

**USER GUIDE FOR HEALTHCARE
PROFESSIONALS**

MyPatients application

CLINICAL SERVICES


Contents

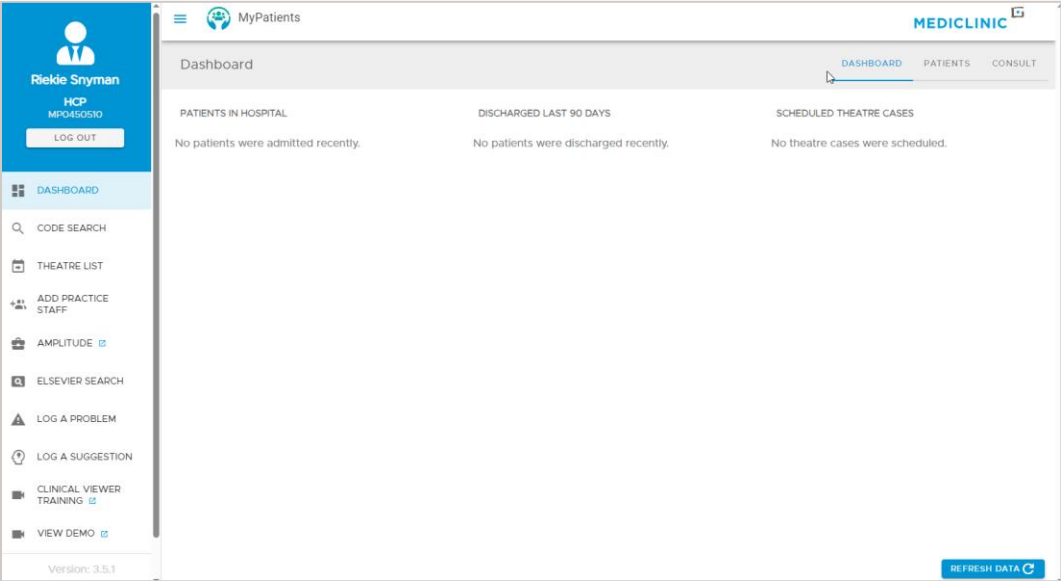

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OVERVIEW

Log in to MyPatients














Follow these steps:

Step	Action
1	Open a browser (Chrome, Edge or Safari) via your smart device or computer, type in mypatients.mediclinic.co.za and press Enter .
Screen	<p>The following screen will appear:</p>
2	Click in the Username field and type in your registered email address.
3	Click in the Password field and type in your temporary password if this is your first log in.
4	Click  .

Step	Action
Screen	<p>When you see the following screen you have successfully logged in.</p> 
5	<p>Click  to load all the patients' information.</p>

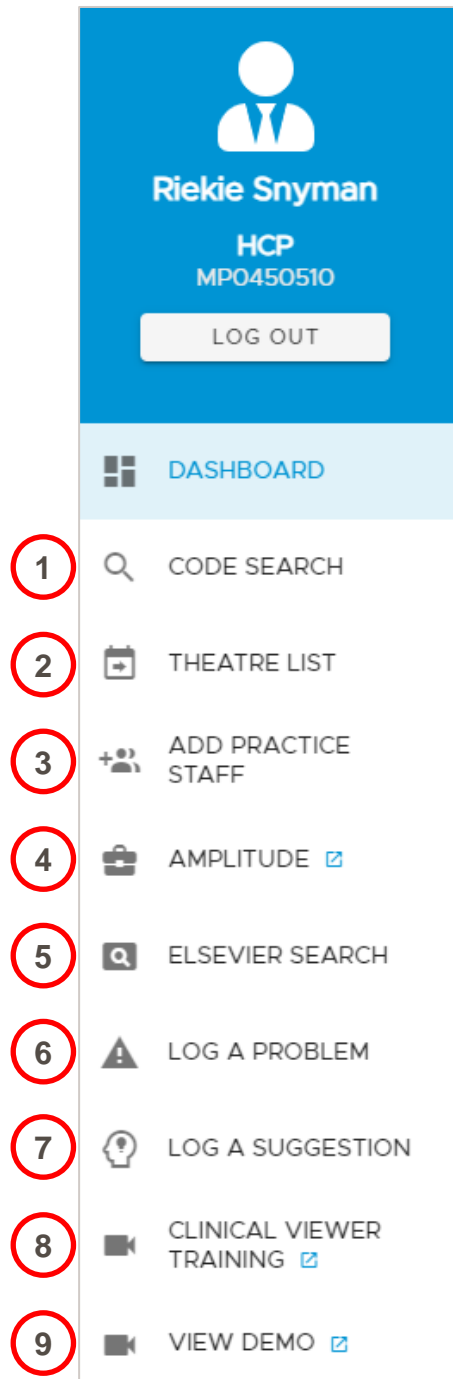
Application icons

The following icons are available in the application:

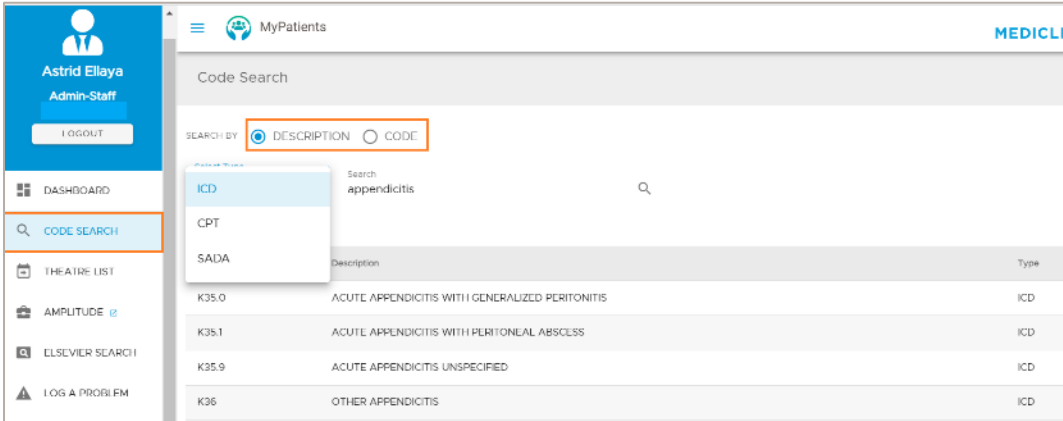
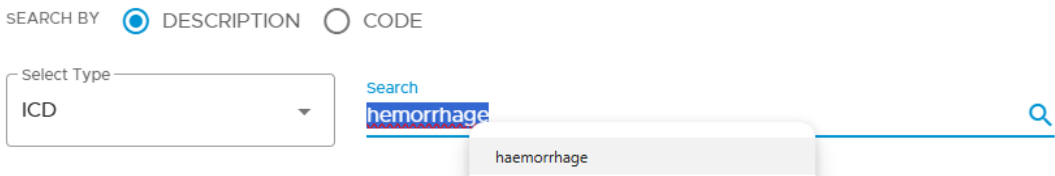
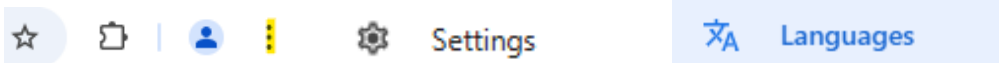
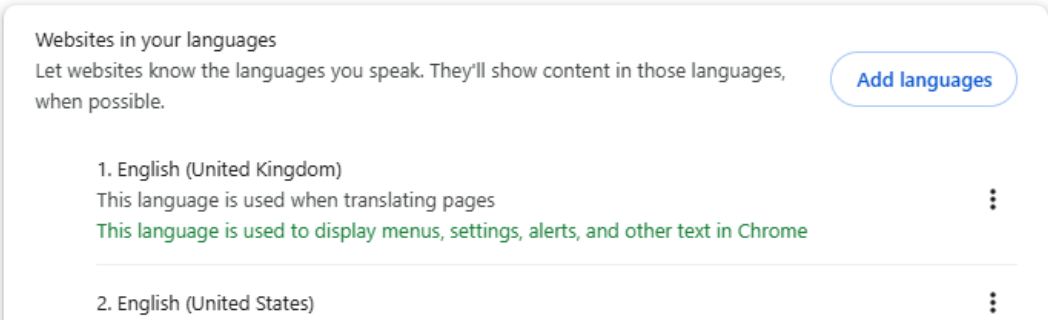
Icon	Description
	Admitted patient
	Emergency patient
	Discharged patients
	Referred Patient (new referrals received)
	Scheduled theatre case
	Hospital name (hover over this to see the name of the hospital)
	Use this to indicate which patients have been seen during ward rounds (resets every day). The tick turns green once clicked and can undo by clicking again. Refresh data to update.
	Final billed icon - click once billing complete to indicated billed patients. Turns green once clicked and can undo by clicking again. Refresh data to update.
	Signifies the arrival method of the patient was via EC
	Signifies that you are the doctor that referred the patient into hospital
	Signifies that the you are the admitting doctor
	Shows that you are an additional treating doctor or part of the Care Team
	Ward and bed number

