

USER GUIDE FOR DOCTORS
MyPatients application
CLINICAL SERVICES


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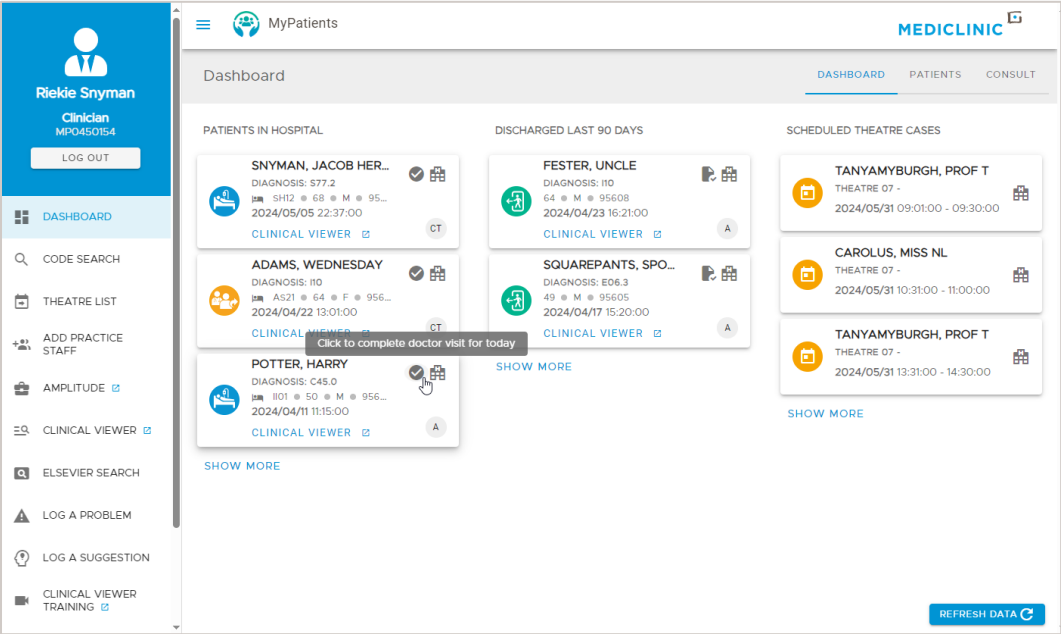

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OVERVIEW

Log in to MyPatients














Follow these steps:

Step	Action
1	Open a browser (Chrome, Edge or Safari) via your smart device or computer, type in mypatients.mediclinic.co.za and press Enter .
Screen	<p>The following screen will appear:</p>
2	Click in the Username field and type in your registered email address.
3	Click in the Password field and type in your temporary password if this is your first log in.
4	Click  .

Step	Action
Screen	<p>When you see the following screen you have successfully logged in.</p>  <p>The screenshot shows the Mediclinic MyPatients dashboard. On the left is a sidebar menu for Riekie Snyman, a clinician with ID MPO450154. The main area displays three sections: 'PATIENTS IN HOSPITAL' (listing Jacob Her..., Wednesday Adams, and Harry Potter), 'DISCHARGED LAST 90 DAYS' (listing Uncle Fester and Squarepants), and 'SCHEDULED THEATRE CASES' (listing Prof T, Miss NL, and Prof T). A tooltip 'Click to complete doctor visit for today' points to a checkmark icon on Harry Potter's card. A 'REFRESH DATA' button is at the bottom right.</p>
5	<p>Click  to load all the patients' information.</p>

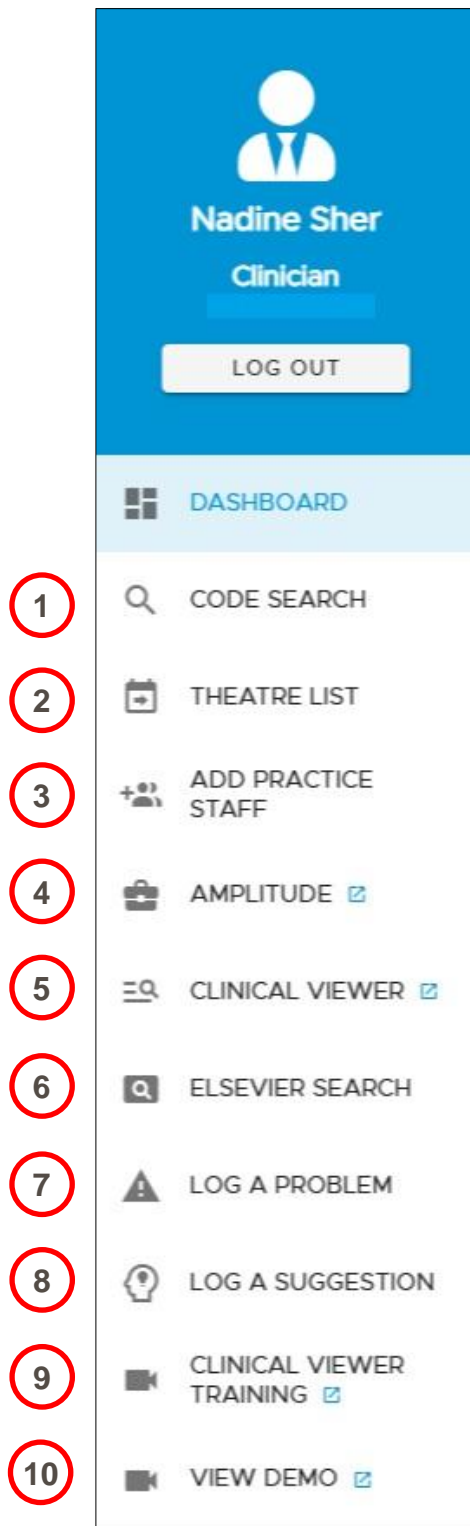
Application icons

The following icons are available in the application:

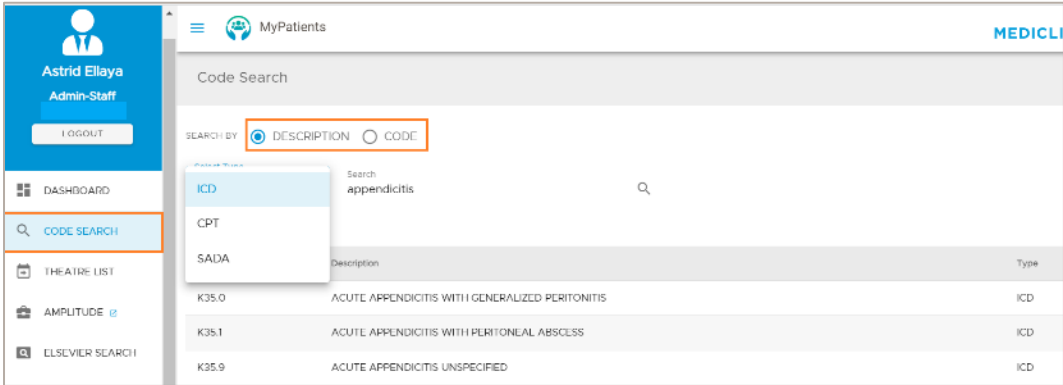
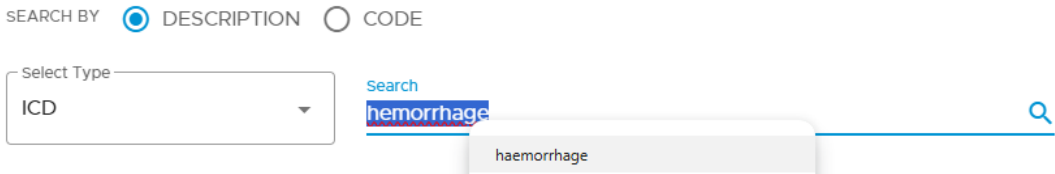
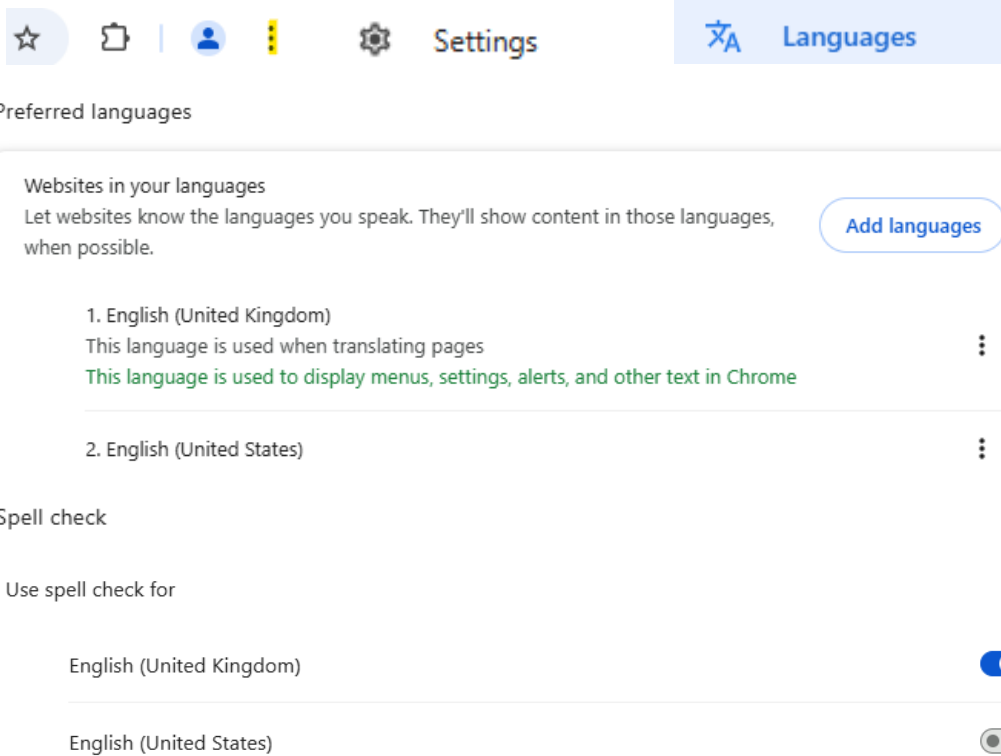
Icon	Description
	Admitted patient
	Emergency patient
	Discharged patients
	Referred Patient (new referrals received)
	Scheduled theatre case
	Hospital name (hover over this to see the name of the hospital)
	Use this to indicate which patients have been seen during ward rounds (resets every day). The tick turns green once clicked and can undo by clicking again. Refresh data to update.
	Final billed icon - click once billing complete to indicated billed patients. Turns green once clicked and can undo by clicking again. Refresh data to update.
	Signifies the arrival method of the patient was via EC
	Signifies that you are the doctor that referred the patient into hospital
	Signifies that the you are the admitting doctor
	Shows that you are an additional treating doctor or part of the Care Team
	Ward and bed number, e.g. Ward E bed number 34

