

COMPREHENSIVE USER GUIDE TO MYPATIENTS APPLICATION 2023

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LOGIN TO MYPATIENTS PROCEDURE TO LOGIN TO THE WEB APPLICATION

Follow these steps:

Step	Action						
1	Open browser (chrome, edge or safari) via your smart device or computer, type in mypatients.mediclinic.co.za and enter.						
Screen	mypatients.mediclinic.co.za and enter.						
2	Click in the Username field, type in your registered email address.						
3	Click in the Password field and type in your temporary password if this is your first log in.						
4	Click the sign in button.						
Screen	When you see the following screen you have successfully logged in.						
	E C MyPatients MEDICLINIC						
	Dashboard Dashboard Dashboard						
	Superiser Patients in Hospital Discharged Last 90 Days Scheduled Theatre cases						
	NCH, CB © # BUNNY, BUGS © MOKOENA, MR K Locourt © Makhoosis: 3340 @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @						
	Image: DASHBOARD PIN, SHINY Child Let INFRE MACDUCK, SCROOGE MACDUCK, SCROOGE						
	THEATRE LIST CLINICAL VIEWER & CLINICAL VIEWER & A RUNNER,MR R						
	STAFF DIAGNOSIS 27125 DIAGNOSIS 10						
	ES CLINICAL VIEWER B CT CLINICAL VIEWER B CT CLINICAL VIEWER B						
	ELSEVIER SEARCH						
5	Click on to load all the patients' information.						



APPLICATION ICONS

The icons are available within the application:

lcon	Description
4	Admitted patient
Æ	Discharged patients
e	Referred Patient
	Scheduled theatre case
#	Hospital name(hover over this to see the name of the hospital)
	Tick turns green once clicked, use this to indicate which patients have been seen during ward rounds (resets every day)
2	Final billed icon- click once billing complete to indicated billed patients.
А	Signifies that the you are the admitting doctor
СТ	Shows that you are an additional treating doctor or part of the Care Team
📖 EG34	Ward and bed number



LEFT MENU PANE NAVIGATION

Step	Action	
1	From the Home screen you will see the following menu options. If it is hidden click on display	to
2	Click on Code Search to look up ICD, CPT and SADA clinical codes, based on either description or code.	
Screen	Astrid Elsys Admin Staff Logout I: DASHBOARD Code Search Code Search I: DASHBOARD Code Search I: DASHBOARD Code Search I: DASHBOARD I: DASHBOARD	
3	Click on for a calendar view of theatre cases, for the two-wee ahead and two weeks in the past. Click on patients name for further comprehensive information such as, type of procedures, date, time and operating theatre.	k period



Screen		🛓 🔿 MyF	Patients				MEDIC	
	Astrid Ellaya Admin-Staff	Theatre List						BACK TO DASHBOARD
	LOGOUT	TODAY	> October 29th 2	023 - Novembe	er 4th			WEEK -
	DASHBOARD	SU		TUE	WED	THU	FRI	SAT
	Q CODE SEARCH	29	30	31	1	2 X MACDUO	3 CK,MR S 03	4
	THEATRE LIST	6 AM				8:01:00 AM - 8:40:00		
	AMPLITUDE Ø	7 AM				Patient: MACDUCK,N Procedure: PROSTAT		
	Q ELSEVIER SEARCH	8 AM 9 AM			MOKOENA, MR K, 8	Hospital: MCUAT: Me Theatre: 03	diclinic Panorama	
	LOG A PROBLEM	10 AM				CLOSE		_
4	- ·							
	Click on	MPLITUDE 🛛	links out to th	ne Amplitu	ide systen	n.		
Screen		MEDICLIN						
		MEDICEN						
	Mediclinic	Clinical Out	comes Datal	base				
		Use for Mediclinic patie	ents only					
	Log in							
	Username AstridEllaya							
	Password							
	Forgot your password?	Log in						
5		SEVIER SEARC	H enables y	ou to sear	rch Elsevie	er patient eo	ducation o	content. Enter
	any disease int	o the search						
	the article. This	can be dow	nloaded or pr	inted and	shared wi	ith your pati	ents.	
Screen		MyPatients					MED	
		Elsevier Search						BACK TO DASHBOARD
	LOGOUT		earch					
	DASHBOARD		ppendicitis	C	<u> </u>			
	Q CODE SEARCH	The content displayed	is patient education which is a	ssigned a primary cate	egory, but may also be	assigned to other second	ary categories.	
		Title	Description The appendix is a finger-shaped					
		Appendicitis, Pediatric Appendicitis, Adult	appendix. If appendicitis is not tr thr The appendix is a finger-shaped appendicitis is not treated, it can	tube that is attached to t	the large intestine. Appen	dicitis is inflammation of the a	ppendix. If	nterology <u>Open</u>
	LOG A PROBLEM	Appendicitis, Adult	inf The appendix is a tube in the bo this tube is swollen (inflamed). If	dy that is shaped like a fi this is not treated, the tu	nger. It is attached to the be can tear. This can lead	large intestine. Appendicitis n to a life-threatening infection	neans that Gastroer	nterology Open
		Open Appendectomy, Adult Laparoscopic Appendectomy,	An open appendectomy is a pro structure that is attached to the A laparoscopic appendectomy is to the large intention. This process	large intestine. s a surgery to take out th	e appendix. The appendix	k is a finger-like structure that	is attached	nterology <u>Open</u>
		Adult	to the large intestine. This proce be done t			ix from bursting (rupturing). It		nterology <u>Open</u>