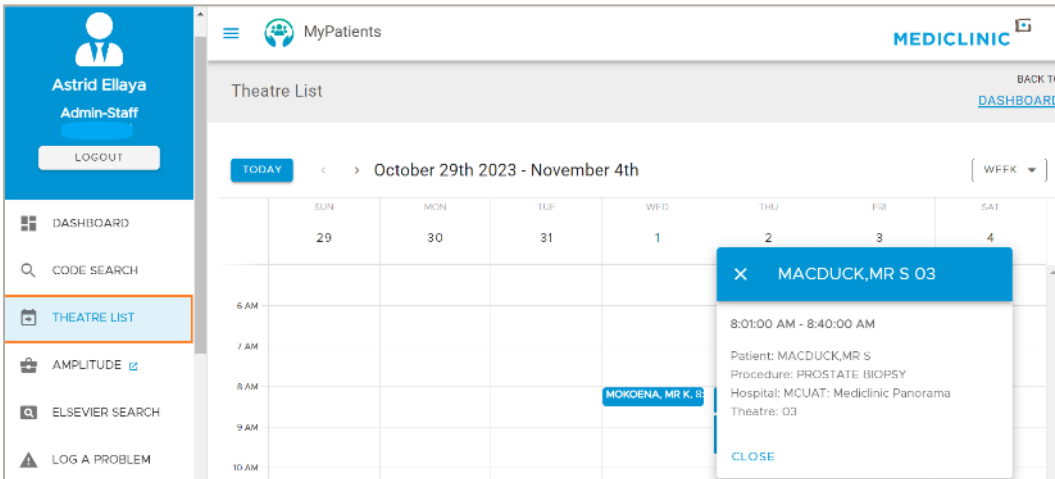
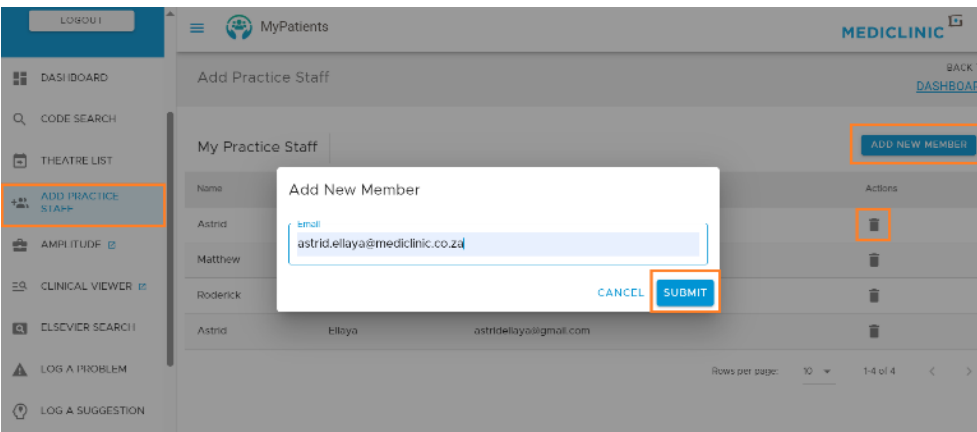
Menu pane navigation

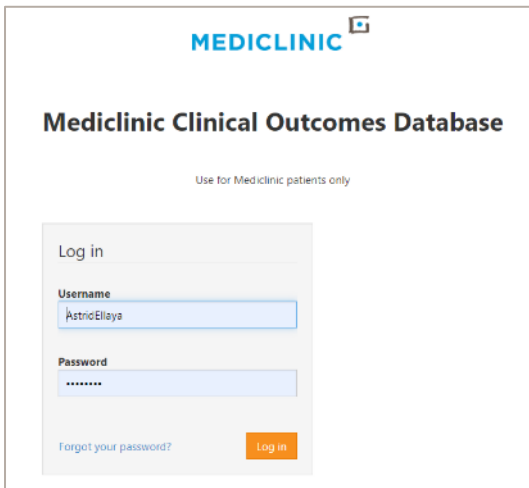
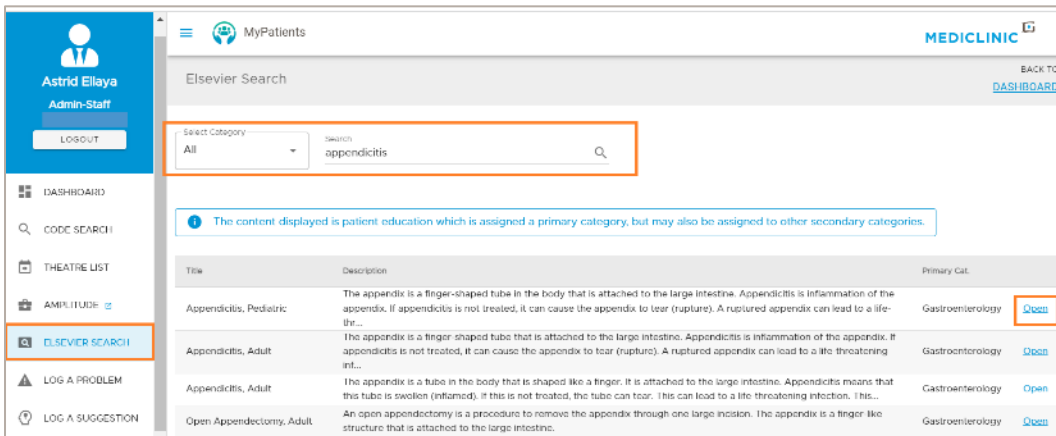
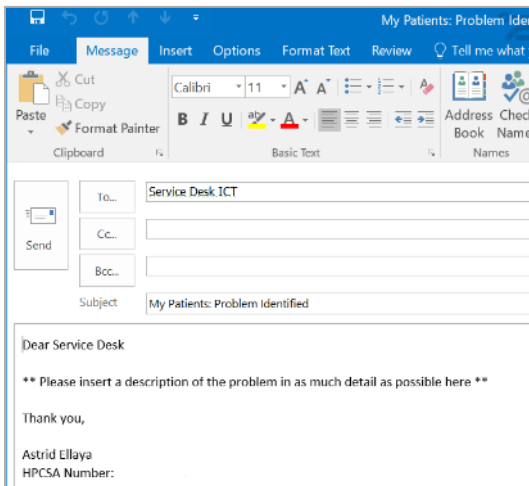
From the **Home** screen you will see the following menu options:

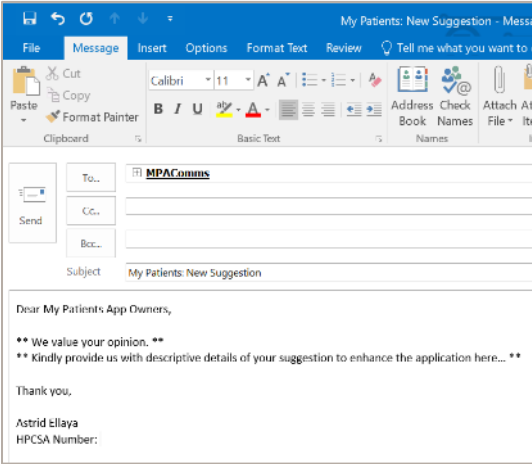


If the menu is hidden, click the **Menu**  icon to display it.