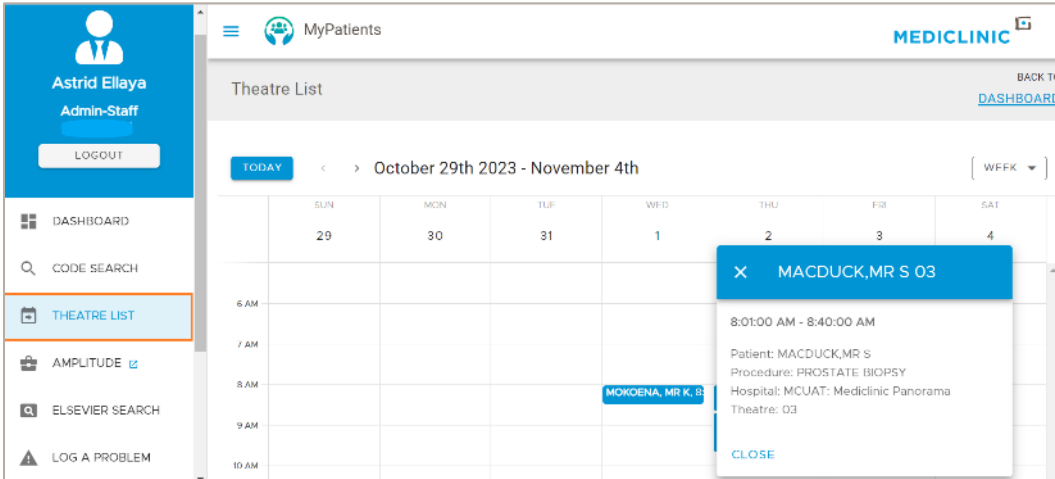
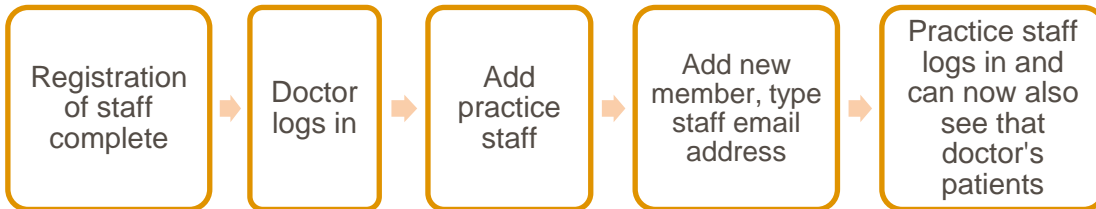
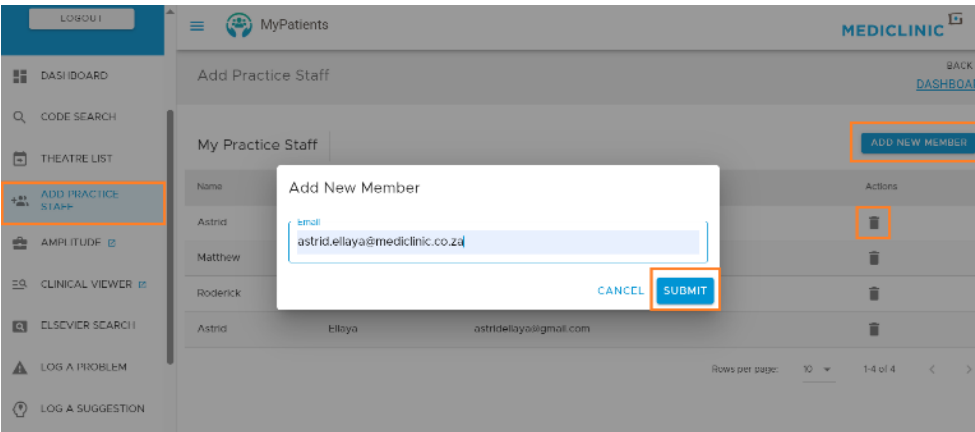
Menu pane navigation

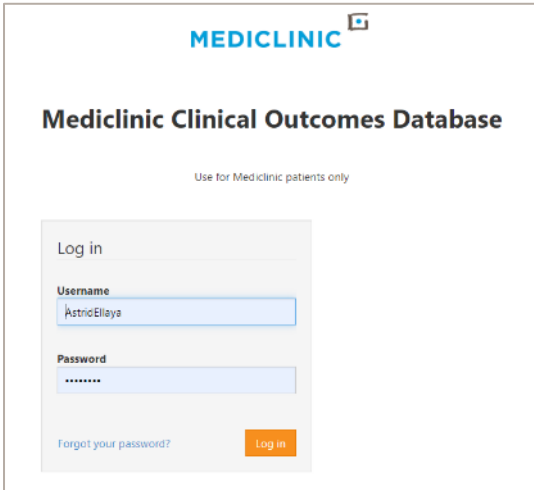
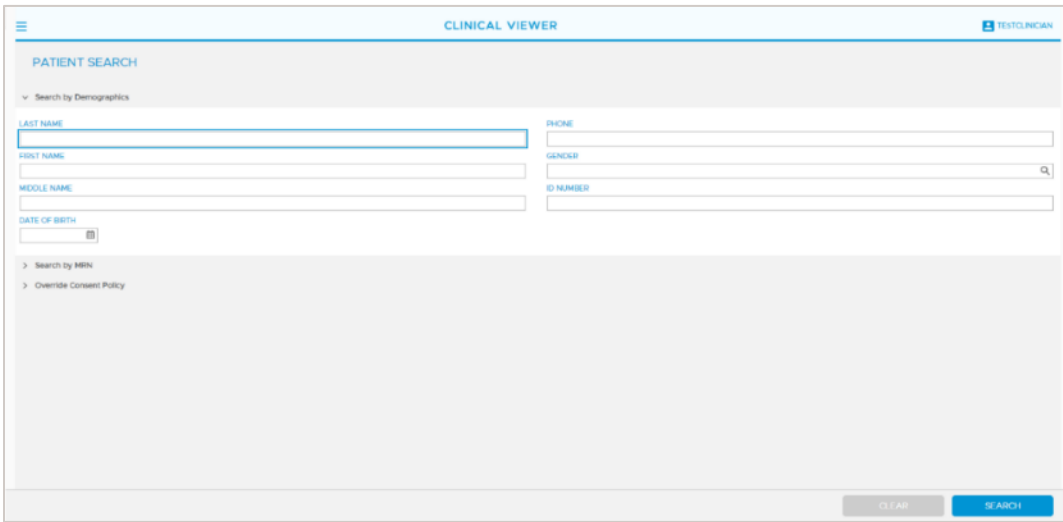
From the **Home** screen you will see the following menu options:

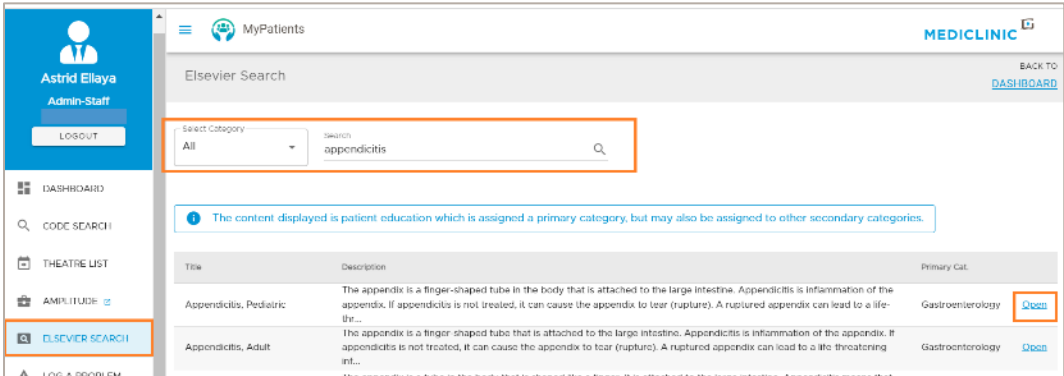
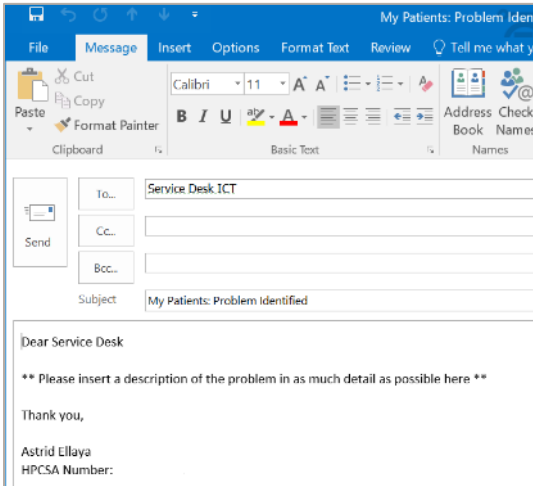


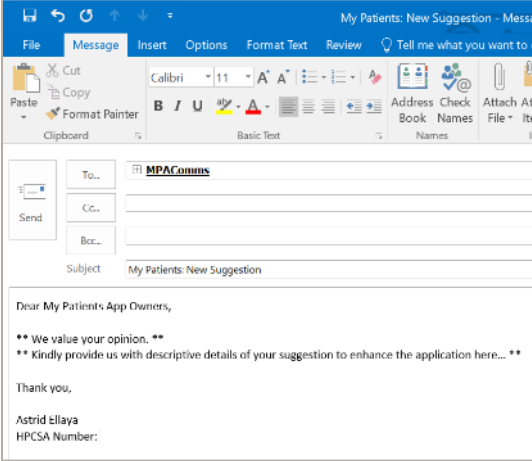
If the menu is hidden, click the **Menu**  icon to display it.

Number	Action
1	<p>Click Code Search to look up ICD, CPT and SADA clinical codes, based on either description or code.</p>  <p>Please note: The spelling of ICD10 and SADA descriptions are in British English and CPT descriptions in American English.</p>  <p>To enable browser spell checker suggestions, you can toggle your browser's Language preference as needed to English (United Kingdom) or English (United States).</p> <p>Language preferences may be updated for most browsers from Settings - Languages, found under a three dot menu icon in the top right browser pane:</p> 

Number	Action
2	<p>Click Theatre List to display a calendar view of theatre cases, for the two week period ahead and two weeks in the past. Click the patient's name for further comprehensive information such as, type of procedures, date, time and operating theatre.</p> 
3	<p>Click Add Practice Staff to link a practice staff to a specific doctor's profile. This will allow those practice staff access to view that specific doctor's patients. This is mandatory for all doctors that share practice staff with other doctors or group practice doctors. This allows the practice to use a single log in and toggle between different doctors patients.</p> <div data-bbox="311 1097 1412 1305">  <pre> graph LR A[Registration of staff complete] --> B[Doctor logs in] B --> C[Add practice staff] C --> D[Add new member, type staff email address] D --> E[Practice staff logs in and can now also see that doctor's patients] </pre> </div> <p>Request registration of new practice staff member from the on-site Doctor Relationship Manager (DRM). If no on-site DRM, request registration from the Hospital General Manager.</p> <p>Once new staff member is registered, login to MPA and click Add Practice Staff.</p> <p>Type in the practice's staff registered email address, click Submit.</p> <p>Staff can also be removed by using the Delete function.</p> 

Number	Action
4	<p>Click Amplitude to go to the log in screen for the Amplitude system.</p> 
5	<p>Click the Clinical Viewer option from the menu in the left pane. This will open a new browser and will open on the Patient Search screen in the Clinical Viewer. Type in the patient ID number or name and surname and click Search.</p> <p>Note that you will only be able to see past hospitalisation if the patient has consented and if you are on the patient care team.</p> <p>In emergencies, you are able to use override consent policy and provide a reason to override this. This is a fully audited process.</p> 

Number	Action
6	<p>Click Elsevier Search if you want to search for Elsevier patient education content. Type any disease into the Search field and then click the magnifying glass icon. Click Open next to the article. This can be downloaded or printed and shared with your patients.</p>  <p>The screenshot shows the 'MyPatients' interface with the 'Elsevier Search' section. A search bar contains the text 'appendicitis'. Below the search bar, there is a table of results. The table has columns for 'Title', 'Description', and 'Primary Cat.'. Two results are shown: 'Appendicitis, Pediatric' and 'Appendicitis, Adult'. Both results have an 'Open' link next to them, which is highlighted with an orange box.</p>
7	<p>Click Log a Problem to open the default email application to submit a problem to the Mediclinic Service Desk. Submit details of the problem encountered.</p>  <p>The screenshot shows an email composition window. The 'To' field is filled with 'Service Desk ICT'. The 'Subject' field is filled with 'My Patients: Problem Identified'. The body of the email starts with 'Dear Service Desk', followed by a line of asterisks indicating where to insert a description, and then a signature for 'Astrid Ellaya' with 'HPCSA Number:' below it.</p>

Number	Action
8	<p>Click Log a Suggestion to open the default email application to submit a suggestion to the application development team.</p> <p>Note</p> <p>We are constantly innovating and value your input. You can also use this to send suggestions via the Clinical Viewer.</p> 
9	Click Clinical Viewer Training to view a short video on navigating the Clinical Viewer content.
10	Click View Demo to view to view the application demo video.

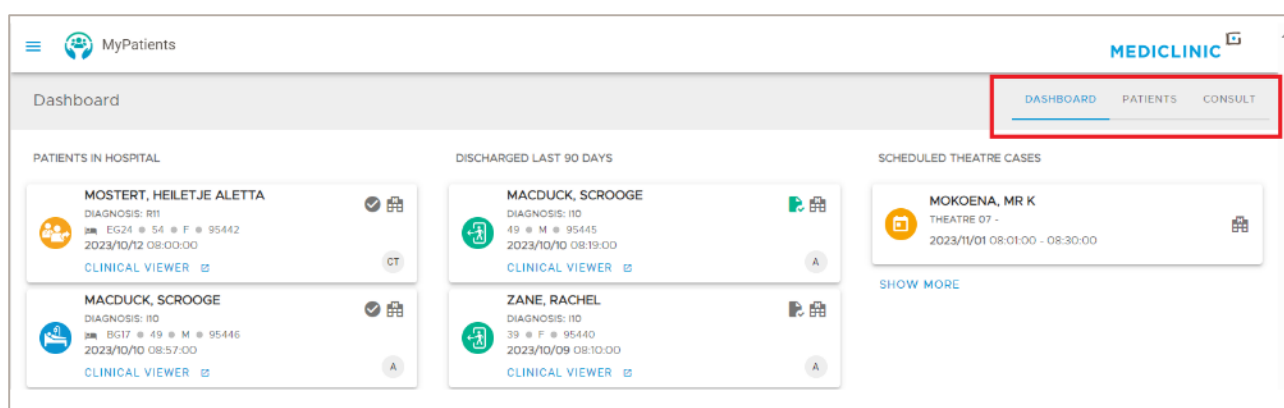
DASHBOARD TAB

Overview

Dashboard is automatically opened providing an overview of your three most recent patients under patients in hospital (admitted and EC), discharged and scheduled theatre cases. You will also see recent referrals on this view.