6	Click on , which opens the default email client and allows you to submit a
	problem to our Service Desk. Please submit details of the problem encountered.
Screen	File Message Insert Options Format Text Review Cut Calibri Copy Calibri Paste Format Painter B I Image: Copy Image: Copy B I Image: Copy Image: Copy B
7	Click on opens the default email client and allows you to submit a suggestion to our application development team. We are constantly innovating and value your input. You can also use this to send suggestions via the Clinical Viewer.
Screen	Image: Constraint of the second s
8	Click on , this will open the application Demo video.



ADDITIONAL MENU ITEMS FOR DOCTORS

Step	Action
1	Click on to link a practice staff to a specific doctor's profile. This will allow those practice staff access to view that specific doctor's patients. This is mandatory for all doctors that share practice staff with other doctors or group practice doctors. This allows the practice to use a single log in and toggle between different doctors patients. Registration of staff complete Doctor logs in the practice staff Add new member, enter staff email address Practice staff logs in and conv also see that doctor's patients.
2	Click on add new member. Enter the Practice's staff registered email address, click submit. You can also remove any added staff use the deflect function.
Screen	LOGOUT Image: Comparison of the second
3	Click on option from the menu in the left pane. This will open a new browser and will open on the Patient Search screen in the Clinical Viewer. Enter the patient ID number or Name and surname and click search. Note that you will only be able to see past hospitalisation if the patient has consented and if you are on the patient care team. In emergencies, you are able to use override consent policy and provide a reason to override this. This is a fully audited process.



Screen			N
	PATIENT SEARCH		
	✓ Search by Demographics		
	LAST NAME	PHONE	
	FIRST NAME	GENDER	
	MDOLE NAME	ID NUMBER	
	DATE OF BITH]
	6		
	Search by MRN Override Consent Policy		
	2 Oreitike Griefeli Polity		
		QLEAR SEARCH	
		OLLAR SLANOT	
4	CLINICAL VIEWER TRAINING 🗹		
	Click on to vi	ew a short video on navigating the Clinical	Viewer content.

TOP RIGHT TAB NAVIGATION

Follow functionality is contained within these:

Step	Action					
1	From the Home	/Dashboard screen you can see three tabs.				
	MyPatients	MEDICLINIC				
	Dashboard	DASHBOARD PATIENTS CONSULT				
	PATIENTS IN HOSPITAL	DISCHARGED LAST 90 DAYS SCHEDULED THEATRE CASES				
	MOSTERT, HEILETJE ALE DIAGNOSIS: R11 pm EG24 = 54 = F = 95442 2023/10/12 08:00:00 CLINICAL VIEWER 12					
	MACDUCK, SCROOGE DIAGNOSIS: ID □ BGI7 = 49 = M = 95446 0232/0/00 08:57:00 CLINICAL VIEWER Ø	CANE, RACHEL DAGNOSE, INO Diagnoses, INO Diagnose, INO 2022/00/00 0610:000 CLINICAL VEWER 12				
2	Complete the fo					
	Tab	Description				
	Dashboard	Dashboard is automatically opened providing an overview of your three most recent patients under admitted, discharged and scheduled theater cases. You will also see recent referrals on this view.				
	Patients	Displays a full list of all the patients currently in the hospital, the patients that have been discharged and a combined view.				
	Consult	Allows you to search for a patient whom you are consulting, that you are not yet part of the care team on our Patient Administration system, this will automatically add you on to the care team.				