Number	Action				
1	<p>Click Code Search to look up ICD, CPT and SADA clinical codes, based on either description or code.</p>  <p>Please note: The spelling of ICD10 and SADA descriptions are in British English and CPT descriptions in American English.</p>  <p>To enable browser spell checker suggestions, you can toggle your browser's Language preference as needed to English (United Kingdom) or English (United States).</p> <p>Language preferences may be updated for most browsers from Settings - Languages, found under a three dot menu icon in the top right browser pane:</p>  <p>Preferred languages</p>  <p>Spell check</p> <p>Use spell check for</p> <table> <tr> <td>English (United Kingdom)</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>English (United States)</td> <td><input type="checkbox"/></td> </tr> </table>	English (United Kingdom)	<input checked="" type="checkbox"/>	English (United States)	<input type="checkbox"/>
English (United Kingdom)	<input checked="" type="checkbox"/>				
English (United States)	<input type="checkbox"/>				

Number	Action
2	<p>Click Theatre List to display a calendar view of theatre cases, for the two week period ahead and two weeks in the past. Click the patient's name for further comprehensive information such as, type of procedures, date, time and operating theatre.</p> 
3	<p>Click Add Practice Staff to link a practice staff to a specific Healthcare professional (HCP) profile. This will allow those practice staff access to view that specific HCP's patients. This is mandatory for all HCP's that share practice staff with other HCP's or group practice HCP's. This allows the practice to use a single log in and toggle between different HCP patients.</p> <div data-bbox="311 1095 1412 1303"> <pre> graph LR A[Registration of staff complete] --> B[HCP logs in] B --> C[Add practice staff] C --> D[Add new member, type staff email address] D --> E[Practice staff logs in and can now also see that HCP's patients] </pre> </div> <p>Request registration of new practice staff member from the on-site Doctor Relationship Manager (DRM). If no on-site DRM, request registration from the Hospital General Manager.</p> <p>Once new staff member is registered, login to MPA and click Add Practice Staff.</p> <p>Type in the practice's staff registered email address, click Submit.</p> <p>Staff can also be removed by using the Delete function.</p> 

Number	Action
4	<p>Click Amplitude to go to the log in screen for the Amplitude system.</p>  <p>The screenshot shows the Mediclinic Clinical Outcomes Database login page. It features the Mediclinic logo at the top, followed by the title 'Mediclinic Clinical Outcomes Database' and a note 'Use for Mediclinic patients only'. Below this is a 'Log in' section with fields for 'Username' (containing 'Astrid Ellaya') and 'Password' (masked with dots). There is a 'Log in' button and a 'Forgot your password?' link.</p>
5	<p>Click Elsevier Search if you want to search for Elsevier patient education content. Type any disease into the Search field and then click the magnifying glass icon. Click Open next to the article. This can be downloaded or printed and shared with your patients.</p>  <p>The screenshot shows the 'Elsevier Search' interface within the MyPatients portal. On the left is a sidebar with the user's name 'Astrid Ellaya Admin-Staff' and a 'LOGOUT' button. Below this are navigation links: DASHBOARD, CODE SEARCH, THEATRE LIST, AMPITUDE, ELSEVIER SEARCH (highlighted with an orange box), LOG A PROBLEM, and LOG A SUGGESTION. The main area is titled 'Elsevier Search' and includes a 'Select Category' dropdown set to 'All' and a search bar containing 'appendicitis'. Below the search bar is a message: 'The content displayed is patient education which is assigned a primary category, but may also be assigned to other secondary categories.' A table of results follows, with columns for Title, Description, and Primary Cat. The first result is 'Appendicitis, Pediatric' with a description and a primary category of 'Gastroenterology'. To the right of this result is an 'Open' button, which is highlighted with an orange box. Other results include 'Appendicitis, Adult' and 'Open Appendectomy, Adult', each with their own 'Open' buttons.</p>
6	<p>Click Log a Problem to open the default email application to submit a problem to the Mediclinic Service Desk. Submit details of the problem encountered.</p>  <p>The screenshot shows an email composition window titled 'My Patients: Problem Identified'. The 'To' field is filled with 'Service Desk ICT'. The 'Subject' field is filled with 'My Patients: Problem Identified'. The body of the email contains the text: 'Dear Service Desk', followed by a placeholder '** Please insert a description of the problem in as much detail as possible here **', and then 'Thank you, Astrid Ellaya' and 'HPCSA Number:'. The window has a standard email client interface with a menu bar (File, Message, Insert, Options, Format Text, Review) and a toolbar with various editing and sending options.</p>

Number	Action
7	<p>Click Log a Suggestion to open the default email application to submit a suggestion to the application development team.</p> <p>Note</p> <p>We are constantly innovating and value your input. You can also use this to send suggestions via the Clinical Viewer.</p> 
8	Click Clinical Viewer Training to view a short video on navigating the Clinical Viewer content.
9	Click View Demo to view the application demo video.

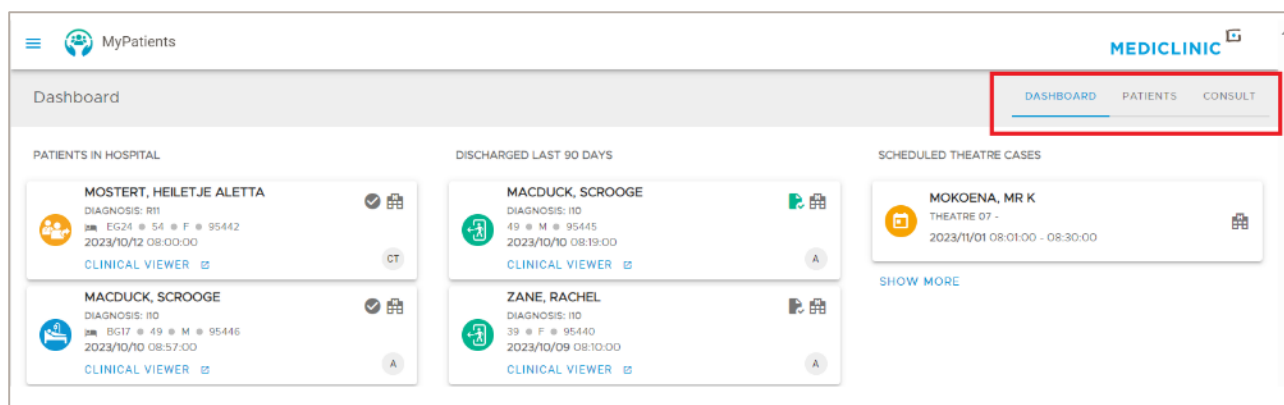
DASHBOARD TAB

Overview

Dashboard is automatically opened providing an overview of your three most recent patients under patients in hospital (admitted and EC), discharged and scheduled theatre cases. You will also see recent referrals on this view.