Dashboard layout

The following tabs will display on the right side of the **Dashboard** screen:

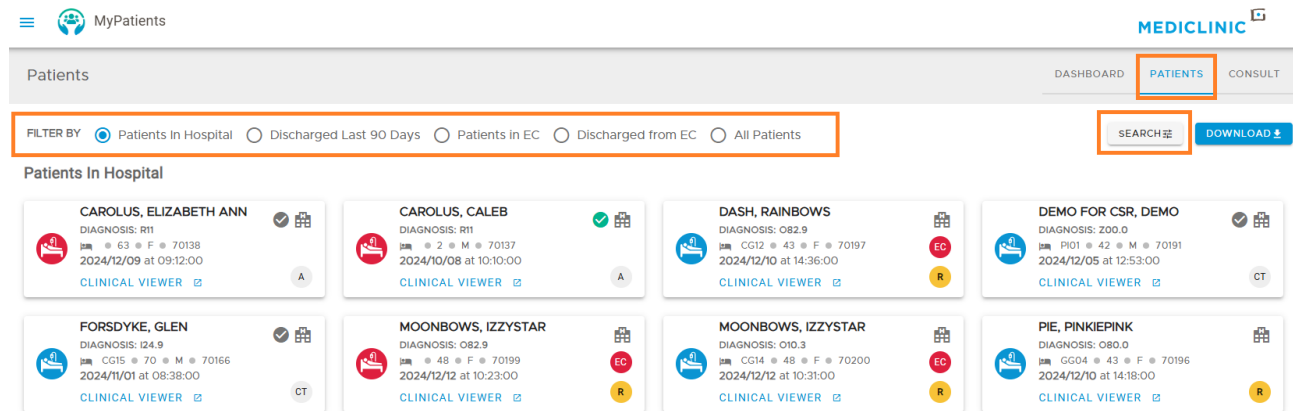


Tab	Description
Dashboard	The Dashboard tab is automatically opened providing an overview of your three most recent patients under patients in hospital (admitted and EC), discharged and scheduled theater cases. You will also see recent referrals on this view.
Patients	Displays a full list of all the patients currently in the hospital, the patients that have been discharged and a combined view.
Consult	This feature enables you to search for a patient who was discharged within the past 21 days and with whom you are consulting. If you are not already part of their care team in our Patient Administration System, using this feature will automatically add you to their care team.

PATIENTS TAB

Overview

From the **Home/Dashboard** screen you can click on **Patients** tab. The following screen will display:



The following functions can be performed from this screen:

- Filter
- Search

For Clinicians, the filter for discharged patients will show the last 90 days:

FILTER BY ☒ Patients In Hospital ☐ Discharged Last 90 Days ☐ Patients in EC ☐ Discharged from EC ☐ All Patients

For EC-Clinicians, the filter for discharged patients will show the last 7 days:

FILTER BY ☒ Patients In Hospital ☐ Discharged Last 7 Days ☐ Patients in EC ☐ Discharged from EC ☐ All Patients

Filter

Filter according to which patients you want to view, note that each filter works independently. Use one of the following filters:

Filter	Description
Patients in hospital	All admitted and EC patients
Discharged last X days	Displays a full list of all the patients that have been discharged.
Patients in EC	All patients currently in EC
Discharged from EC	All patients discharged from EC
All patients	All admitted, EC and discharged patients.

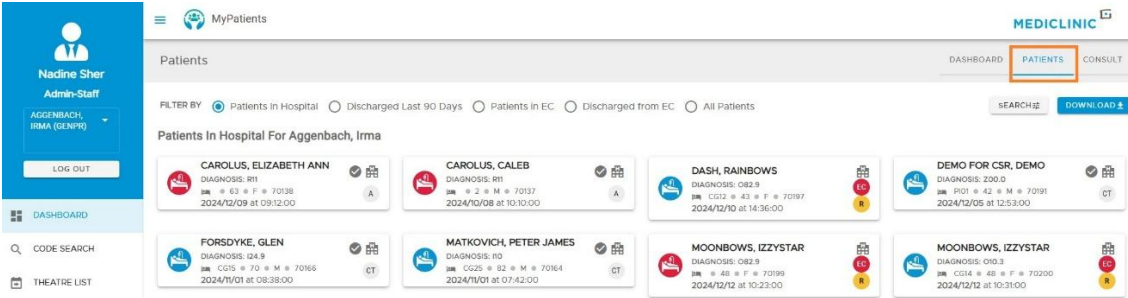
Search

Follow these steps to search for a patient:

Step	Action
1	<p>Click Search to filter patients on any of the following:</p> <ul style="list-style-type: none">• treatment type (Admitted by me, Part of Care Team or Referred to me)• hospital• ward• surname• visit number• date of birth <div><div><div><div>←</div><div>Search</div></div><div><div>Search by</div><div><div>Select Type</div><div>All</div><div>▼</div></div><div><div>Select Hospital</div><div>All</div><div>▼</div></div><div><div>Select Ward</div><div>All</div><div>▼</div></div><div><div>Search on surname or visit number</div><div>Q</div></div><div><div>Search on date of birth</div><div>📅</div></div><div><div>CLEAR</div><div>APPLY</div></div></div></div></div>
2	Click Apply .
Note	After the patient has been located, remember to clear the Search filter.

Download a list of admitted and EC patients

Follow these steps to generate a list of admitted and EC patients for a doctor:

Step	Action
1	<p>From the Home/Dashboard screen, select the Patient tab.</p> 
2	<p>Click the Download button.</p>
3	<p>An Excel spreadsheet will download with the details of all admitted and EC patients.</p>

CONSULT TAB

Overview

This functionality allows doctors and staff to auto add themselves into a patients care team within 21 days of discharge. It can be used to support the existing process done by hospital Reception staff or Unit Admin Assistants.

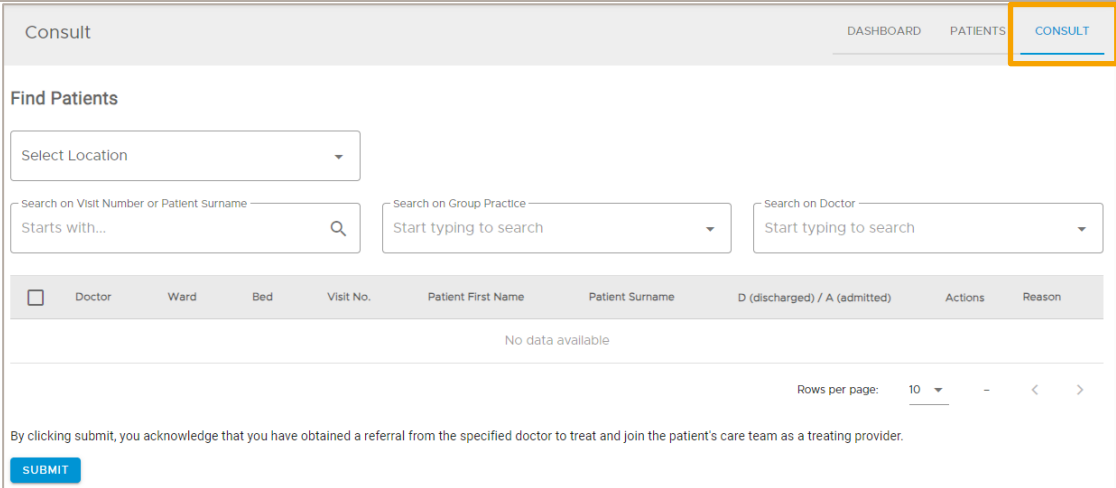
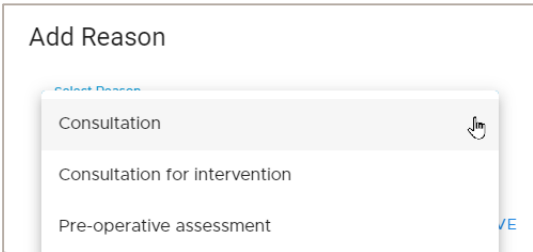
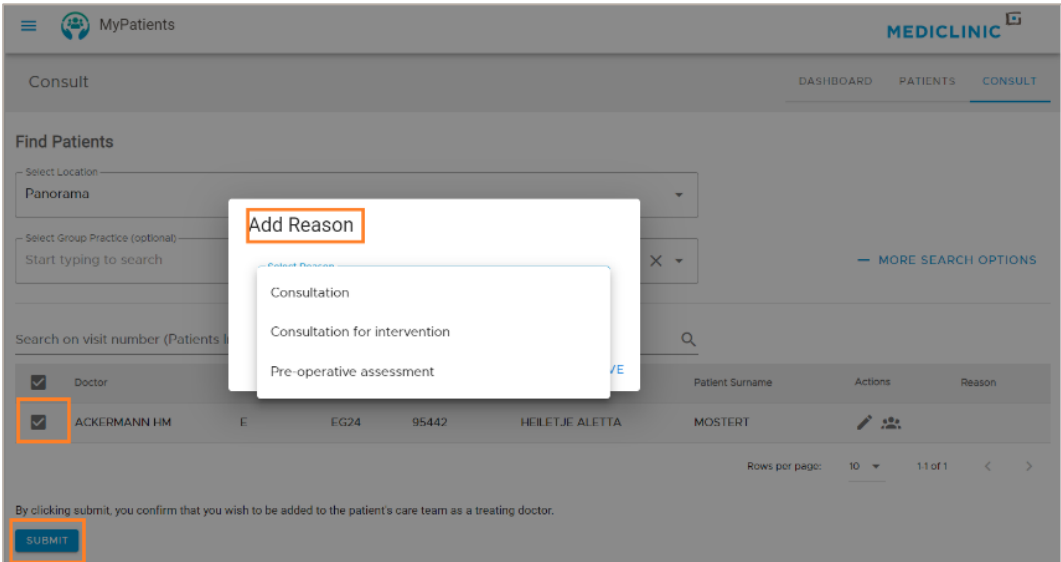
It can be used when consulting a new patient, for pre-operative review when a group practice is added on to a patients care team and can be used for locums or on-call cover.