PATIENTS TAB NAVIGATION

Follow functionality is contained within these:

Step	Action						
1	From the Home/Dashboard screen you can click on patients tab.						
	■ WyPatients				MED		
	Patients				DASHBOARD PAT	ENTS CONSULT	
	FILTER BY Patients In Hospital () Discharged Last 90 Days (All Patients		SEARCH	DOWNLOAD ±	
	Patients In Hospital				DALIE SEN DONNA		
	MACDUCK, SCROOGE DIAGNOSIS: 110 (m) BG17 = 49 = M = 95446	⊘ ∰	MOSTERT, HEILETJE ALETTA DIAGNOSIS: R11		Diagnosis: 10 max AZ29 = 39 = F = 95403	♥ #	
	2023/10/10 08:57:00 CLINICAL VIEWER Ø	A	2023/10/05 08:00:00 CLINICAL VIEWER 22	СТ	2023/09/22 13:29:00 CLINICAL VIEWER Ø	۸	
	PAULSEN, DONNA DIAGNOSIS: IIO	● 曲	ROSS, MICHAEL DIAGNOSIS: 110	⊘ ∰	ROSS, MICHAEL	⊘ ∰	
	▲ AZ26 @ 39 @ F @ 95402 2023/09/22 13:14:00	(A)	EROG © 49 © M © 95435 2023/09/29 12:13:00	A	EROS © 49 © M © 95437 2023/10/02 10:28:00	A	
	ROSS, MICHAEL DIAGNOSIS: 110 () DG20 = 49 = M = 95444	⊘ ∰	RUNNER, ROAD DIAGNOSIS: 27125 🛌 EG34 @ 49 @ M @ 95451		SOLO, HAN DIAGNOSIS: 110 (207 @ 49 @ M @ 95407	♥ #	
	2023/10/09 18:46:00 CLINICAL VIEWER Ø	(A)	2023/10/09 12:28:00 CLINICAL VIEWER Ø	СТ	2023/09/27 15:16:00 CLINICAL VIEWER Ø	•	
	SOLO, HAN DIAGNOSIS: IIO		ZANE, RACHEL DIAGNOSIS: 110	⊘ ∰	ZANE, RACHEL DIAGNOSIS: 110	⊘ ∰	
	HG07 @ 49 @ M @ 95408 2023/09/27 16:20:00	(A)	AZ28 = 39 = F = 95400 2023/09/22 13:14:00	A	As21 e 39 e F e 95399 2023/09/22 13:01:00		
	CLINICAL VIEWER Ø		CLINICAL VIEWER 12		CLINICAL VIEWER 🖄	REFRESH DATA C	
2	Filter according to v	vhich patients v	ou want to view, note	that each	filter works independa	antly.	
	Filter	Description					
	Patients in	All admitted p	atients				
	hospital						
	Discharged last	Displays a full	l list of all the patients	that have	been discharged.		
	90 days	Admitted and	disabargad patients				
	All patients		discharged patients.				
3	Click on Search wh	ich allows you t	o filter patients on eit	her:			
	 treatment t 	ype (admitting	doctor, part of care te	am or refe	erred),		
	 hospital, 						
	• ward						
	• surname						
	• visit numbe	er					
	Or Date of	birth.					
	Click on Apply						
	After the patient has	s been located,	remember to clear th	e search f	ilter.		



	← Search	
	Search by	
	All v	
	All v	
	All -	
	Search on surname or visit number Q	
	Search on date of birth	
	Search on date of birth	
	CLEAR APPLY	
For practi	ice staff that need access to view more than ones doctors patients	
4	Click on search,	
	select which doctor from the drop down,	
	click apply, you will now see only the selected doctors patients.	
	This will remain applied only to that specific patient filter page , indicat	ed by orange search button
	SEARCH萃	
	the . Clear the search once complete.	
-	You will also see the name of the doctor whos patients you are viewing.	
Screen	Patients 6earthry	arch
	Caroline Antonie Admini-Staff Microsof 43 PRJER BY	
	Patients in Hospital Patients in Hospital Aa A A A A A A A A A A A A A A A A A	•
		×
		strid (Unknown) 👻
		n surname or visit number Q
	VEW DENO IS VEW DENO IS	n date of birth.