Dashboard layout

The following tabs will display on the right side of the **Dashboard** screen:

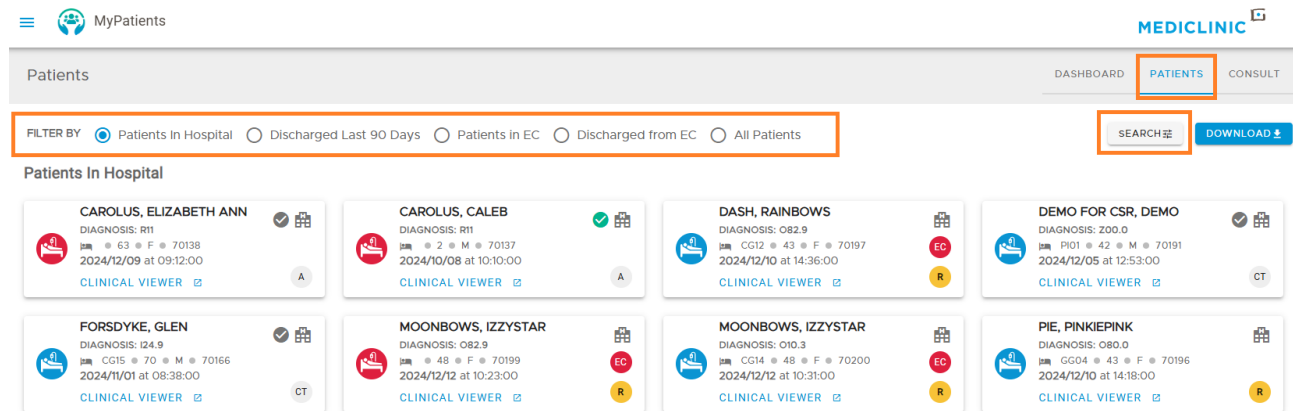


Tab	Description
Dashboard	The Dashboard tab is automatically opened providing an overview of your three most recent patients under patients in hospital (admitted and EC), discharged and scheduled theater cases. You will also see recent referrals on this view.
Patients	Displays a full list of all the patients currently in the hospital, the patients that have been discharged and a combined view.
Consult	This feature enables you to search for a patient who was discharged within the past 21 days and with whom you are consulting. If you are not already part of their care team in our Patient Administration System, using this feature will automatically add you to their care team.

PATIENTS TAB

Overview

From the **Home/Dashboard** screen you can click on **Patients** tab. The following screen will display:



You will be able to see all the patients where you are indicated as the treating provider on the Patient Administration System.

The following functions can be performed from this screen:

- Filter
- Search

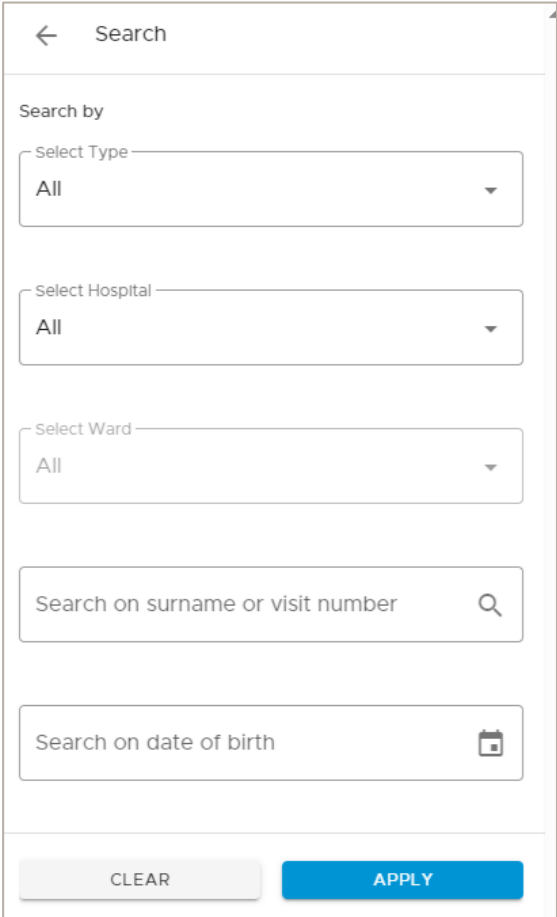
Filter

Filter according to which patients you want to view, note that each filter works independently. Use one of the following filters:

Filter	Description
Patients in hospital	All admitted and EC patients
Discharged last 90 days	Displays a full list of all the patients that have been discharged.
Patients in EC	All patients currently in EC
Discharged from EC	All patients discharged from EC
All patients	All admitted, EC and discharged patients.

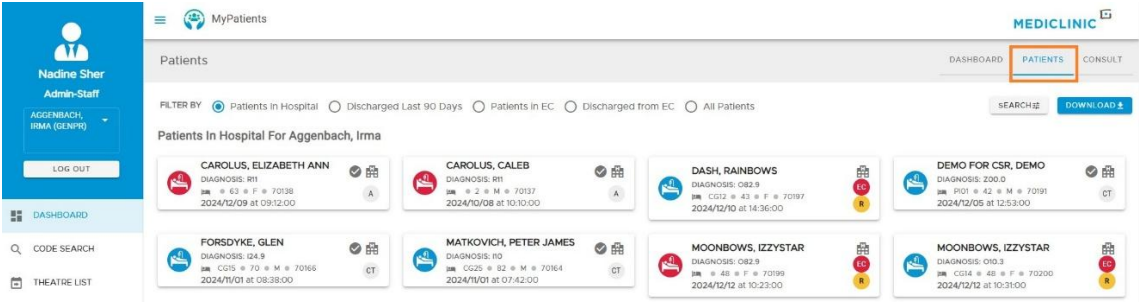
Search

Follow these steps to search for a patient:

Step	Action
1	<p>Click Search to filter patients on any of the following:</p> <ul style="list-style-type: none">• treatment type (Admitted by me, Part of Care Team or Referred to me)• hospital• ward• surname• visit number• date of birth 
2	Click Apply .
Note	After the patient has been located, remember to clear the Search filter.

Download a list of admitted and EC patients

Follow these steps to generate a list of admitted and EC patients for a doctor:

Step	Action
1	<p>From the Home/Dashboard screen, select the Patient tab.</p> 
2	<p>Click the Download button.</p>
3	<p>An Excel spreadsheet will download with the details of all admitted and EC patients.</p>

CONSULT TAB

Overview

This functionality allows HCP's and staff to auto add themselves into a patients care team within 21 days of discharge. It can be used to support the existing process done by hospital Reception staff or Unit Admin Assistants.

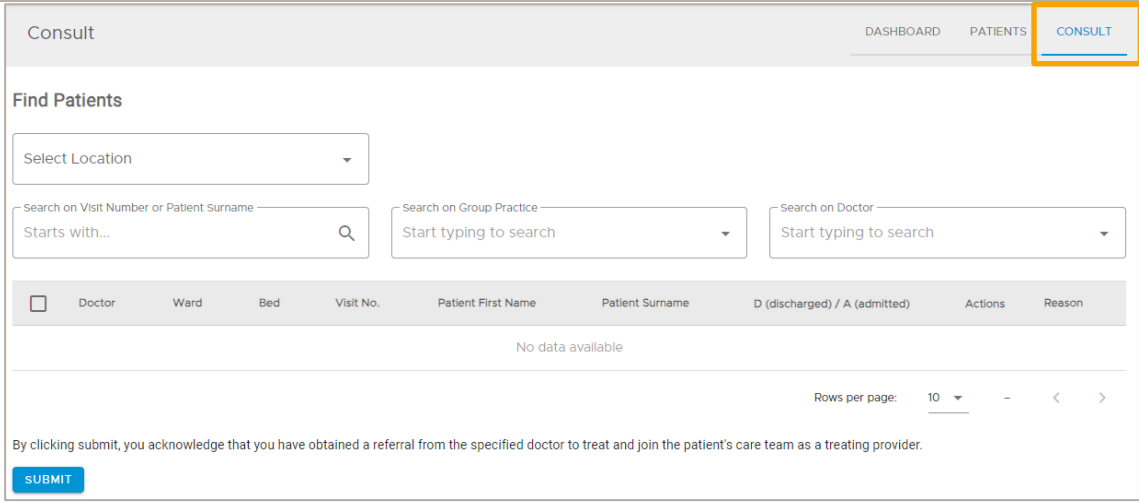
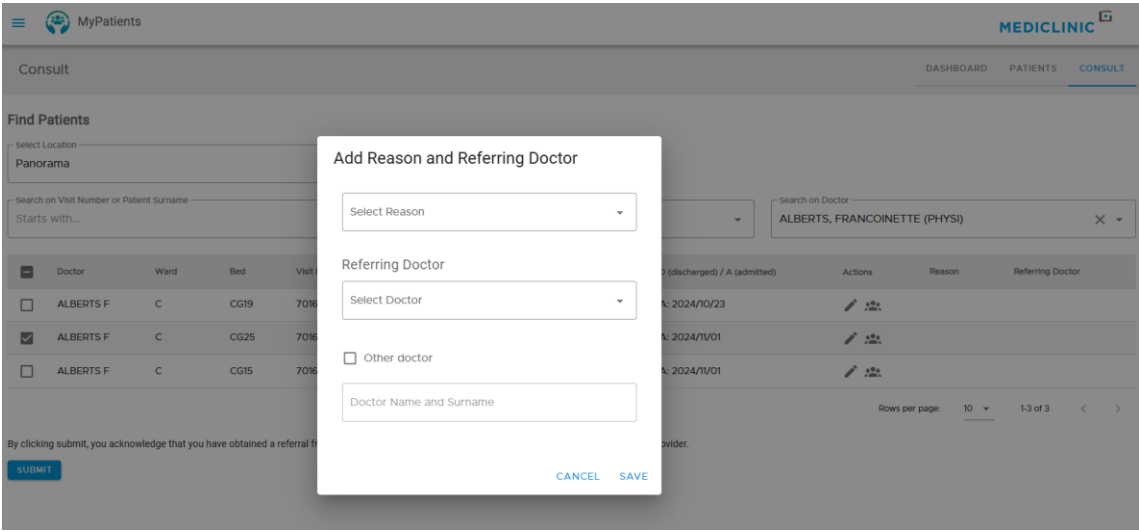
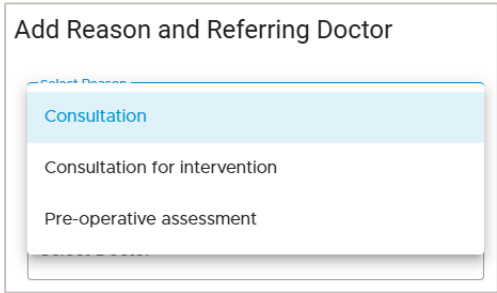
It can be used when consulting a new patient, for pre-operative review when a group practice is added on to a patients care team and can be used for locums or on-call cover.

