

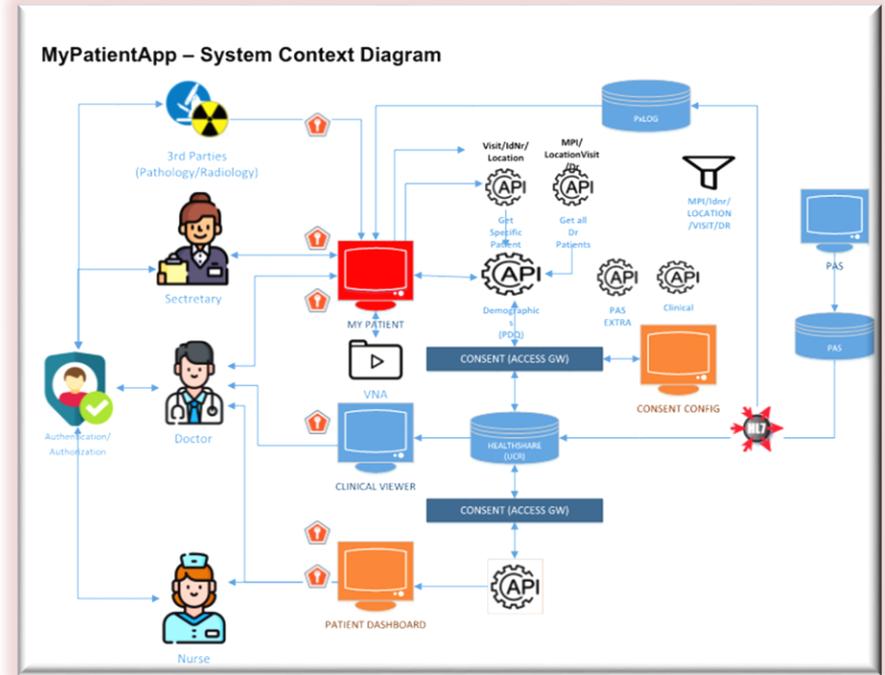
MYPATIENTS APPLICATION

Dr Astrid C Ellaya
Nadine Sher (PT)
Digital Health Applications
Mediclinic Southern Africa