CONSULT

New functionality to allow doctors and staff to auto add themselves into a patients care team. Can be used to support existing process done by hospital reception staff or unit admin assistant. For use when consulting a new patient, for pre-operative review when a group practice is added on to a patients care team and can be used for locums or on call cover.



This is recorded on the patient admin system and you are able to see all doctors who are part of the care team.

Step	Action		
1	From the Home/Dash	board screen you can Click on consult tab.	
	👔 = 🛞 MyF	Patients MEDICLINIC	
	Consult Astrid Ellaya	DASHBOARD PATIENTS CONSULT	
	Superuser Find Patients		
	LOGOUT	· ·	
	Select Group Practice Start typing to s		
	Q, CODE SEARCH		
	THEATRE LIST	umber (Patients In Hos Q Search on patient surname Q	
	ADD PRACTICE	Ward Bed Visit No. Patient First Name Patient Sumanne Actions Reason	
	AMPLITUDE Ø	Rows per page: 10 ❤ 1-1 of 1 < >	
	E9. CLINICAL VIEWER Ø By clicking submit, yo	you confirm that you wish to be added to the patient's care team as a treating doctor.	
	ELSEVIER SEARCH		
	Select a location.		
2	Select either group pra surname.	atice or by a doctor. You can further filter using the patients visit numb	per or
3	Once you have found t	the correct patient	
2	Complete the following	g fields:	
	Field	Action	
	box	Tick the box next to the patients name	
	Add a reason	Use the drop down box to add a reason; this will be recorded in Pat	ient
		admin system as the reason for consultation.	
	Submit	Click submit, this automatically add the doctor as part of the care ter	am.
Screen	■ (MyPatients	MEDICLINIC	
	Consult	DASHBOARD PATIENTS CONSULT	
	Find Patients		
	Select Location		
	Panorama	Add Reason	
	Start typing to search	- MORE SEARCH OPTIONS	
		Consultation	
	Search on visit number (Patients I	Consultation for intervention	
	Doctor	Pre-operative assessment /E Patient Sumame Actions Reason	
	ACKERMANN HM E	EG24 95442 HEILETJE ALETTA MOSTERT 🧪 📩	
		Rows per page: 10 ▼ 1-1 of 1 < >	
	By clicking submit, you confirm that you wish to	o be added to the patient's care team as a treating doctor.	



PATIENTS CARD AND RECORD

Follow functionality is contained within these:

Step	Action						
1	Click on the patient card						
Screen	Provide a constraint of the second of t	ABCCARC [®]					
2							
	Sections	Description					
	Personal details	Contains the patients demographic and next of kin contact information.					
	Visit details	Displays body mass index if captured, level of care information, authorisation codes and medical aid and main member details.					
	Clinical inforamation	Contains patient activity timeline, diagnoses, care team information and a link that takes you directly to the patient medical record within the Clinical Viewer.					
	Forms and actions	Discharge summary that can be generated and refer functionality.					
	Doctors notes	Contains all added notes, referrals and added diagnoses. This is visible to the whole care team.					
	Consent management	Allows you to view a list of hospitalisations within the Clinical Viewer, if the patient consented at admission previous records can be automatically seen.					
		If they have not consented you can ask for consent at the bedside, type in the patients cell number they will receive and once time pin, enter this pin and consent will be activated.					
	Audit log	Allows you to view all doctors that have accessed the patient's records.					



CLINICAL INFORMATION

Follow functionality is contained within these:

Step	Action						
1	Within the patients	Card scroll down to see clinical information section:					
	Clinical Information						
	PATIENT ACTIVITY DIAGNOSES	CARE TEAM					
	Bed Change GEN E EG34 Recorded at 12:28:43 on 18 Oct	2023					
	Clock-In: 2023-10-14 08:23 - 23 minutes Recorded at 08:23:00 on 14 Oc	Clock-Out: 2023-10-14 08:46 - EXTRACTION TOOTH OR EXPOSED TOOTH ROOT SINGLE TOOTH - duration					
	Clock-In: 2023-10-13 08:01 - Recorded at 08:01:00 on 13 Oct	Clock-Out: 2023-10-13 09:52 - LAPAROSCOPY CHOLECYSTECTOMY - duration 111 minutes 2023					
	Clock-In: 2023-10-12 15:01 - C Recorded at 15:01:00 on 12 Oct	look-Out: 2023-10-12 16:35 - PROSTATECTOMY PERINEAL RADICAL - duration 94 minutes 2023					
	Clock-In: 2023-10-12 15:01 - C minutes Recorded at 15:01:00 on 12 Oct	lock- Out: 2023-10-12 16:35 - HIP REPLACEMENT PARTIAL FEMORAL PROSTHESIS ONLY - duration 94 2023					
	Admitted Recorded at 12:28:00 on 12 Oct	2023					
2		which patients you want to view, note that each filter works independently.					
	Tab	Description					
	Patients activity	Displays bed changes including level of care and theater in and out times in a timeline view.					
	Diagonses	Displays coded ICD-10 diagnosis, note that final coding occurs after discharge.					
	Care Team	Displays all doctors involved in the patients treatment during admission.					