This is recorded on the Patient Administration System and displays all doctors and HCP's who are part of the care team.

Add a doctor to a patient's care team

Follow these steps:

Step	Action
1	From the Home/Dashboard screen, select the Consult tab.

Step	Action
	
2	Select a location from the drop-down list in the Select Location field.
3	Type the visit number or surname in the Search on Visit or Patient Surname field, or by using the Search on Group Practice or Search on Doctor fields, to search for a patient.
4	Click the checkbox next to the applicable patient.
5	<p>Select a reason in the Add Reason dialogue box and click Save. This will be recorded in Patient Administration System as the reason for consultation.</p> 
6	<p>Click Submit. This automatically adds the doctor as part of the care team.</p> 

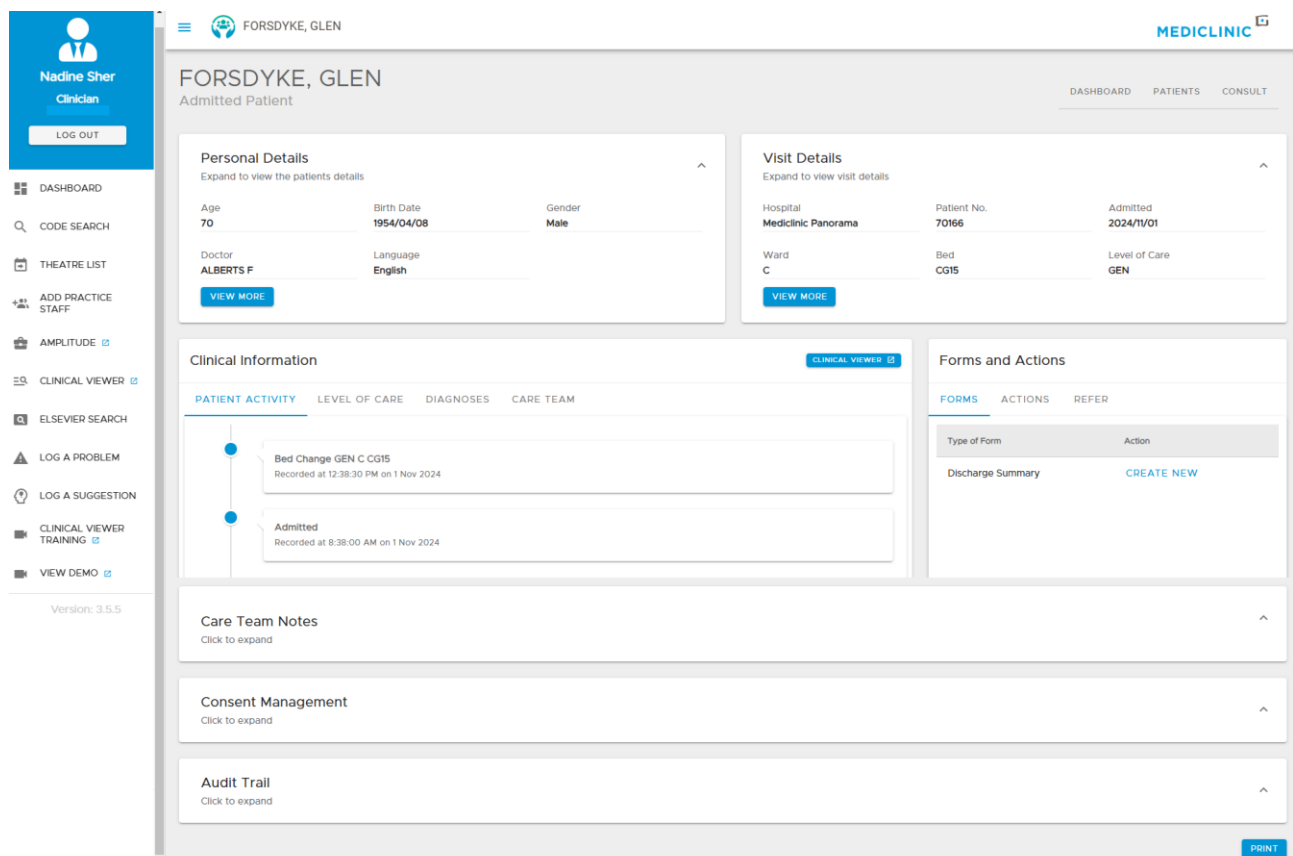
PATIENTS TAB

Patient card and record layout

Once a patient record has been located, click the patient card to open it.



The following screen will display:



The following information can be viewed:

Sections	Description
Personal details	Contains the patients demographic and next of kin contact information.
Visit details	Displays body mass index if captured, level of care information, authorisation codes and medical aid and main member details.
Clinical Information	Contains patient activity timeline, level of care, diagnoses, care team information and a link that takes you directly to the patient medical record within the Clinical Viewer.
Forms and Actions	Discharge summary that can be generated and the Refer functionality.
Care Team notes	Contains all added notes, referrals and added diagnoses. This is visible to the whole care team.
Consent management	<p>Allows you to view a list of hospitalisations within the Clinical Viewer, if the patient consented at admission previous records can be automatically seen.</p> <p>If they have not consented you can ask for consent at the bedside, type in the patients cell number they will receive and once time pin, enter this pin and consent will be activated.</p>
Audit log	Allows you to view all providers that have accessed the patient's records.

Clinical Information

Once a patient card is open, scroll down the view the **Clinical Information** section.

Clinical Information

CLINICAL VIEWER

PATIENT ACTIVITYLEVEL OF CAREDIAGNOSESCARE TEAM

Bed Change A AS05
Recorded at 10:24:41 AM on 5 Nov 2024

Bed Change GEN A AS05
Recorded at 10:17:23 AM on 5 Nov 2024

Clock-In: 2024-11-03 14:12 - Clock-Out: 2024-11-03 15:23 - UNLISTED LAPAROSCOPIC PROC - BLADDER - duration 71 minutes
Recorded at 2:12:00 PM on 3 Nov 2024

Clock-In: 2024-11-03 14:12 - Clock-Out: 2024-11-03 15:23 - LAPAROSCOPY, SURGICAL PROSTATECTOMY, RETROPUBIC RADICAL - duration 71 minutes
Recorded at 2:12:00 PM on 3 Nov 2024

Clock-In: 2024-11-03 14:12 - Clock-Out: 2024-11-03 15:23 - LAPAROSCOPY RETROPERITONEAL LYMPH NODE BIOPSY - duration 71 minutes
Recorded at 2:12:00 PM on 3 Nov 2024

Admitted
Recorded at 10:17:00 AM on 3 Nov 2024

The tabs provide the following information:

