

MEDICLINIC KLOOF

VISITOR ORIENTATION

Dear Patient /Visitor,

We reached a point where we again have limitations on our visitation to our patients.

Non Covid-19 Patients:

One designated visitor per day for the patients stay

Covid-19 positive or suspected Covid-19 patients:

Visitation to these patients and patients in our specialised units, ICU and High Care can only be with arrangement at Management and consent by the treating doctor.

P/NICU – One parent, plus one allocated visitor.

Maternity Unit – Once daily visit by partner and they must stay in the patient room

Paediatric unit – One parent, plus one allocated visitor.

Visitation of critically ill patients – arrangement with management, consent by treating doctor.

Mediclinic believes that allowing patient access to their loved ones is an essential part of their recovery and wellness, but we understand that is still important to manage the risk for all.

For the safety of the patients, in addition to always wearing a **face mask**, please maintain **social distancing** and **hand hygiene**.

Please can you use the **restroom** in the communal passages and not the shared patient bathrooms.

Please remember that **doctor/ allied healthcare rounds** and **nursing tasks** have preference to ensure patient safety; also, all patients must have enough time to rest during the day.

With above in mind, our proposed time for the best visit:

1. Adult ICU/ High care: 13h00 – 15h00. (If visitation is arranged and granted by the treating doctor)
2. General wards/ Obstetrics unit: 15h00 – 17h00.

We appreciate all visitors as our partners in maintaining safe environments for our patients.

Management
15 May 2021