SUBMISSION OF A CONFIRMED DIAGNOSIS

This function allows a Doctor or practice the ability to electronically submit ICD-10 diagnoses and associated clinical information.

This information will assist with improving access to clinical information for the patients unified care record seen in the Clinical Viewer, as well as improved congruence between hospital and practitioner's diagnoses.

ICD10 codes are used not just for account raising, but also for data collection for clinical and risk management purposes.

Rules	Description
Confirmed diagnosis	Please submit all confirmed diagnoses treated.
If any icd-10 code contains an (Dagger or +)	You will need to add the primary linked diagnosis.
Timing if submission	Ideally, please submit these while the patient is admitted or within one week of discharge as we may not be able to capture or reflect this after final coding and billing takes place.



Add a confirmed diagnosis	•	This will be send a message to PAS	•	Also generates an email to the Case managers	•	Email is printed and attached to the patients file.	•	Reviewed by coders according to coding rules is captured	•	Will contribute towards the patient's medical record
		Code Q	ditional Note	Description de Search ANAEMIA IN NEOPLAS	TIC DISEA	ASE (C00-D48+)	•			
			agnosis Type dditional			CANCEL SJ	• AVE			

Example

When submitting Anaemia in Neoplastic disease it must be linked to the primary neoplastic cause.

Step	Action
1	Within the patients Card scroll down to see clinical information section.
	Click on Diagnoses tab , this will display all currently coded diagnoses.
Screen	Clinical Information CLINICAL VEWER (2) PATIENT ACTIVITY DIAGNOSES CARE TEAM Date Code Description 2023/10/02 II0 ESSENTIAL (PRIMARY) HYPERTENSION (Primary) ADD DIAGNOSIS INFO Vemeents
2	Click on Add Diagnosis
Screen	Clinical Information
	Date Code Description
	2023/10/02 IIO ESSENTIAL (PRIMARY) HYPERTENSION (Primary) ADD DIAGNOSIS INFO
3	Click the circle button.



Screen	
Corcerr	Diagnosis Info Click to add diagnosis
	Code Code Description Additional Notes Diagnosis Type Actions
	No data available
	Rows per page: 10 👻 – < >
	CANCEL SUBMIT
4	Select between description or ICD-10 code.
	Enter additional notes regarding the diagnosis.
	New Diagnosis Code Search By © Description ICD-10 Code © D63.0 - ANAEMIA IN NEOPLASTIC DISEASE (C00-D48+) Additional Notes Secondary to C18.2 - MALIGNANT NEOPLASM, ASCENDING COLON Diagnosis Type Additional CANCEL SAVE
5	Enter either into the code search box.
	Select the corrent code.
screen	New Diagnosis Code Search By Description DicD-10 Code KD-10 Code Search DB3.0 - ANAEMIA IN NEOPLASTIC DISEASE (CO0-D48+) Ad D36.0 - BENIGN NEOPLASM, LYMPH NODES D36.1 - BENIGN NEOPLASM, DERIPHERAL NERVES AND A D36.7 - BENIGN NEOPLASM, OTHER SPECIFIED SITES D36.9 - BENIGN NEOPLASM, OF UNSPECIFIED SITE D63.0 - ANAEMIA IN NEOPLASM, OF UNSPECIFIED SITE D63.8 - ANAEMIA IN OTHER CHRONIC DISEASE (CO0-D48+) D63.8 - ANAEMIA IN OTHER CHRONIC DISEASES CLASSL CANCEL SAVE
6	Add additional notes regarding the diagnosis or primary cause.