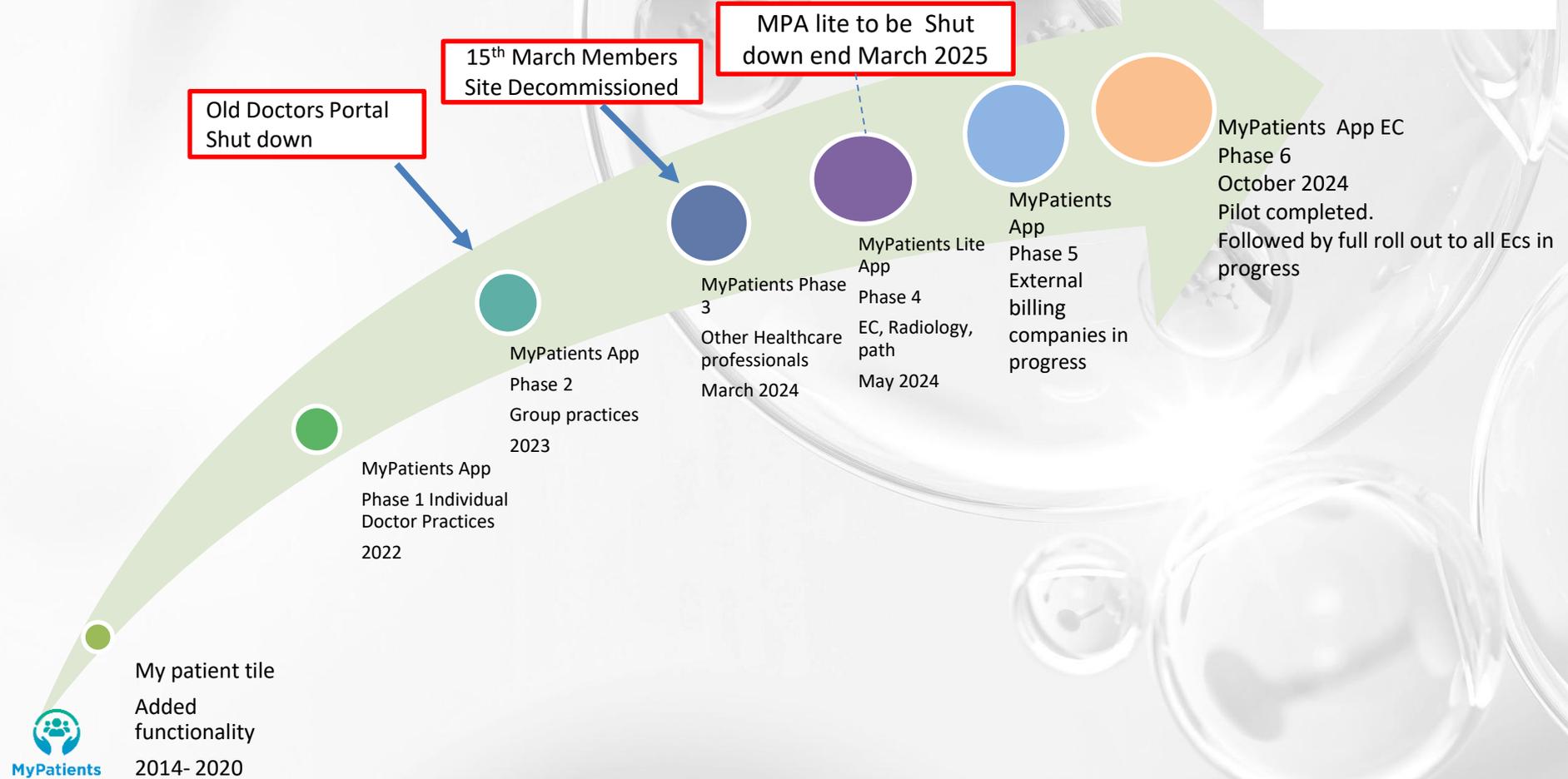


AGENDA

- 1 INTRODUCTION
- 2 LOG IN AND FORGOT PASSWORD
- 3 NAVIGATION
- 4 GROUP PRACTICE FUNCTIONALITY
- 5 BECOMING PART OF THE CARE TEAM & CONSULT
- 6 SENDING AND RECEIVING A NON-URGENT REFERRAL
- 7 CONTRIBUTE TO PATIENT DIAGNOSIS
- 8 NAVIGATION OF CLINICAL VIEWER



Application implementation



Clinical Viewer

WHAT IS THE CLINICAL VIEWER?

The Clinical Viewer is the tool that the treating team will use to access Unified Care Record.

WHAT INFORMATION WILL I BE ABLE TO SEE IN THE CLINICAL VIEWER?

The treating team will have access to demographic, medical aid and clinical information such as diagnoses, lab results, procedures and medications among others. This information is continually being expanded upon.

WHAT OTHER INFORMATION IS STORED IN THE MEDICLINIC DIGITAL BACKBONE?



Medication



Allergies



Diagnosis and procedures



Clinical documents and electrocardiograms



Laboratory information



WHAT IS THE UCR?

The Unified Care Record (UCR) is a longitudinal record that combines many different care encounters, potentially at different places, into one single summary patient record.

HOW DO I ACCESS PATIENT DETAILS IN THE UCR?

Doctors have access to the Clinical Viewer through the link in the MyPatients App. The nursing and pharmacy teams will have access to the Clinical Viewer link in the patient dashboard and patient administration system.

WHAT ABOUT CONSENT?

Any information stored or shared, is done so based on the consent given by the patient. Information will only be shared with the treating team who have been granted access and have the correct permissions to view that information.



- Clinical Scores
- 1 Radiology into our development environment
- 2 Labs into production
- Care team details
- Maternity

Benefits

Rapid Access: Quick retrieval of relevant clinical data at the point of care.

Patient Insight: Immediate access to historical health data for better understanding upon referral.

