



COVID-19 UPDATE

EMPLOYEES RETURNING FROM INDIA

Dear Colleague,

Currently India is regarded as a high risk country which means that leisure travel from this country is prohibited. However, entry will be granted to candidates that are in possession of a valid Critical Skills Visa, a Permanent Residency Permit, or a South African Identity Document. On arrival, travelers will need to present a negative PCR (COVID-19) test result not older than 72 hours from time of departure or as per country requirements. All travelers will be screened on arrival and those presenting with symptoms will be required to have a second PCR test done. The following needs to be strictly adhered to for quarantine or isolation:

- Quarantine is **mandatory** for all returning employees from India irrespective of the negative PCR test upon arrival and employees not displaying any symptoms. On day 4 of quarantine a PCR test will be done and upon a negative result on day 6 the employee may be cleared by Incon or the designated PN to resume work. The quarantine facility will be arranged via the hospital with Ubuntubeds if a person shares a house with colleagues other than their travel partner. If living alone or only with their travel partner, can isolated at own home. Mediclinic has an agreement with Ubuntubeds and will cover the cost of this accommodation.
- Isolation is required for those employees who display symptoms upon arrival. Moderate to severely ill employees will need to be assessed further by a medical practitioner. These employees will only be allowed to return to work when they are clinically stable and subject to been cleared by Incon or designated PN. If the employee has the mild form of the disease (confirmed by PCR) and clinically stable or if you are asymptomatic, Remedi needs to be contacted to identify the closest approved facility to isolate for 10 days. On return to work on day 11, Incon or the designated PN must ensure that the employee is fit to return to work.
- COVID-19 tests (max. 3 per annum) are covered by Remedi along with isolation at an accredited facility for the period of 14-days per annum. Remedi will cover up until the maximum of R400 per day and up to 100% of the Remedi Rate at an accredited facility.
- If a person does not have Remedi, the hospital will pick up the cost.

Travel to India during this period will be subject to Nursing Manager approval. As a Mediclinic employee, your well-being is in our best interest and as such, it is not advisable to endorse travelling home at this time due to health concerns and running the risk of being denied re-entry into South Africa. For further queries with regards to the above feel free to contact AskHR as follows:

- Call: 0800 027 547 or quick dial *7879 – Select Option 1
- WhatsApp: +27 21 809 6869
- Log your query via AskHR Online on Connect via email: askhr@mediclinic.co.za
- Or log a call with Grant Pillay: grant.pillay@mediclinic.co.za

PROCESS TO FOLLOW FOR MANUAL BOOKINGS WITH UBUNTU BEDS

Please use the following template for manual bookings which can we sent to mediclinic@ubuntubeds.org, you can also cc aimee@ubuntubeds.org.

Subject line:

Booking request for Covid Positive Staff Member in {City Name}

Or: Booking request for PUI in {City Name}

Or: Booking request for Home from Home Accommodation in {City Name}

- Full name of staff member:
- ID number of staff member:
- Contact number of staff member:
- Check in date / time:
- Check out date:
- Hospital to be billed:
- How will the staff member be transported to the accommodation:
- What meal arrangements do you require:

Ubuntu Beds will send a confirmation of the facility and the rate identified so that this can be authorised. We will then send through a final booking confirmation including the contact details for the accommodation.

Kind regards

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Talent Manager

Mediclinic Southern Africa

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