



STELLENBOSCH HOSPITALS FREQUENTLY ASKED QUESTIONS

Q

WHAT WILL THE NEW FACILITIES BE CALLED AND WHEN WILL THEY OPEN?

A

By early 2020, there will be a total of four new Mediclinic facilities in Stellenbosch:

1. **Mediclinic Stellenbosch** (including the Oewerpark offices) will move to the new location on the corner of R44 (Strand Road) and Elsie du Toit Drive, Brandwacht, Stellenbosch on Saturday, 1 June 2019.
2. The co-located **Mediclinic Stellenbosch Day Clinic** will open on Monday, 3 June 2019.
3. Our facility in Die Boord is being transformed into the **Mediclinic Winelands Orthopaedic Hospital**, in partnership with the Institute for Orthopaedics and Rheumatology (IOR) and will open on Thursday, 1 August 2019.
4. The **Mediclinic Winelands Orthopaedic Day Clinic** official opening is planned for early 2020.

Q

WHICH UNITS WILL MOVE AND WHEN?

A

The move will happen in two phases:

1. **The following units and disciplines will move on Saturday, 1 June 2019:**
 - **Emergency Centre**
 - Medical Discipline
 - Surgical Discipline
 - Critical Care Unit (CCU) capacity reduced to four beds at Die Boord facility, allowing for the opening of an eight-bed CCU at the relocated Mediclinic Stellenbosch along the R44, Brandwacht.

2. Disciplines remaining at the current facility in Die Boord as part of the transition phase:

- Obstetrics and gynaecology, along with neonatal and paediatric disciplines, will only move to the new premises along the R44, Brandwacht on Thursday, 1 August 2019.
- As from 1 August 2019 the Mediclinic Winelands Orthopaedic Hospital will comprise a four-bed CCU, 27 adult orthopaedic beds and 2 paediatric beds.

Each hospital will have its own pharmacy, radiology, pathology and supportive services.

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WHAT IS NEW AND DIFFERENT ABOUT THE FACILITIES?

A



Mediclinic Stellenbosch hospital and Mediclinic Stellenbosch Day Clinic (on the R44, Brandwacht)

The design of the hospital has been strongly influenced by the need to create a sustainable and eco-friendly facility. Design elements include relying on natural light in patient rooms, visiting areas and doctor consulting rooms. Several other greening and environmental elements have also been incorporated into the hospital design to minimise the carbon footprint of the facility. For example, the design allows for maximum roof space for solar panels for water heating. The hospital will include the following services:

- 95 Beds with the option of expanding to 160 beds
- Three theatres with the option of expanding to five theatres
- **24-hour Emergency Centre**
- Services available for baby and wound care clinics
- Radiology
- Retail pharmacy
- Coffee shop
- On-site day clinic (20 beds, two theatres, dental procedure and scope room)
- Doctor consulting rooms



Mediclinic Winelands Orthopaedic Hospital and Mediclinic Winelands Day Clinic (Die Boord premises)

The Mediclinic Winelands Orthopaedic Hospital is a 33-bed facility with the possibility to expand to 63 beds. It will house a number of orthopaedic and rheumatology specialists, establishing itself as a world-class, first-of-its-kind specialised institute. Some of the upgrades include:

- Patient rooms reduced to two-bed or three-bed including more private rooms
- The four theatres and pharmacy will be upgraded
- New radiology and consulting room layout
- Theatres will receive new vinyl pendants and control panels which will be the same as those at the newly built Mediclinic Stellenbosch

The Mediclinic Winelands Orthopaedic Day Clinic has been licensed for this location. It will cater to various short-stay orthopaedic procedures. The day clinic will have its own theatre and 10 beds.

Q

HOW WILL THE TELEPHONE NUMBERS WORK FOR THE VARIOUS FACILITIES?

A

As of Saturday, 1 June 2019:



The current **021 861 2000** number will connect directly with Mediclinic Stellenbosch at the new location along the R44, Brandwacht.



The direct number to the relocated **Emergency Centre** will also remain the same: **021 861 2094** (**Emergency Centre only available at new premises.**)



The new number assigned to Mediclinic Winelands Orthopaedic Hospital in Die Boord is **021 861 6300**. (**Only active from 1 August 2019.**)



During the transition period (June – August 2019), the switchboard operator will direct calls from the **021 861 2000** number to the facility in Die Boord if required.

Q

DURING THE TRANSITION PERIOD (JUNE – AUGUST 2019), WHERE DO OBSTETRIC, GYNAECOLOGICAL AND PAEDIATRIC PATIENTS GO FOR EMERGENCY CARE?

A

As obstetrics and gynaecology will remain at the facility in Die Boord for the June and July transition phase, these patients must seek medical attention at the Die Boord locality until the disciplines move on Thursday, 1 August 2019.

In the case of a paediatric emergency, patients can be taken to the relocated Emergency Centre along the R44. Doctors will then advise whether a patient needs to be admitted to the paediatric unit at Die Boord and arrangements will be made accordingly.

Q

WHAT DO PATIENTS NEED TO KNOW ABOUT THE MOVE?

A

The most important information at this stage is:

1 June 2019

The **24-hour Emergency Centre** will move to the newly built **Mediclinic Stellenbosch** along the **R44** in **Brandwacht** on Saturday, 1 June 2019 and the **on-site day clinic** will open on Monday, 3 June 2019.

1 August 2019

Obstetrics and gynaecology will remain at the **Die Boord locality** until it is moved to the new **Mediclinic Stellenbosch location** on Thursday, 1 August 2019.

INTERIM PHASE JUNE – AUGUST 2019

Maternity patients must seek medical attention at the **Die Boord facility**; this includes any **maternity-related emergencies**. For **paediatric emergencies, patients** can be taken to the relocated **Emergency Centre** on the **R44, Brandwacht**. Doctors will then advise whether a patient needs to be admitted to the **paediatric unit at Die Boord** and make subsequent arrangements.

A dedicated **'hotline' number** will also be in place to handle any patient and community queries. The number will be communicated shortly.

Q**HOW WILL PATIENTS BE MOVED?****A**

Patients will be moved during the weekend of 1 June 2019 with the help of ER24 Ambulance Services. The family members of patients will receive an SMS confirming individual details. This will be done at no cost to the patients being moved.

Q**WHEN CAN WE SEE THE NEW MEDICLINIC STELLENBOSCH HOSPITAL?****A**

Keep an eye out for information in the Eikestadnuus and on our Social Media platforms.

Q**WHO CAN I CONTACT IF I NEED MORE INFORMATION?****A**

Please email pxmStellenbosch@Mediclinic.co.za if you need any further information.