	Choose between Comorbidity, additional or final.
	Then click submit.
Screen	New Diagnosis
	Code Search By Description ICD-10 Code Search D63.0 - ANAEMIA IN NEOPLASTIC DISEASE (CO0-D48+) Additional Notes Secondary to C18.2 - MALIGNANT NEOPLASM, ASCENDING COLON Nemotic Ture Comorbidity Additional Final



FORMS AND ACTIONS

Follow functionality allows the doctor to send a Non-urgent referral to a specialist.

Step	Action									
1	Within the Patient card you will see forms and actions for doctors.									
	Forms and Actions									
	FORMS ACTIONS REFER									
	Type of Form Action									
	Discharge Summary CREATE NEW									
2	Click on Create new to generate a discharge su information.	immary that is pre populated with the patient's								
		fields provided. This can be saved and printed out to								
	give to the patient upon discharge.									
screen	Telepideneng Pager Datak saya tanak tari tara tarak	Malaritan Malaritan Marata Marata								
	BARRY MANNAK	Ningari Anny Anny Anny Anny Anny								
		Andra Alandra Alandra Alandra								
	Contact Desin	Anney Anney Vot bean								
	NO NO NO Spyces	Marine Nangarian Nangarian Alamadi Varia Varian Spytheast Ryneski Alome Prolongia Varian Varian								
	Providuos Performad	16ory of Proved News								
	Defense Res									
	ESCHARE MERCAREN	ISOURCE NUMEROON								
	Condition set to the target	r Mer ve Apptment								



REFER

Step	Action							
1	Click on refer tab. This is for non-urgent referrals and will automatcally add the doctor to							
	the patients care team. Can be also be used for on call cover or between doctors in a group							
	practice that see each others patients.							
	Referral is sent to the doctor on the app A notification is sent to the doctor via sms Doctor is added as part of the care team on PAS							
2	Select the location that the patient is in. Select the doctor in the drop down list or type in the first three letters of the name or surname. Add a referral note.							
Screen								
	Forms and Actions FORMS ACTIONS REFER Select Location Panorama Select Doctor Select Doctor Please review this patient Enter the notes for referral 27/255							
3	The referral note will now be visible in the doctor's note section. The Doctor who receives the							
	referral will be automatically added to the care team and see this patient on the application.							
Screen	RiCH, CB Image: Constraint of the state of the sta							



PERSONAL AND VISIT DETAILS

Step	Action										
1	Within in a patients card. Click on view more to see the full visit and personal details.										
	This can	be printe	ed for you	r record p	ourposes	S.					
Screen	Patient Details RUNNER, ROA	AD.									
	Personal Details			Contact Details			Visit Details	Visit Details			
	Age Brth Date Gender 49 1972/52/07 Male			Work No Home No 0791231231		Hospital Medicinic Panorama					
	ID Number elisionitation	ID Type RSAID	Employer	Enal Poerrogenergroup regeneration	1910.		Level of Care GEN	Ward	Bed EG34		
	Occupation	Doctor	Doctor Role Admitting	Address 20 BUNNING STIRLET; DISNEY CARE TOWN			Patient No 95451_01010351378	Admitted 2023/10/09	Discharged N/A		
	Language Brights			7624			Arrival Mathod Walk-in	Hospital Service SURGICAL	Patient Type Inpatient		
							LOS (Estimated) 11.0	LOS (Actual) .0	Deceased No		
							EM 0 kg/m2	Weight 0 kg	Harght 0 m		
	Medical Aid Details			Main Member Details			Next of Kin Details				
	Medical Aid DISCOVERY HEALTH	Plan Name Classic Core	Membership No 005412541	Sumame COVOTE	Title MR	instals W	Name Name-Initialian	Relationship FREND	Contact No		
	Authorisation No Not available	Patient Dependant Code 00		Gender Male	Delation BROTHER	ID Number Representation	Other Contact	Relationship	Contact No		
				ID Type RSAID	Work No 0	Home No	CAROLINE SPIDIO	FREND			
				Employer	Occupation						
			Address 20 RUMENIG STREET, DISNEY CARE TOWN 7424								