This is recorded on the Patient Administration System and displays all doctors and HCP's who are part of the care team.

Add a healthcare professional to a patient's care team

Follow these steps:

Step	Action
1	From the Home/Dashboard screen, select the Consult tab.

Step	Action
	
2	Select a location from the drop-down list in the Select Location field.
3	Type the visit number or surname in the Search on Visit or Patient Surname field, or by using the Search on Group Practice or Search on Doctor fields, to search for a patient.
4	Click the checkbox next to the applicable patient.
	
5	Select a reason in the Add Reason dialogue box. This will be recorded in Patient Administration System as the reason for consultation.
	

Step	Action																																												
6	<p>Add the doctor that referred the patient to you, by using the drop down or free text box. Click Save.</p> <div><div><h3>Add Reason and Referring Doctor</h3><div><div>Select Reason</div><div>Consultation</div><div>✕ ▾</div></div><div><div>Referring Doctor</div><div><div>Select Doctor</div><div></div><div>▾</div></div></div><div><div><input type="checkbox"/> Other doctor</div><div><div>Doctor Name and Surname</div></div></div><div><div>CANCEL</div><div>SAVE</div></div></div></div>																																												
7	<p>Click Submit. This automatically adds the healthcare professional as part of the care team.</p> <div><div><h3>Find Patients</h3><div><div>Select Location</div><div>Panorama</div><div>▾</div></div><div><div>Search on Visit Number or Patient surname</div><div>Starts with...</div><div>Q</div></div><div><div>Search on Group Practice</div><div>Start typing to search</div><div>▾</div></div><div><div>Search on Doctor</div><div>ALBERTS, FRANCOINETTE (PHYSI)</div><div>✕ ▾</div></div></div><table><tr><th></th><th>Doctor</th><th>Ward</th><th>Bed</th><th>Visit No.</th><th>Patient First Name</th><th>Patient Surname</th><th>D (discharged) / A (admitted)</th><th>Actions</th><th>Reason</th><th>Referring Doctor</th></tr><tr><td><input type="checkbox"/></td><td>ALBERTS F</td><td>C</td><td>CG19</td><td>70160</td><td>PETER JAMES</td><td>MATKOVICH</td><td>A: 2024/10/23</td><td> </td><td></td><td></td></tr><tr><td><input type="checkbox"/></td><td>ALBERTS F</td><td>C</td><td>CG25</td><td>70164</td><td>PETER JAMES</td><td>MATKOVICH</td><td>A: 2024/11/01</td><td> </td><td></td><td></td></tr><tr><td><input checked="" type="checkbox"/></td><td>ALBERTS F</td><td>C</td><td>CG15</td><td>70166</td><td>GLEN</td><td>FORSDYKE</td><td>A: 2024/11/01</td><td> </td><td>Consultation</td><td>ALBERTS F</td></tr></table><div><div>Rows per page:</div><div>10 ▾</div><div>1-3 of 3</div><div><</div><div>></div></div><p>By clicking submit, you acknowledge that you have obtained a referral from the specified doctor to treat and join the patient's care team as a treating provider.</p><div><div>SUBMIT</div></div></div>		Doctor	Ward	Bed	Visit No.	Patient First Name	Patient Surname	D (discharged) / A (admitted)	Actions	Reason	Referring Doctor	<input type="checkbox"/>	ALBERTS F	C	CG19	70160	PETER JAMES	MATKOVICH	A: 2024/10/23				<input type="checkbox"/>	ALBERTS F	C	CG25	70164	PETER JAMES	MATKOVICH	A: 2024/11/01				<input checked="" type="checkbox"/>	ALBERTS F	C	CG15	70166	GLEN	FORSDYKE	A: 2024/11/01		Consultation	ALBERTS F
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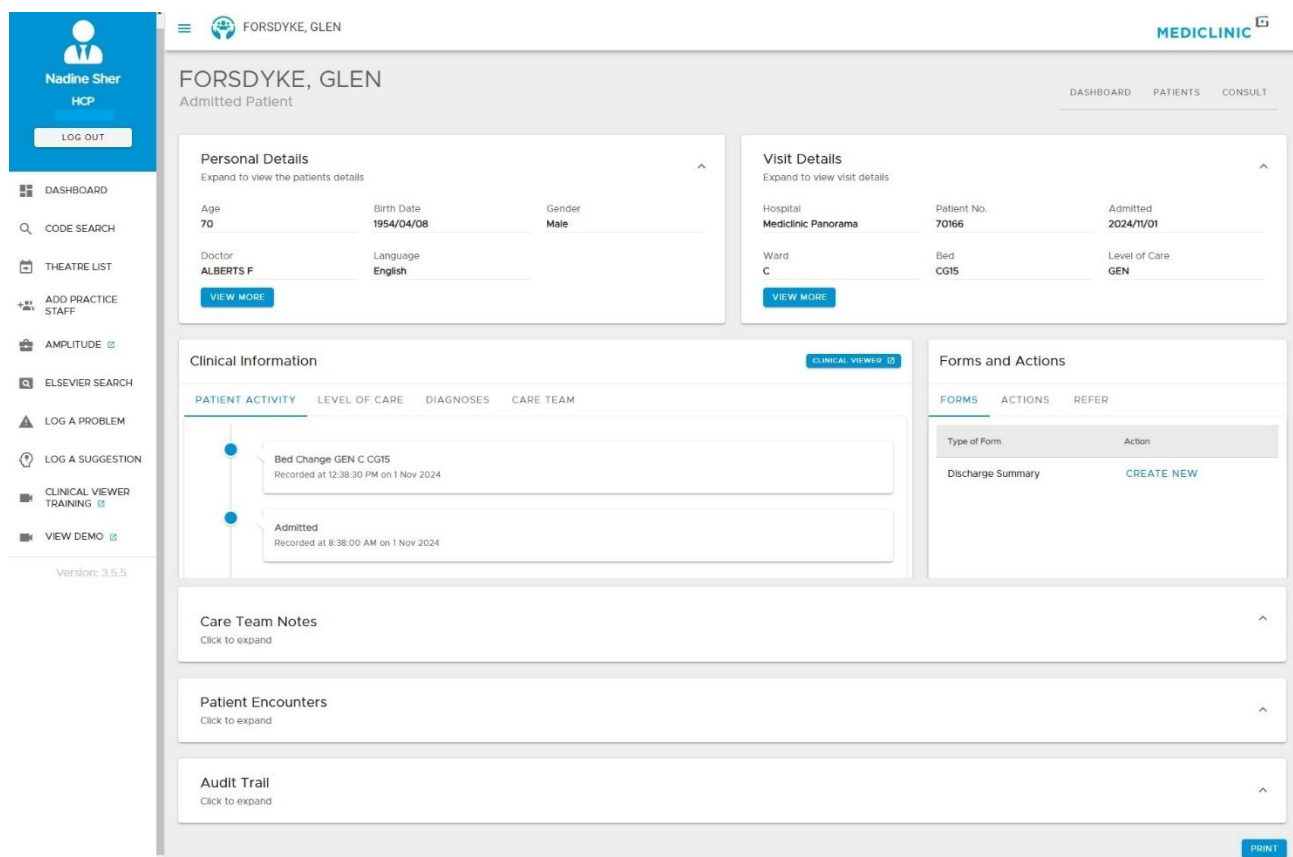
PATIENTS TAB