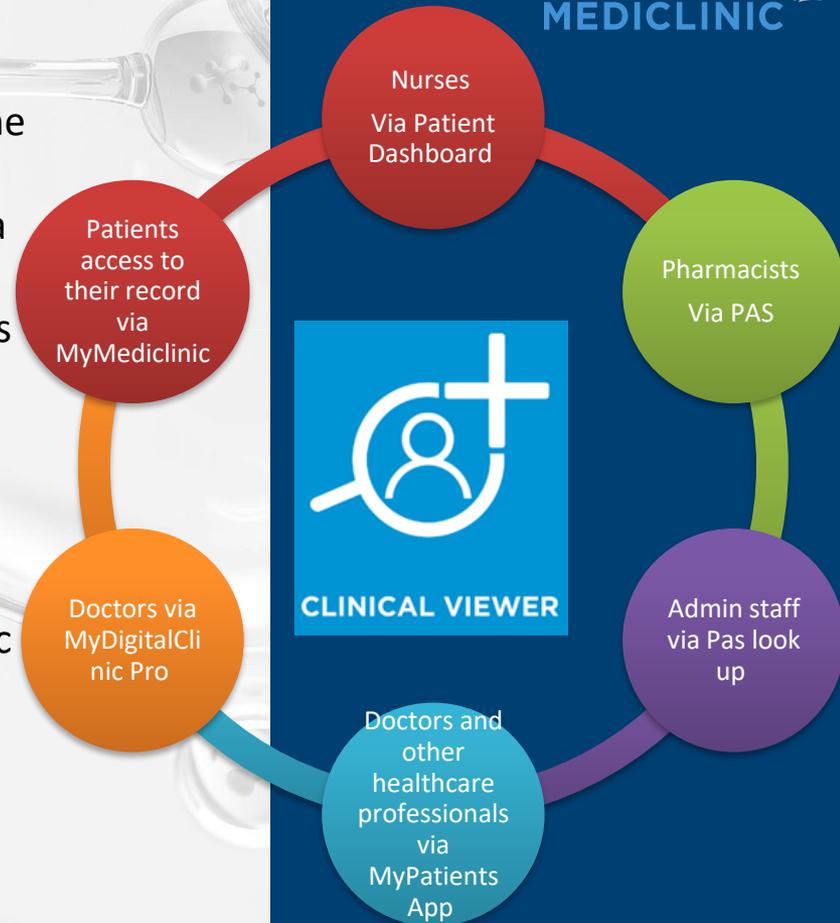
Streamlined Referrals: Follow up your telephonic referrals directly within the app.

Returning Patient Info: Effortless access to data for returning patients.

ICD10 Submission Made Easy: Submit diagnostic codes seamlessly through the application.

Secure Discharge Summaries: Create encrypted electronic summaries for safety and compliance.

Collaborative Care: Empower your treatment team with shared access to comprehensive patient histories, enhancing teamwork and continuity of care.



Access and permissions

CARE TEAM

- Is governed by doctors individually added to as a treating provided to a patients details on Patient administration system.
- Requires not only the group practice but the actual doctor seeing the patient to be recorded.

ROLE

- Data surfaced and functionality is based on your specific user role.
- Roles configured for Doctors, practice staff, Emergency Centre doctors and other healthcare professionals.



