

# QUICK GUIDE TO LOGGING AN INTERFACILITY TRANSFER ONLINE

HOSPITAL STAFF CAN BOOK INTERFACILITY TRANSFERS (IFTs) DIRECTLY VIA THE ER24 WEBSITE. THE PATIENT INFORMATION IS CAPTURED DIGITALLY AND TRANSFERRED TO THE ER24 CONTACT CENTRE WHERE IT IS ACTIONED BY OUR DEDICATED INTERFACILITY TRANSFER TEAM.

## CHANNELS AVAILABLE TO LOG A TRANSFER



To log an ER24 IFT, visit <https://www.er24.co.za/en/corporate/ift.html>

To complete an ER24 IFT booking form, visit the link below:  
[https://alert.er24.co.za/FMS/ift\\_form.aspx](https://alert.er24.co.za/FMS/ift_form.aspx)

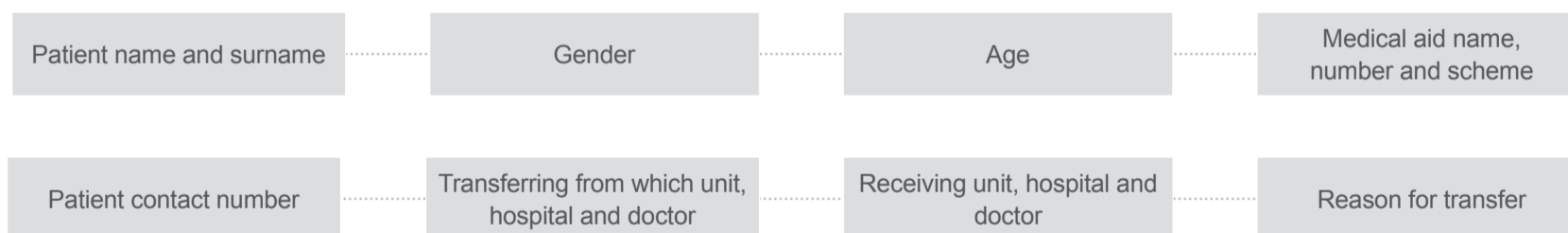


Access [https://alert.er24.co.za/FMS/IFT\\_Form.aspx](https://alert.er24.co.za/FMS/IFT_Form.aspx) or <https://c19.er24.app/ift> from any mobile device.



Call 084 124. The number should only be used in cases where the website is not available or cannot be accessed.

## THE MINIMUM INFORMATION REQUIRED TO LOG A CALL



## INFORMATION FOR A NON-ER24 MEDICAL AID SCHEME OR HOSPITAL WHEN LOGGING AN ER24 IFT



All logs received will be captured on computer aided dispatch.



ER24 will contact the assistance company to obtain the necessary approval for the transfer.



Feedback will be provided.