Patient card and record layout

Once a patient record has been located, click the patient card to open it.



The following screen will display:



The following information can be viewed:

Sections	Description
Personal details	Contains the patients demographic and next of kin contact information.
Visit details	Displays body mass index if captured, level of care information, authorisation codes and medical aid and main member details.
Clinical Information	Contains patient activity timeline, level of care, diagnoses, care team information and a link that takes you directly to the patient medical record within the Clinical Viewer.

Sections	Description																		
Forms and Actions	Discharge summary that can be generated and refer functionality.																		
Care team notes	Contains all added notes, referrals and added diagnoses. This is visible to the whole care team.																		
Encounter details	This section allows both doctors and HCP’s to view a list of hospitalisations within the Clinical Viewer, if the patient consented at admission previous records can be automatically seen.																		
Audit log	<div><p>Allows you to view all providers that have accessed the patient’s records.</p><div><div><div>Audit Trail</div><div>Click to collapse</div></div><table><tr><th>Date</th><th>Registration No.</th><th>Name</th></tr><tr><td>2024-06-03 02:12</td><td>MP0450510</td><td>ACKER AVB</td></tr><tr><td>2024-05-28 08:44</td><td>MP0450510</td><td>ACKER AVB</td></tr><tr><td>2024-05-28 08:44</td><td>MP0450510</td><td>ACKER AVB</td></tr><tr><td>2024-05-27 10:16</td><td>SAU0000019</td><td>VAN ZYL FJ</td></tr><tr><td>2024-05-21 08:42</td><td>MP0450510</td><td>ACKER AVB</td></tr></table><div>Rows per page: 51-5 of 556</div></div></div>	Date	Registration No.	Name	2024-06-03 02:12	MP0450510	ACKER AVB	2024-05-28 08:44	MP0450510	ACKER AVB	2024-05-28 08:44	MP0450510	ACKER AVB	2024-05-27 10:16	SAU0000019	VAN ZYL FJ	2024-05-21 08:42	MP0450510	ACKER AVB
Date	Registration No.	Name																	
2024-06-03 02:12	MP0450510	ACKER AVB																	
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2024-05-28 08:44	MP0450510	ACKER AVB																	
2024-05-27 10:16	SAU0000019	VAN ZYL FJ																	
2024-05-21 08:42	MP0450510	ACKER AVB																	

Clinical Information

Once a patient card is open, scroll down the view the **Clinical Information** section.

Clinical Information

CLINICAL VIEWER

PATIENT ACTIVITY

LEVEL OF CARE

DIAGNOSES

CARE TEAM

Bed Change A AS05

Recorded at 10:24:41 AM on 5 Nov 2024

Bed Change GEN A AS05

Recorded at 10:17:23 AM on 5 Nov 2024

Clock-In: 2024-11-03 14:12 - Clock-Out: 2024-11-03 15:23 - UNLISTED LAPAROSCOPIC PROC - BLADDER - duration 71 minutes

Recorded at 2:12:00 PM on 3 Nov 2024

Clock-In: 2024-11-03 14:12 - Clock-Out: 2024-11-03 15:23 - LAPAROSCOPY, SURGICAL PROSTATECTOMY, RETROPUBIC RADICAL - duration 71 minutes

Recorded at 2:12:00 PM on 3 Nov 2024



Clock-In: 2024-11-03 14:12 - Clock-Out: 2024-11-03 15:23 - LAPAROSCOPY RETROPERITONEAL LYMPH NODE BIOPSY - duration 71 minutes

Recorded at 2:12:00 PM on 3 Nov 2024

Admitted

Recorded at 10:17:00 AM on 3 Nov 2024

The tabs provide the following information:

Tab	Description																				
Patient activity	Displays bed changes including level of care and theater in and out times in a timeline view.																				
Level of care	<div>Displays level of care changes and duration in a tabular format.</div> <div>Clinical Information CLINICAL VIEWER </div> <div><div>PATIENT ACTIVITY</div><div>LEVEL OF CARE</div><div>DIAGNOSES</div><div>CARE TEAM</div></div> <table><tr><th>LOC</th><th>Start date and time</th><th>End date and time</th><th>Duration</th></tr><tr><td>ICU</td><td>2024/12/05 at 12:54</td><td>2024/12/10 at 11:48</td><td>04 Days 22 Hours 54 Mins</td></tr></table>	LOC	Start date and time	End date and time	Duration	ICU	2024/12/05 at 12:54	2024/12/10 at 11:48	04 Days 22 Hours 54 Mins												
LOC	Start date and time	End date and time	Duration																		
ICU	2024/12/05 at 12:54	2024/12/10 at 11:48	04 Days 22 Hours 54 Mins																		
Diagnoses	<div>Displays coded ICD-10 diagnosis. Note that final coding occurs after discharge. The primary diagnosis will be indicated as well as the priority of codes (aligned to the Patient Administration system).</div> <div>Clinical Information CLINICAL VIEWER </div> <div><div>PATIENT ACTIVITY</div><div>LEVEL OF CARE</div><div>DIAGNOSES</div><div>CARE TEAM</div></div> <table><tr><th>Date</th><th>Code</th><th>Description</th><th>Priority</th></tr><tr><td>2024/02/15</td><td>G81.9</td><td>HEMIPLEGIA UNSPECIFIED (Primary diagnosis)</td><td>1</td></tr><tr><td>2024/02/15</td><td>Z50.8</td><td>CARE INVOLVING USE OF OTH REHABILITATION PROCEDURES</td><td>2</td></tr><tr><td>2024/02/15</td><td>R41.8</td><td>OTH/UNSP SYMP SIGNS INVOLV COGNITIVE FUNCTION/AWARENESS</td><td>2</td></tr><tr><td>2024/02/15</td><td>E10.8</td><td>TYPE 1 DIABETES MELLITUS WITH UNSPECIFIED COMPLICATIONS</td><td>0</td></tr></table> <div>ADD DIAGNOSIS INFO</div>	Date	Code	Description	Priority	2024/02/15	G81.9	HEMIPLEGIA UNSPECIFIED (Primary diagnosis)	1	2024/02/15	Z50.8	CARE INVOLVING USE OF OTH REHABILITATION PROCEDURES	2	2024/02/15	R41.8	OTH/UNSP SYMP SIGNS INVOLV COGNITIVE FUNCTION/AWARENESS	2	2024/02/15	E10.8	TYPE 1 DIABETES MELLITUS WITH UNSPECIFIED COMPLICATIONS	0
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2024/02/15	R41.8	OTH/UNSP SYMP SIGNS INVOLV COGNITIVE FUNCTION/AWARENESS	2																		
2024/02/15	E10.8	TYPE 1 DIABETES MELLITUS WITH UNSPECIFIED COMPLICATIONS	0																		
Care team	Displays all healthcare providers involved in the patients treatment during admission.																				