ACCESS TO A PATIENTS RECORD ON CLINICAL VIEWER

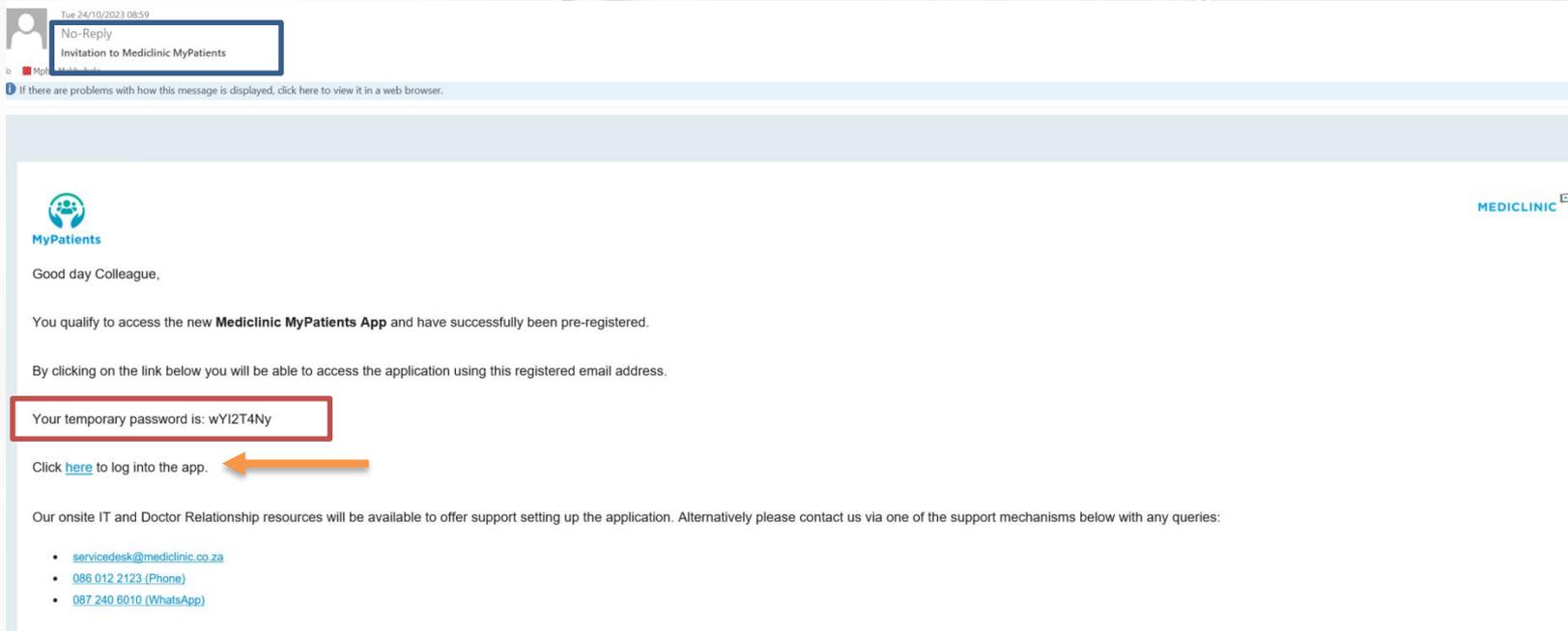
- Based on the care team, only those directly involved in patients treatment will be able to see the current record
- Only accessible to healthcare professionals.

CLINICAL VIEWER INFORMATION

- Amount of data seen dependent on the patients consent.
- The current encounter is visible to all members of the care team up to 90 days post discharge.
- Different roles have access to different data.

Confirmation of registration

After registration each Doctor and nominated practice staff will receive an email that contains your temporary password to the email provided.



To access the web application

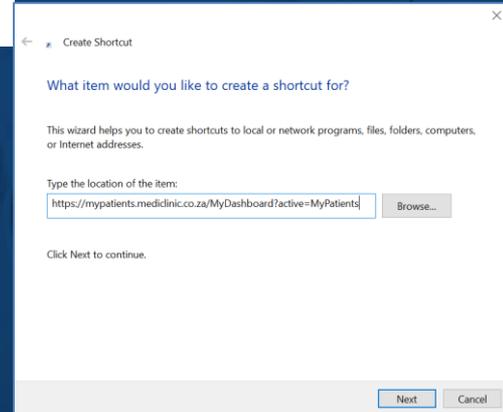
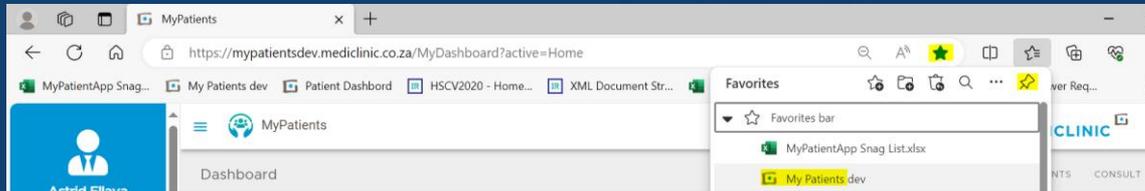


To log in,
scan the QR code.

To log in, visit:

<https://mypatients.mediclinic.co.za>

- Pin the application to your browser



Troubleshooting Access: Email Deletion, Loss, or Forgotten Password



MEDICLINIC
EXPERTISE YOU CAN TRUST.

