

# MEDICLINIC KLOOF

## VISITOR

## ORIENTATION

**Dear Patient /Visitor,**

The COVID numbers have declined, please find the adjusted visiting hours below:

**Negative patients:**

Visitations for non-COVID patients in all wards where COVID patients can be isolated from non-COVID patients, restricted to one visitor at a time between 10h00 and 20h00 (Ward S, C, Medical, Paediatric and General ward).

**With above in mind, our proposed time for the best visit:**

General wards/ Obstetric unit: 15h00 – 17h00

Please remember that doctor / allied healthcare rounds and nursing tasks have preference to ensure patient safety; also, all patients must have enough time to rest during the day.

**Exceptions will be:**

- NICU / Paediatric ICU – only parents, one at a time at the bedside.
- ICU and High Care – one visitor daily between 15h00 and 16h00. Other visits on arrangements.
- Maternity Unit – daily visit by partner and they must preferably stay in the patients room.
- **All COVID positive patients and the critical ill** restricted visitation between 15h00 and 16h00, these visitations can be arranged with management in consultation with the treating doctor.
- Immediate visits can be arranged with end of life.

Mediclinic believes that allowing patient access to their loved ones is an essential part of their recovery and wellness, but we understand that it is still important to manage the risk for all.

For the safety of the patients, in addition to always wearing a **face mask**, please maintain Social distancing and hand hygiene.

Please can you use the **restroom** in the communal passages and not the shared patient bathrooms.

We appreciate all visitors as our partners in maintaining safe environments for our patients.

Management  
5 October 2021