Forms and Actions

On the patient card you will see **Forms and Actions** for HCP's.

Forms and Actions

FORMS

ACTIONS

REFER

Type of Form	Action
Discharge Summary	CREATE NEW

Click **Create New** to generate a discharge summary that is pre-populated with the patient's information.

You are able to add clinical information into the fields provided. This can be saved and printed out to give to the patient upon discharge.

Discharge Summary

Patient Details

Hospital	Patient No.	Bed	Name	Surname	Date of Birth
Mediclinic Panorama	70197	CG12	RAINBOWS	DASH	1981/05/20

Medical Team

Role	Name
Admitting	ALBERTS F (PHYSICIAN)
Attending	ALBERTS F (PHYSICIAN)
Attending	AGGENBACH I (GENERAL PRACTITIONER)
Attending	WOOD K (PHYSIOTHERAPIST)

Contact Details

Mobile	Work Telephone	Email
None	0	patient5@example.com

Visit Details

Admitted Date	Discharged Date	Discharge Reason
2024/12/10	1/01/01	

Diagnosis

THE PATIENT'S DIAGNOSIS
ACUTE ISCHAEMIC HEART DISEASE UNSPECIFIED (PRIMARY DIAGNOSIS)

Procedures Performed

PROCEDURE(S) AND/OR TREATMENT(S)

Discharge Plan

DISCHARGE MEDICATION

Condition on Discharge

CONDITION ON DISCHARGE

Significant Physical & Other Findings

EXAMINATIONS AND TESTS CONDUCTED WHILE IN HOSPITAL

History of Present Illness

HISTORY OF PRESENT ILLNESS

Follow-up Appointments

FOLLOW-UP APPOINTMENTS

Doctor Information

FULL NAME
Nadine Sher

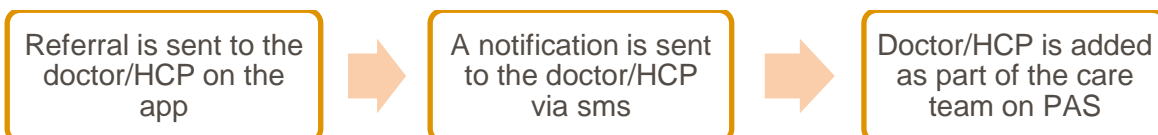
MP NUMBER
MPO

SAVE

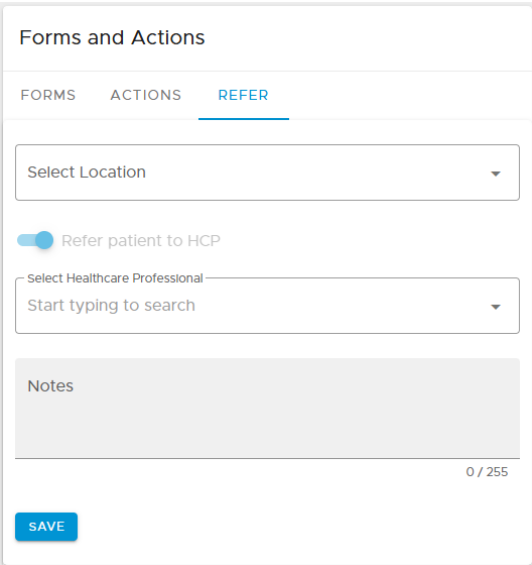
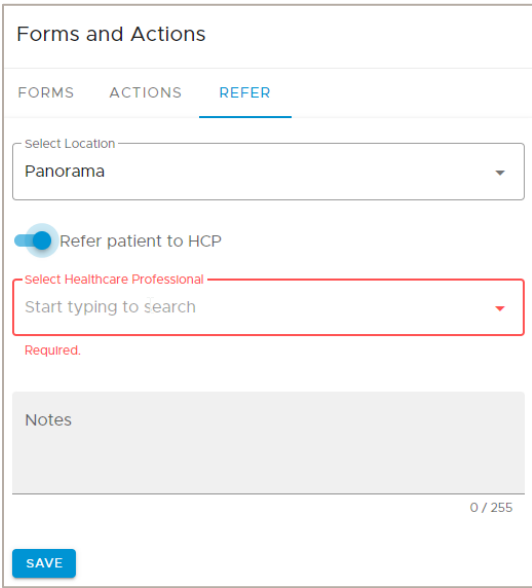
Refer






This function allows users to send a non-urgent referrals, and will automatically add the doctor or HCP to the patient's care team. It can be also be used for on call cover or between doctors in a group practice that see each others patients.

Doctors can refer to other doctors or healthcare professionals. Healthcare professionals can only refer to other healthcare professionals.



Follow these steps:

Step	Action
1	Click the Refer tab.
2	<p>Select the patient's location in the Select Location field.</p> 
3	<p>To refer the patient to a healthcare professional, activate Refer patient to HCP. Select the healthcare professional from the drop-down list or type in the first three letters of the name or surname to search in the Select Healthcare Professional field.</p> 
4	Type a referral note in the Notes field.

Step	Action
Note	<p>The referral note will now be visible in the Care Team Notes section. The HCP who receives the referral will be automatically added to the care team and see this patient on the application.</p> <div> <div>  <div> <div>RICH, CB</div> <div>DIAGNOSIS: 33140</div> <div>  DG22 • 55 • F • 95483 </div> <div>2023/11/08 07:40:00</div> <div>CLINICAL VIEWER </div> </div> </div> <div>   </div> <div>CT</div> </div>

Personal and visit details

Within in a patients card, click **View More** to see the full visit and personal details.

This can be printed for your record purposes.

Patient Details

ADAMS, WEDNESDAY

PRINT

Personal Details

Age

64

Birth Date

1959/12/07

Gender

Female

ID Number

5912070239182

ID Type

RSAID

Employer

MEDICLINIC

Occupation

MEDICLINIC

Doctor

FOURIE AE

Doctor Role

Admitting

Language

English

Contact Details

Work No

0842789009

Home No

0661231822

Email

MATTHEW.PEINKE@MEDICLINIC.CO.ZA

Address

Z3 TEST STREET; TEST SUBURB
TEST TOWN
0101

Visit Details

Hospital

Mediclinic Panorama

Level of Care

GEN

Ward

A

Bed

AS21

Patient No

95607_D1010357582

Admitted

2024/04/22

Discharged

N/A

Arrival Method

Walk-in

Hospital Service

MEDICAL

Patient Type

Inpatient

LOS (Estimated)

3.0

LOS (Actual)

.0

Deceased

No

BMI

0 kg/m2

Weight

0 kg

Height

0 m

Medical Aid Details

Medical Aid

DISCOVERY HEALTH

Plan Name

Executive

Membership No

85765454

Authorisation No

Not available

Patient Dependant Code

01

Main Member Details

Surname

ADAMS

Title

MS

Initials

W

Gender

Female

Relation

SELF

ID Number

5912070239182

ID Type

RSAID

Work No

0842789009

Home No

<GT1-6-1>0661231822</GT1-6-1>
<GT1-6-4>MATTHEW.PEINKE@MEDICLINIC.CO.ZA</GT1-6-4>

Employer

MEDICLINIC

Occupation

SYSTME ANALYST

Address

Z3 TEST STREET; TEST SUBURB
TEST TOWN
0101

Next of Kin Details

Name

.

Relationship

.

Contact No

0

Other Contact

Name

Relationship

.