Sign in with your email address

Email Address

Password

Forgot your password? Keep me signed in

Sign in



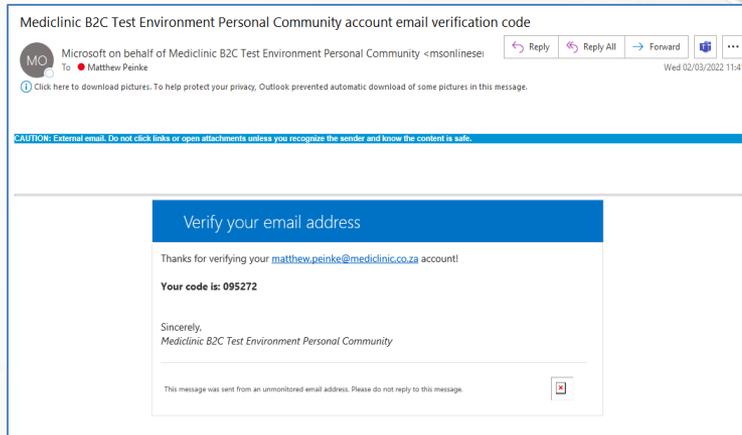
Cancel

MEDICLINIC
EXPERTISE YOU CAN TRUST.

matthew.peinke@mediclinic.co.za

Send verification code

Continue



Mediclinic B2C Test Environment Personal Community account email verification code

Microsoft on behalf of Mediclinic B2C Test Environment Personal Community <msonlines@...>
To: Matthew Peinke
Wed 02/03/2022 11:41

CAUTION: External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

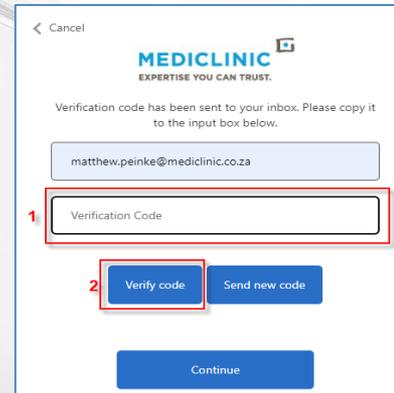
Verify your email address

Thanks for verifying your matthew.peinke@mediclinic.co.za account!

Your code is: 095272

Sincerely,
Mediclinic B2C Test Environment Personal Community

This message was sent from an unmonitored email address. Please do not reply to this message.



Cancel

MEDICLINIC
EXPERTISE YOU CAN TRUST.

Verification code has been sent to your inbox. Please copy it to the input box below.