ABBREVIATIONS USED WITHIN THE APPLICATION

el of Care	Description	Level of Care	Description
DAY	Day Admission	NHA	Neonatal High Care A
DCT	Day Clinic Ward	NIC	Neonatal ICU
GEN	General Ward	PSY	General Ward Psychiatric
HIC	High Care	PVT	Private Ward
ICU	Intensive Care Unit	REH	Sub-Acute Rehabilitation
LUX	Luxury Ward	SEM	Semi-Private ward
MED	Private Ward Doctors Auth	SIC	Specialised ICU
MPT	Maternity Private Ward	SMT	Semi-Private Maternity
N/A	No Ward Charges	STP	Sub-Acute Ward
NEO	Neonatal Ward	VIP	VIP Ward
NHB	Neonatal High Care N		



Speciality	Description
ALLER	Allergologist
ANAES	Anaesthesiologist
CARDI	Cardiologist
CHLTH	Community Health Practitioner
CLINH	Pathologist (Clinical Haematologist)
CLINT	Clinical Technologist
CRTHS	Cardiothoracic Surgeon
DENPR	Dentist
DERMA	Dermatologist
EMERG	Emergency Medicine Specialist
ENDOC	Physician (Endocrinologist)
ENTOL	Medical Otorhinolaryngologist
ENTSU	Otorhinolaryngologist (ENT)
FAMIL	Family Physician
GASTR	Physician (Gastroenterologist)
GASTRS	Surgeon (Gastroenterologist)
GENET	Physician (Medical Genetics)
GENPR	General Practitioner
GENSU	Surgeon (General Surgeon)

Speciality	Description
GERIA	Physician (Geriatric Medicine)
GYNAE	Obstetrician & Gynaecologist
GYNAO	Obstetrician & Gynaecologist (Gynae Oncology)
GYNEU	Obstetrician & Gynaecologist (Urogynaecologist)
HOMEO	Homeopath
INFEC	Physician (Infectious Diseases)
MATFO	Obstetrician & Gynaecologist (Maternal-Foetal Medicine)
MAXIL	Maxillo-Facial Surgeon
MEDON	Physician (Medical Oncologist)
MEDPR	Medical Practice
NEONA	Paediatrician (Neonatologist)
NEPHR	Physician (Nephrologist)
NEURO	Neurologist
NEURS	Neurosurgeon
NEURY	Psychiatrist (Neuropsychiatrist)
NUCLE	Nuclear Medicine Specialist
OCCHE	Physician (Occupational Health)
OCCME	Physician (Occupational Medicine)
ONCOL	Physician (Oncologist)



Speciality	Description
OPHTH	Ophthalmologist
ORTHS	Orthopaedic Surgeon
ORTHTR	Orthopaedic Surgeon (Traumatology)
PAECA	Paediatrician (Cardiology)
PAEDE	Paediatrician (Endocrinologist)
PAEDI	Paediatrician
PAEDO	Paediatrician (Medical Oncologist)
PAEDS	Surgeon (Paediatric Surgeon)
PAEGE	Paediatrician (Gastroenterologist)
PAENE	Paediatrician (Paediatric Neurologist) (Neuropaediatrics)
PAENH	Paediatrician (Nephrologist)
PAEPU	Paediatrician (Pulmonologist / Pneumonologist)
PAERH	Paediatrician (Rheumatology)
PATHO	Pathologist (Anatomic and Clinical)
PHYSI	Physician (Internal Medicine)
PLAST	Plastic and Reconstructive Surgeon
PSCLIN	Psychologist (Clinical Psychologist)
PSEDU	Psychologist (Educational Psychologist)
PSYCC	Psychiatrist (Child Psychiatrist)

Speciality	Description
PSYCT	Psychiatrist
PSYTC	Psychiatrist (Forensic Psychiatrist)
PTHAN	Pathologist (Anatomical)
PTHCH	Pathologist (Chemical)
PTHCL	Pathologist (Clinical)
PTHFO	Pathologist (Forensic)
PTHHA	Pathologist (Haematology)
PTHMI	Pathologist (Microbiology)(Infectious Diseases)
PTHVI	Pathologist (Virological) (Infectious Diseases)
PULMO	Physician (Pulmonologist)
RADIA	Oncologist (Radiation Oncologist)
RADOL	Radiologist (Diagnostic Radiologist)
REPRO	Obstetrician & Gynaecologist (Reproductive Medicine)
RHEUM	Physician (Rheumatologist)
SPORT	Physician (Sports Medicine)
SURGE	Surgeon
THORS	Surgeon (Thoracic Surgeon)
UROLO	Urologist (Surgical Urologist)
VASCU	Surgeon (Vascular Surgeon)