Tab	Description																				
Patient activity	Displays bed changes including level of care and theater in and out times in a timeline view.																				
Level of care	<div>Displays level of care changes and duration in a tabular format.</div> <div><div>Clinical Information</div><div><div>CLINICAL VIEWER</div></div><div><div>PATIENT ACTIVITY</div><div>LEVEL OF CARE</div><div>DIAGNOSES</div><div>CARE TEAM</div></div><table><thead><tr><th>LOC</th><th>Start date and time</th><th>End date and time</th><th>Duration</th></tr></thead><tbody><tr><td>ICU</td><td>2024/12/05 at 12:54</td><td>2024/12/10 at 11:48</td><td>04 Days 22 Hours 54 Mins</td></tr></tbody></table></div>	LOC	Start date and time	End date and time	Duration	ICU	2024/12/05 at 12:54	2024/12/10 at 11:48	04 Days 22 Hours 54 Mins												
LOC	Start date and time	End date and time	Duration																		
ICU	2024/12/05 at 12:54	2024/12/10 at 11:48	04 Days 22 Hours 54 Mins																		
Diagnoses	<div>Displays coded ICD-10 diagnosis. Note that final coding occurs after discharge. The primary diagnosis will be indicated as well as the priority of codes (aligned to the Patient Administration system).</div> <div><div>Clinical Information</div><div><div>CLINICAL VIEWER</div></div><div><div>PATIENT ACTIVITY</div><div>LEVEL OF CARE</div><div>DIAGNOSES</div><div>CARE TEAM</div></div><table><thead><tr><th>Date</th><th>Code</th><th>Description</th><th>Priority</th></tr></thead><tbody><tr><td>2024/02/15</td><td>G81.9</td><td>HEMIPLEGIA UNSPECIFIED (Primary diagnosis)</td><td>1</td></tr><tr><td>2024/02/15</td><td>Z50.8</td><td>CARE INVOLVING USE OF OTH REHABILITATION PROCEDURES</td><td>2</td></tr><tr><td>2024/02/15</td><td>R41.8</td><td>OTH/UNSP SYMP SIGNS INVOLV COGNITIVE FUNCTION/AWARENESS</td><td>2</td></tr><tr><td>2024/02/15</td><td>E10.8</td><td>TYPE 1 DIABETES MELLITUS WITH UNSPECIFIED COMPLICATIONS</td><td>0</td></tr></tbody></table><div>ADD DIAGNOSES INFO</div></div>	Date	Code	Description	Priority	2024/02/15	G81.9	HEMIPLEGIA UNSPECIFIED (Primary diagnosis)	1	2024/02/15	Z50.8	CARE INVOLVING USE OF OTH REHABILITATION PROCEDURES	2	2024/02/15	R41.8	OTH/UNSP SYMP SIGNS INVOLV COGNITIVE FUNCTION/AWARENESS	2	2024/02/15	E10.8	TYPE 1 DIABETES MELLITUS WITH UNSPECIFIED COMPLICATIONS	0
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2024/02/15	E10.8	TYPE 1 DIABETES MELLITUS WITH UNSPECIFIED COMPLICATIONS	0																		
Care team	Displays all healthcare providers involved in the patients treatment during admission.																				

Submission of a confirmed diagnosis

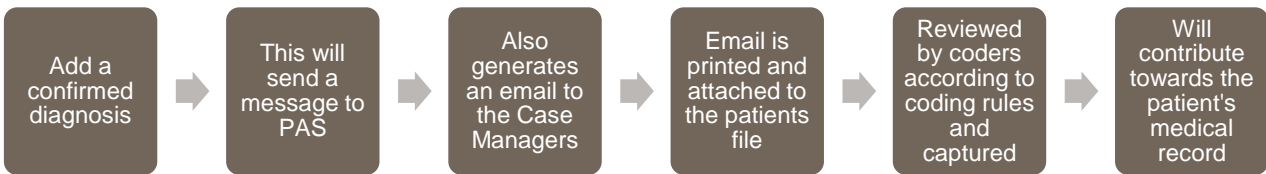
This function allows a doctor or practice the ability to electronically submit ICD10 diagnoses and associated clinical information.

This information will assist with improving access to clinical information for the patients unified care record seen in the Clinical Viewer, as well as improved congruence between hospital and practitioner's diagnoses.

ICD10 codes are used not just for account raising, but also for data collection for clinical and risk management purposes.

Rules	Description
Confirmed diagnosis	Submit all confirmed diagnoses treated.
If any ICD10 code describes a Sequelae (old condition, or no longer present)	<p>Add the current diagnosis or late/residual effect of the sequelae.</p> <p>Example: I69.3 - Sequelae of cerebral infarction. Additional notes: Current admission for management of R13 – Dysphagia, due cerebral infarction 5 years ago.</p>

If any ICD10 code describes 'in a disease classified elsewhere' or contains a bracketed reference (Dagger or +)	<p>Add the primary linked diagnosis. It is mandatory to add the linked primary diagnosis as the codes with these descriptors cannot be added to an account on their own without the linked diagnosis.</p> <p>Example: D63.0 - Anaemia in neoplastic disease (C00-D48+). Additional notes: Anemia secondary to C18.2 – Malignant neoplasm, ascending colon.</p>
Timing if submission	Ideally submit these while the patient is admitted or within 2 days of discharge as we may not be able to capture or reflect this after final coding and billing takes place.



Example

New Diagnosis

Code Search By ☒ Description ☐ ICD-10 Code

ICD-10 Code Search

D63.0 - ANAEMIA IN NEOPLASTIC DISEASE (C00-D48+)

Additional Notes

Secondary to C18.2 - MALIGNANT NEOPLASM, ASCENDING COLON

Diagnosis Type

Additional

CANCEL SAVE

When submitting Anaemia in Neoplastic disease it must be linked to the primary neoplastic cause.

Step	Action								
1	<p>Within the patient's card scroll down to see the Clinical Information section and click the Diagnoses tab to display all currently coded diagnoses.</p> <p>Clinical Information CLINICAL VIEWER</p> <p>PATIENT ACTIVITY LEVEL OF CARE DIAGNOSES CARE TEAM</p> <table><thead><tr><th>Date</th><th>Code</th><th>Description</th><th>Priority</th></tr></thead><tbody><tr><td>2024/12/12</td><td>O10.3</td><td>PRE-EXIST HYPERT HEART RENAL DIS COMP PREG CHDBTH/PUERP (PRIMARY DIAGNOSIS)</td><td>1</td></tr></tbody></table> <p>ADD DIAGNOSIS INFO</p>	Date	Code	Description	Priority	2024/12/12	O10.3	PRE-EXIST HYPERT HEART RENAL DIS COMP PREG CHDBTH/PUERP (PRIMARY DIAGNOSIS)	1
Date	Code	Description	Priority						
2024/12/12	O10.3	PRE-EXIST HYPERT HEART RENAL DIS COMP PREG CHDBTH/PUERP (PRIMARY DIAGNOSIS)	1						
2	Click Add Diagnosis .								

Step	Action								
	<div><div>Clinical Information</div><div>CLINICAL VIEWER</div><div>PATIENT ACTIVITY LEVEL OF CARE DIAGNOSES CARE TEAM</div><table><thead><tr><th>Date</th><th>Code</th><th>Description</th><th>Priority</th></tr></thead><tbody><tr><td>2024/12/12</td><td>O10.3</td><td>PRE-EXIST HYPERT HEART RENAL DIS COMP PREG CHDBTH/PUERP (PRIMARY DIAGNOSIS)</td><td>1</td></tr></tbody></table><div>ADD DIAGNOSIS INFO</div></div>	Date	Code	Description	Priority	2024/12/12	O10.3	PRE-EXIST HYPERT HEART RENAL DIS COMP PREG CHDBTH/PUERP (PRIMARY DIAGNOSIS)	1
Date	Code	Description	Priority						
2024/12/12	O10.3	PRE-EXIST HYPERT HEART RENAL DIS COMP PREG CHDBTH/PUERP (PRIMARY DIAGNOSIS)	1						
3	<div><div>Click the circle button.</div><div><div>Diagnosis Info</div><div>Click to add diagnosis</div><div><div>Code</div><div>Code Description</div><div>Additional Notes</div><div>Diagnosis Type</div><div>Actions</div></div><div>No data available</div></div></div>								
4	<div><div>Select between Description and ICD-10 Code. Type additional notes regarding the diagnosis.</div><div><div>New Diagnosis</div><div><div>Code Search By</div><div><div>Description</div><div>ICD-10 Code</div></div><div><div>ICD-10 Code Search</div><div>D63.0 - ANAEMIA IN NEOPLASTIC DISEASE (C00-D48+)</div></div><div><div>Additional Notes</div><div>Secondary to C18.2 - MALIGNANT NEOPLASM, ASCENDING COLON</div></div><div><div>Diagnosis Type</div><div>Additional</div></div><div>CANCEL SAVE</div></div></div></div>								
5	<div><div>Type either into the code search box. Select the correct code.</div><div><div>New Diagnosis</div><div><div>Code Search By</div><div><div>Description</div><div>ICD-10 Code</div></div><div><div>ICD-10 Code Search</div><div>D63.0 - ANAEMIA IN NEOPLASTIC DISEASE (C00-D48+)</div><div><div>D36.0 - BENIGN NEOPLASM, LYMPH NODES</div><div>D36.1 - BENIGN NEOPLASM, PERIPHERAL NERVES AND A...</div><div>D36.7 - BENIGN NEOPLASM, OTHER SPECIFIED SITES</div><div>D36.9 - BENIGN NEOPLASM, OF UNSPECIFIED SITE</div><div>D63.0 - ANAEMIA IN NEOPLASTIC DISEASE (C00-D48+)</div><div>D63.8 - ANAEMIA IN OTHER CHRONIC DISEASES CLASSI...</div></div></div><div>CANCEL SAVE</div></div></div></div>								

Step	Action
6	<p>Add additional notes regarding the diagnosis or primary cause. Choose between Comorbidity, Additional or Final.</p> <div> <p>New Diagnosis</p> <p>Code Search By <input checked="" type="radio"/> Description <input type="radio"/> ICD-10 Code</p> <p>ICD-10 Code Search</p> <p>D63.0 - ANAEMIA IN NEOPLASTIC DISEASE (C00-D48+) ▼</p> <p>Additional Notes</p> <p>Secondary to C18.2 - MALIGNANT NEOPLASM, ASCENDING COLON</p> <p>Discharge Type</p> <p>Comorbidity</p> <p>Additional</p> <p>Final</p> </div>
7	Click Submit .

