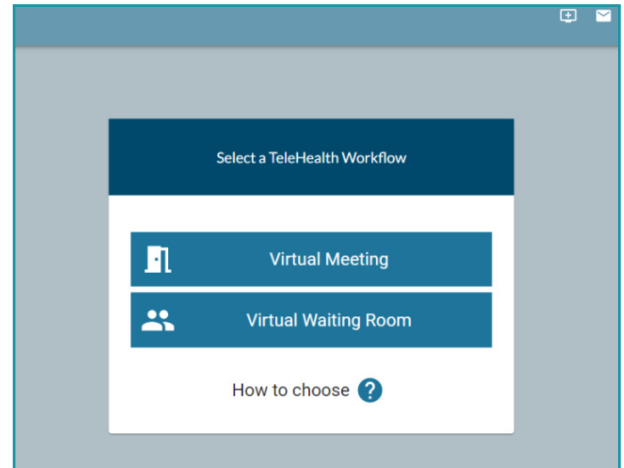


INTRODUCTION

NEW TELEHEALTH PLATFORM

A new easy to use and secure virtual telehealth platform is now available to doctors to consult with their out-patients. Designed with you in mind, the simple platform takes all your needs for a telehealth consultation and consolidates them all into one easy-to-use telehealth workflow. The platform includes numerous benefits for telehealth providers:

- Consult remotely with patients.
- See who is in your virtual waiting room.
- Utilise a secure platform.
- Access a simple summary of your consultation.



HOW DOES TELEHEALTH WORK?

The patient can connect to a remote doctor or specialist in real time using the telehealth platform through their handheld device, a camera and microphone. These are the basic steps to a **telehealth encounter**:

- The patient contacts the doctor or specialist and an appointment is scheduled.
- The patient joins the appointment via the link in the invitation email and consults with the remote doctor face to face via video.
- The consulting doctor or specialist diagnoses and makes the relevant recommendations.



HOW DO I REGISTER?

If you would like to register and sign up for this platform, [please click here](#).

TECHNICAL REQUIREMENTS

Operating System and Processor	Windows 8 or greater / 1.6 GHZ macOS 10 or greater / 1.2 GHZ
Memory	4 Gig
Storage	128 GB
Network	Internet connectivity at 2Mbps or greater
Web Browser (PC)	Google Chrome
Web Browser (Mobile or Direct to Consumer)	Google Chrome Safari App
Video Input	Built in or external camera Any standard USB or UVC (USB Video Class) camera
Audio Input/Output	Built in or external microphone and speaker Any standard microphone and speaker

Need more information? Please email telehealth@mediclinic.co.za or visit: <https://www.mediclinic.co.za/en/corporate/live-stream/telehealth.html>.