Contact No

0

ABBREVIATIONS USED IN THE APPLICATION

The following abbreviations are used in the application:

Level of Care	Description
DAY	Day Admission
DCT	Day Clinic Ward
GEN	General Ward
HIC	High Care
ICU	Intensive Care Unit
LUX	Luxury Ward
MED	Private Ward Doctors Auth
MPT	Maternity Private Ward
N/A	No Ward Charges
NEO	Neonatal Ward
NHB	Neonatal High Care N

Level of Care	Description
NHA	Neonatal High Care A
NIC	Neonatal ICU
PSY	General Ward Psychiatric
PVT	Private Ward
REH	Sub-Acute Rehabilitation
SEM	Semi-Private ward
SIC	Specialised ICU
SMT	Semi-Private Maternity
STP	Sub-Acute Ward
VIP	VIP Ward

Speciality	Description
ALLER	Allergologist
ANAES	Anaesthesiologist
CARDI	Cardiologist
CHLTH	Community Health Practitioner
CLINH	Pathologist (Clinical Haematologist)
CLINT	Clinical Technologist
CRTHS	Cardiothoracic Surgeon

Speciality	Description
GERIA	Physician (Geriatric Medicine)
GYNAE	Obstetrician & Gynaecologist
GYNAO	Obstetrician & Gynaecologist (Gynae Oncology)
GYNEU	Obstetrician & Gynaecologist (Urogynaecologist)
HOMEO	Homeopath
INFEC	Physician (Infectious Diseases)
MATFO	Obstetrician & Gynaecologist (Maternal-Foetal Medicine)

Speciality	Description
DENPR	Dentist
DERMA	Dermatologist
EMERG	Emergency Medicine Specialist
ENDOC	Physician (Endocrinologist)
ENTOL	Medical Otorhinolaryngologist
ENTSU	Otorhinolaryngologist (ENT)
FAMIL	Family Physician
GASTR	Physician (Gastroenterologist)
GASTRS	Surgeon (Gastroenterologist)
GENET	Physician (Medical Genetics)
GENPR	General Practitioner
GENSU	Surgeon (General Surgeon)
ALLER	Allergologist
ANAES	Anaesthesiologist
CARDI	Cardiologist
CHLTH	Community Health Practitioner
CLINH	Pathologist (Clinical Haematologist)
CLINT	Clinical Technologist
CRTHS	Cardiothoracic Surgeon
DENPR	Dentist
DERMA	Dermatologist

Speciality	Description
MAXIL	Maxillo-Facial Surgeon
MEDON	Physician (Medical Oncologist)
MEDPR	Medical Practice
NEONA	Paediatrician (Neonatologist)
NEPHR	Physician (Nephrologist)
NEURO	Neurologist
NEURS	Neurosurgeon
NEURY	Psychiatrist (Neuropsychiatrist)
NUCLE	Nuclear Medicine Specialist
OCCHE	Physician (Occupational Health)
OCCME	Physician (Occupational Medicine)
ONCOL	Physician (Oncologist)
GERIA	Physician (Geriatric Medicine)
GYNAE	Obstetrician & Gynaecologist
GYNAO	Obstetrician & Gynaecologist (Gynae Oncology)
GYNEU	Obstetrician & Gynaecologist (Urogynaecologist)
HOMEO	Homeopath
INFEC	Physician (Infectious Diseases)
MATFO	Obstetrician & Gynaecologist (Maternal-Foetal Medicine)
MAXIL	Maxillo-Facial Surgeon
MEDON	Physician (Medical Oncologist)

Speciality	Description
EMERG	Emergency Medicine Specialist
ENDOC	Physician (Endocrinologist)
ENTOL	Medical Otorhinolaryngologist
ENTSU	Otorhinolaryngologist (ENT)
FAMIL	Family Physician
GASTR	Physician (Gastroenterologist)
GASTRS	Surgeon (Gastroenterologist)
GENET	Physician (Medical Genetics)
GENPR	General Practitioner
GENSU	Surgeon (General Surgeon)
OPHTH	Ophthalmologist
ORTHS	Orthopaedic Surgeon
ORTHTR	Orthopaedic Surgeon (Traumatology)
PAECA	Paediatrician (Cardiology)
PAEDE	Paediatrician (Endocrinologist)
PAEDI	Paediatrician
PAEDO	Paediatrician (Medical Oncologist)
PAEDS	Surgeon (Paediatric Surgeon)
PAEGE	Paediatrician (Gastroenterologist)
PAENE	Paediatrician (Paediatric Neurologist) (Neuropaediatrics)

Speciality	Description
MEDPR	Medical Practice
NEONA	Paediatrician (Neonatologist)
NEPHR	Physician (Nephrologist)
NEURO	Neurologist
NEURS	Neurosurgeon
NEURY	Psychiatrist (Neuropsychiatrist)
NUCLE	Nuclear Medicine Specialist
OCCHE	Physician (Occupational Health)
OCCME	Physician (Occupational Medicine)
ONCOL	Physician (Oncologist)
PSYCT	Psychiatrist
PSYTC	Psychiatrist (Forensic Psychiatrist)
PTHAN	Pathologist (Anatomical)
PTHCH	Pathologist (Chemical)
PTHCL	Pathologist (Clinical)
PTHFO	Pathologist (Forensic)
PTHHA	Pathologist (Haematology)
PTHMI	Pathologist (Microbiology)(Infectious Diseases)
PTHVI	Pathologist (Virological) (Infectious Diseases)
PULMO	Physician (Pulmonologist)

Speciality	Description
PAENH	Paediatrician (Nephrologist)
PAEPU	Paediatrician (Pulmonologist / Pneumonologist)
PAERH	Paediatrician (Rheumatology)
PATHO	Pathologist (Anatomic and Clinical)
PHYSI	Physician (Internal Medicine)
PLAST	Plastic and Reconstructive Surgeon
PSCLIN	Psychologist (Clinical Psychologist)
PSEDU	Psychologist (Educational Psychologist)
PSYCC	Psychiatrist (Child Psychiatrist)
OPHTH	Ophthalmologist
ORTHS	Orthopaedic Surgeon
ORTHTR	Orthopaedic Surgeon (Traumatology)
PAECA	Paediatrician (Cardiology)
PAEDE	Paediatrician (Endocrinologist)
PAEDI	Paediatrician
PAEDO	Paediatrician (Medical Oncologist)
PAEDS	Surgeon (Paediatric Surgeon)
PAEGE	Paediatrician (Gastroenterologist)

Speciality	Description
RADIA	Oncologist (Radiation Oncologist)
RADOL	Radiologist (Diagnostic Radiologist)
REPRO	Obstetrician & Gynaecologist (Reproductive Medicine)
RHEUM	Physician (Rheumatologist)
SPORT	Physician (Sports Medicine)
SURGE	Surgeon
THORS	Surgeon (Thoracic Surgeon)
UROLO	Urologist (Surgical Urologist)
VASCU	Surgeon (Vascular Surgeon)
PSYCT	Psychiatrist
PSYTC	Psychiatrist (Forensic Psychiatrist)
PTHAN	Pathologist (Anatomical)
PTHCH	Pathologist (Chemical)
PTHCL	Pathologist (Clinical)
PTHFO	Pathologist (Forensic)
PTHHA	Pathologist (Haematology)
PTHMI	Pathologist (Microbiology)(Infectious Diseases)
PTHVI	Pathologist (Virological) (Infectious Diseases)

Speciality	Description
PAENE	Paediatrician (Paediatric Neurologist) (Neuropaediatrics)
PAENH	Paediatrician (Nephrologist)
PAEPU	Paediatrician (Pulmonologist / Pneumonologist)
PAERH	Paediatrician (Rheumatology)
PATHO	Pathologist (Anatomic and Clinical)
PHYSI	Physician (Internal Medicine)
PLAST	Plastic and Reconstructive Surgeon
PSCLIN	Psychologist (Clinical Psychologist)
PSEDU	Psychologist (Educational Psychologist)
PSYCC	Psychiatrist (Child Psychiatrist)

Speciality	Description
PULMO	Physician (Pulmonologist)
RADIA	Oncologist (Radiation Oncologist)
RADOL	Radiologist (Diagnostic Radiologist)
REPRO	Obstetrician & Gynaecologist (Reproductive Medicine)
RHEUM	Physician (Rheumatologist)
SPORT	Physician (Sports Medicine)
SURGE	Surgeon
THORS	Surgeon (Thoracic Surgeon)
UROLO	Urologist (Surgical Urologist)
VASCU	Surgeon (Vascular Surgeon)