Forms and Actions

On the patient card you will see **Forms and Actions** for doctors.

Forms and Actions

FORMS

ACTIONS

REFER

Type of Form	Action
Discharge Summary	CREATE NEW

Click **Create New** to generate a discharge summary that is pre-populated with the patient's information.

You are able to add clinical information into the fields provided. This can be saved and printed out to give to the patient upon discharge.

Discharge Summary



Patient Details

Hospital	Patient No.	Bed	Name	Surname	Date of Birth
Mediclinic Panorama	70197	CG12	RAINBOWS	DASH	1981/05/20

Medical Team

Role	Name
Admitting	ALBERTS F (PHYSICIAN)
Attending	ALBERTS F (PHYSICIAN)
Attending	AGGENBACH I (GENERAL PRACTITIONER)
Attending	WOOD K (PHYSIOTHERAPIST)

Contact Details

Mobile	Work Telephone	Email
None	0	patient5@example.com

Visit Details

Admitted Date	Discharged Date	Discharge Reason
2024/12/10	1/01/01	

Diagnosis

THE PATIENT'S DIAGNOSIS
ACUTE ISCHAEMIC HEART DISEASE UNSPECIFIED (PRIMARY DIAGNOSIS)

Significant Physical & Other Findings

EXAMINATIONS AND TESTS CONDUCTED WHILE IN HOSPITAL
--

Procedures Performed

PROCEDURE(S) AND/OR TREATMENT(S)

History of Present Illness

HISTORY OF PRESENT ILLNESS

Discharge Plan

DISCHARGE MEDICATION

Discharge Instructions

DISCHARGE INSTRUCTIONS

Condition on Discharge

CONDITION ON DISCHARGE

Follow-up Appointments

FOLLOW-UP APPOINTMENTS

Doctor Information

FULL NAME

Nadine Sher

MP NUMBER

MPO

SAVE

Refer

This function allows users to send a non-urgent referrals, and will automatically add the doctor or healthcare professional (HCP) to the patient's care team. This should be used after a Doctor or HCP has agreed to see this patient. It can be also be used for on call cover or between doctors in a group practice that see each others patients.

Doctors can refer to other doctors or healthcare professionals. Healthcare professionals can only refer to other healthcare professionals.

Referral is sent to the doctor/HCP on the app

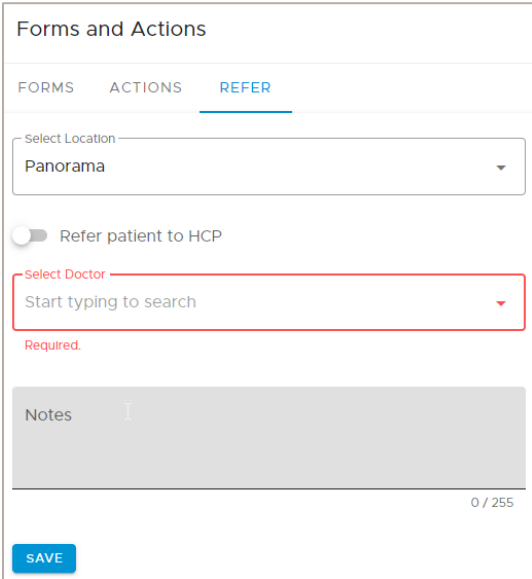
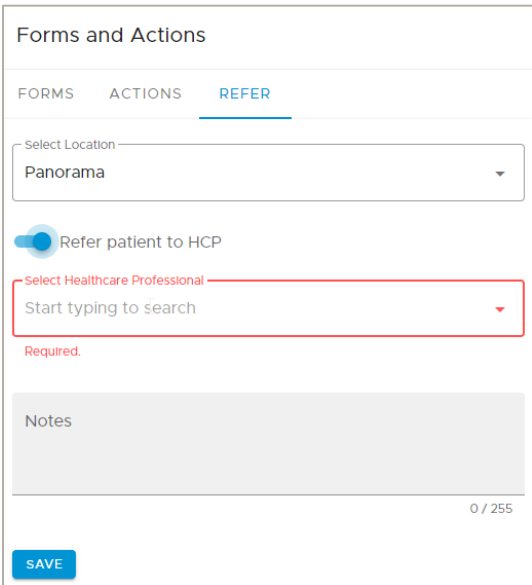



A notification is sent to the doctor/HCP via sms



Doctor/HCP is added as part of the care team on PAS

Follow these steps:

Step	Action
1	Click the Refer tab.
2	<p>Select the patient's location in the Select Location field.</p> 
3	To refer to a doctor, select the doctor from the drop-down list or type in the first three letters of the name or surname to search in the Select Doctor field.
4	<p>To refer the patient to a healthcare professional, activate Refer patient to HCP. Select the healthcare professional from the drop-down list or type in the first three letters of the name or surname to search in the Select Healthcare Professional field.</p> 

Step	Action
5	Type a referral note in the Notes field.
Note	<p>The referral note will now be visible in the Care Team Notes section. The doctor who receives the referral will be automatically added to the care team and see this patient on the application.</p> <div data-bbox="298 418 833 582">  <p>A rectangular card with a white background and a thin grey border. On the left, there is an orange circular icon with a white silhouette of two people. To the right of the icon, the text reads: 'RICH, CB' in bold, 'DIAGNOSIS: 33140' below it, 'DG22 • 55 • F • 95483' below that, and '2023/11/08 07:40:00' below that. At the bottom left, it says 'CLINICAL VIEWER' in blue with a small blue square icon to its right. At the bottom right, there is a grey circular button with the text 'CT' inside. In the top right corner of the card, there are two icons: a checkmark inside a circle and a grid icon.</p> </div>

Personal and visit details

Within in a patients card, click **View More** to see the full visit and personal details.

This can be printed for your record purposes.

Patient Details

ADAMS, WEDNESDAY

PRINT

Personal Details

Age	Birth Date	Gender
64	1959/12/07	Female
ID Number	ID Type	Employer
5912070239182	RSAID	MEDICLINIC
Occupation	Doctor	Doctor Role
MEDICLINIC	FOURIE AE	Admitting
Language		
English		

Contact Details

Work No	Home No
0842789009	0661231822
Email	
MATTHEW.PEINKE@MEDICLINIC.CO.ZA	
Address	
23 TEST STREET; TEST SUBURB	
TEST TOWN	
0101	

Visit Details

Hospital		
Mediclinic Panorama		
Level of Care	Ward	Bed
GEN	A	AS21
Patient No	Admitted	Discharged
95607_D1010357582	2024/04/22	N/A
Arrival Method	Hospital Service	Patient Type
Walk-in	MEDICAL	Inpatient
LOS (Actual)	LOS (Authorised)	Deceased
64	.0	No
BMI	Weight	Height
0 kg/m2	0 kg	0 m
-	-	-

Medical Aid Details

Medical Aid	Plan Name	Membership No
DISCOVERY HEALTH	Executive	85765454
Authorisation No	Patient Dependand Code	
Not available	01	

Main Member Details

Surname	Title	Initials
ADAMS	MS	W
Gender	Relation	ID Number
Female	SELF	5912070239182
ID Type	Work No	Home No
RSAID	0842789009	<GT1-6-1>0661231822</GT1-6-1>
		<GT1-6-4>MATTHEW PEINKE@MEDICLINIC.CO.ZA</GT1-6-4>
Employer	Occupation	
MEDICLINIC	SYSTM ANALYST	
Address		
23 TEST STREET; TEST SUBURB		
TEST TOWN		
0101		

Next of Kin Details

Name	Relationship	Contact No
-	-	0
Other Contact		
Name	Relationship	Contact No
-	-	0

ABBREVIATIONS USED IN THE APPLICATION

The following abbreviations are used in the application:

Level of Care	Description
DAY	Day Admission
DCT	Day Clinic Ward
GEN	General Ward
HIC	High Care
ICU	Intensive Care Unit
LUX	Luxury Ward
MED	Private Ward Doctors Auth
MPT	Maternity Private Ward
N/A	No Ward Charges
NEO	Neonatal Ward
NHB	Neonatal High Care N

Level of Care	Description
NHA	Neonatal High Care A
NIC	Neonatal ICU
PSY	General Ward Psychiatric
PVT	Private Ward
REH	Sub-Acute Rehabilitation
SEM	Semi-Private ward
SIC	Specialised ICU
SMT	Semi-Private Maternity
STP	Sub-Acute Ward
VIP	VIP Ward

Speciality	Description
ALLER	Allergologist
ANAES	Anaesthesiologist
CARDI	Cardiologist
CHLTH	Community Health Practitioner
CLINH	Pathologist (Clinical Haematologist)
CLINT	Clinical Technologist
CRTHS	Cardiothoracic Surgeon

Speciality	Description
GERIA	Physician (Geriatric Medicine)
GYNAE	Obstetrician & Gynaecologist
GYNAO	Obstetrician & Gynaecologist (Gynae Oncology)
GYNEU	Obstetrician & Gynaecologist (Urogynaecologist)
HOMEO	Homeopath
INFEC	Physician (Infectious Diseases)
MATFO	Obstetrician & Gynaecologist (Maternal-Foetal Medicine)

Speciality	Description
DENPR	Dentist
DERMA	Dermatologist
EMERG	Emergency Medicine Specialist
ENDOC	Physician (Endocrinologist)
ENTOL	Medical Otorhinolaryngologist
ENTSU	Otorhinolaryngologist (ENT)
FAMIL	Family Physician
GASTR	Physician (Gastroenterologist)
GASTRS	Surgeon (Gastroenterologist)
GENET	Physician (Medical Genetics)
GENPR	General Practitioner
GENSU	Surgeon (General Surgeon)
ALLER	Allergologist
ANAES	Anaesthesiologist
CARDI	Cardiologist
CHLTH	Community Health Practitioner
CLINH	Pathologist (Clinical Haematologist)
CLINT	Clinical Technologist
CRTHS	Cardiothoracic Surgeon
DENPR	Dentist
DERMA	Dermatologist

Speciality	Description
MAXIL	Maxillo-Facial Surgeon
MEDON	Physician (Medical Oncologist)
MEDPR	Medical Practice
NEONA	Paediatrician (Neonatologist)
NEPHR	Physician (Nephrologist)
NEURO	Neurologist
NEURS	Neurosurgeon
NEURY	Psychiatrist (Neuropsychiatrist)
NUCLE	Nuclear Medicine Specialist
OCCHE	Physician (Occupational Health)
OCCME	Physician (Occupational Medicine)
ONCOL	Physician (Oncologist)
GERIA	Physician (Geriatric Medicine)
GYNAE	Obstetrician & Gynaecologist
GYNAO	Obstetrician & Gynaecologist (Gynae Oncology)
GYNEU	Obstetrician & Gynaecologist (Urogynaecologist)
HOMEO	Homeopath
INFEC	Physician (Infectious Diseases)
MATFO	Obstetrician & Gynaecologist (Maternal-Foetal Medicine)
MAXIL	Maxillo-Facial Surgeon
MEDON	Physician (Medical Oncologist)

Speciality	Description
EMERG	Emergency Medicine Specialist
ENDOC	Physician (Endocrinologist)
ENTOL	Medical Otorhinolaryngologist
ENTSU	Otorhinolaryngologist (ENT)
FAMIL	Family Physician
GASTR	Physician (Gastroenterologist)
GASTRS	Surgeon (Gastroenterologist)
GENET	Physician (Medical Genetics)
GENPR	General Practitioner
GENSU	Surgeon (General Surgeon)
OPHTH	Ophthalmologist
ORTHS	Orthopaedic Surgeon
ORTHTR	Orthopaedic Surgeon (Traumatology)
PAECA	Paediatrician (Cardiology)
PAEDE	Paediatrician (Endocrinologist)
PAEDI	Paediatrician
PAEDO	Paediatrician (Medical Oncologist)
PAEDS	Surgeon (Paediatric Surgeon)
PAEGE	Paediatrician (Gastroenterologist)
PAENE	Paediatrician (Paediatric Neurologist) (Neuropaediatrics)

Speciality	Description
MEDPR	Medical Practice
NEONA	Paediatrician (Neonatologist)
NEPHR	Physician (Nephrologist)
NEURO	Neurologist
NEURS	Neurosurgeon
NEURY	Psychiatrist (Neuropsychiatrist)
NUCLE	Nuclear Medicine Specialist
OCCHE	Physician (Occupational Health)
OCCME	Physician (Occupational Medicine)
ONCOL	Physician (Oncologist)
PSYCT	Psychiatrist
PSYTC	Psychiatrist (Forensic Psychiatrist)
PTHAN	Pathologist (Anatomical)
PTHCH	Pathologist (Chemical)
PTHCL	Pathologist (Clinical)
PTHFO	Pathologist (Forensic)
PTHHA	Pathologist (Haematology)
PTHMI	Pathologist (Microbiology)(Infectious Diseases)
PTHVI	Pathologist (Virological) (Infectious Diseases)
PULMO	Physician (Pulmonologist)

Speciality	Description
PAENH	Paediatrician (Nephrologist)
PAEPU	Paediatrician (Pulmonologist / Pneumonologist)
PAERH	Paediatrician (Rheumatology)
PATHO	Pathologist (Anatomic and Clinical)
PHYSI	Physician (Internal Medicine)
PLAST	Plastic and Reconstructive Surgeon
PSCLIN	Psychologist (Clinical Psychologist)
PSEDU	Psychologist (Educational Psychologist)
PSYCC	Psychiatrist (Child Psychiatrist)
OPHTH	Ophthalmologist
ORTHS	Orthopaedic Surgeon
ORTHTR	Orthopaedic Surgeon (Traumatology)
PAECA	Paediatrician (Cardiology)
PAEDE	Paediatrician (Endocrinologist)
PAEDI	Paediatrician
PAEDO	Paediatrician (Medical Oncologist)
PAEDS	Surgeon (Paediatric Surgeon)
PAEGE	Paediatrician (Gastroenterologist)

Speciality	Description
RADIA	Oncologist (Radiation Oncologist)
RADOL	Radiologist (Diagnostic Radiologist)
REPRO	Obstetrician & Gynaecologist (Reproductive Medicine)
RHEUM	Physician (Rheumatologist)
SPORT	Physician (Sports Medicine)
SURGE	Surgeon
THORS	Surgeon (Thoracic Surgeon)
UROLO	Urologist (Surgical Urologist)
VASCU	Surgeon (Vascular Surgeon)
PSYCT	Psychiatrist
PSYTC	Psychiatrist (Forensic Psychiatrist)
PTHAN	Pathologist (Anatomical)
PTHCH	Pathologist (Chemical)
PTHCL	Pathologist (Clinical)
PTHFO	Pathologist (Forensic)
PTHHA	Pathologist (Haematology)
PTHMI	Pathologist (Microbiology)(Infectious Diseases)
PTHVI	Pathologist (Virological) (Infectious Diseases)

Speciality	Description
PAENE	Paediatrician (Paediatric Neurologist) (Neuropaediatrics)
PAENH	Paediatrician (Nephrologist)
PAEPU	Paediatrician (Pulmonologist / Pneumonologist)
PAERH	Paediatrician (Rheumatology)
PATHO	Pathologist (Anatomic and Clinical)
PHYSI	Physician (Internal Medicine)
PLAST	Plastic and Reconstructive Surgeon
PSCLIN	Psychologist (Clinical Psychologist)
PSEDU	Psychologist (Educational Psychologist)
PSYCC	Psychiatrist (Child Psychiatrist)

Speciality	Description
PULMO	Physician (Pulmonologist)
RADIA	Oncologist (Radiation Oncologist)
RADOL	Radiologist (Diagnostic Radiologist)
REPRO	Obstetrician & Gynaecologist (Reproductive Medicine)
RHEUM	Physician (Rheumatologist)
SPORT	Physician (Sports Medicine)
SURGE	Surgeon
THORS	Surgeon (Thoracic Surgeon)
UROLO	Urologist (Surgical Urologist)
VASCU	Surgeon (Vascular Surgeon)