matthew.peinke@mediclinic.co.za

1 Verification Code

2 **Verify code** **Send new code**

Continue



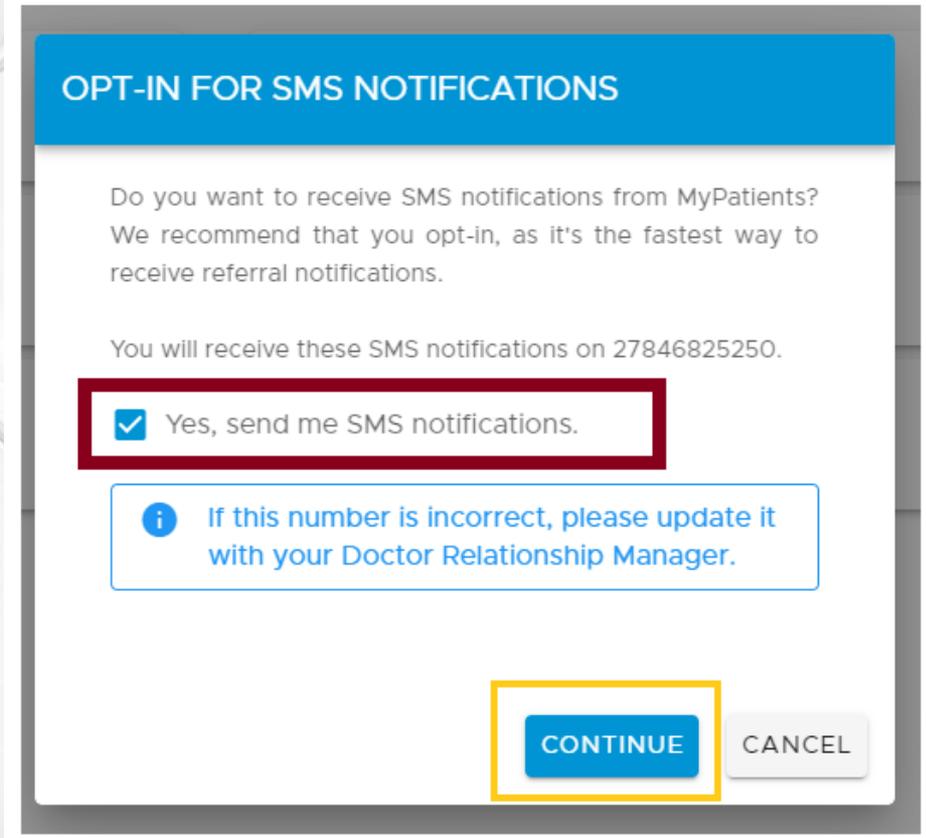
Continue

First log in

On first log in :

1. Accept Terms , conditions and Privacy policy
2. Opt in to receive in App referrals and SMS notifications
3. Also confirm your Cell number. If the cell number is incorrect please contact DRM/PAM so that the emergency number details will be updated on PAS
4. Set a new password

<https://mypatients.mediclinic.co.za>



OPT-IN FOR SMS NOTIFICATIONS

Do you want to receive SMS notifications from MyPatients?
We recommend that you opt-in, as it's the fastest way to receive referral notifications.

You will receive these SMS notifications on 27846825250.

Yes, send me SMS notifications.

i If this number is incorrect, please update it with your Doctor Relationship Manager.

CONTINUE CANCEL

Navigation





Astrid Ellaya
EC-Clinician

LOG OUT

- DASHBOARD
- CODE SEARCH
- THEATRE LIST
- ADD PRACTICE STAFF
- CLINICAL VIEWER
- ELSEVIER SEARCH
- LOG A PROBLEM
- LOG A SUGGESTION
- CLINICAL VIEWER TRAINING
- VIEW DEMO

Version: 3.5.3

Code Search

BACK TO [DASHBOARD](#)

SEARCH BY DESCRIPTION CODE

Select Type: ICD

Search pneumonia

Code	Description	Type
A40.3	SEPSIS DUE TO STREPTOCOCCUS PNEUMONIAE	ICD
B01.2	VARICELLA PNEUMONIA (J17.1*)	ICD
B05.2	MEASLES COMPLICATED BY PNEUMONIA (J17.1*)	ICD

Elsevier Search

BACK TO [DASHBOARD](#)

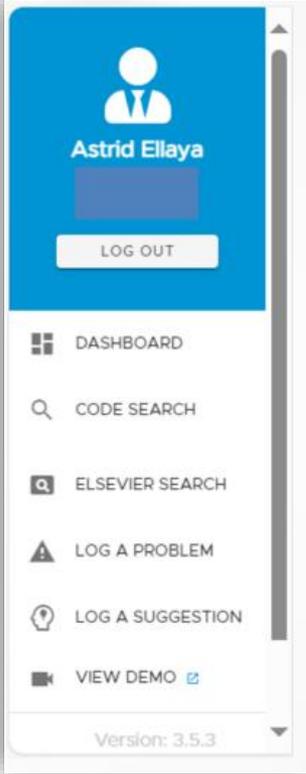
Select Category: Physical Medicine an...

Search hip

i The content displayed is patient education which is assigned a primary category, but may also be assigned to other secondary categories.

Title	Description	Primary Cat.
Hip Sprain	A hip sprain is a stretch or tear in one of the strong bands of tissue (ligaments) that connect the hip bone to the hip joint and pelvis. There are three types of hip sprains: A grade 1 sprain is a mildly stretched ligament. This injury causes pain and swe...	Orthopedics Open
Hip Exercises	Ask your health care provider which exercises are safe for you. Do exercises exactly as told by your provider and adjust them as told. It is normal to feel mild stretching, pulling, tightness, or discomfort as you do these exercises. Stop right away if yo...	Physical Medicine and Rehabilitation Open
Hip Stress Fracture	A hip stress fracture is one or more tiny cracks in the hip bone. This type of fracture happens because of repeated stress on the hip bone. Most hip stress fractures happen in the femoral neck. The femoral neck is the area of the upper leg bone (femur) th...	Orthopedics Open

Navigation

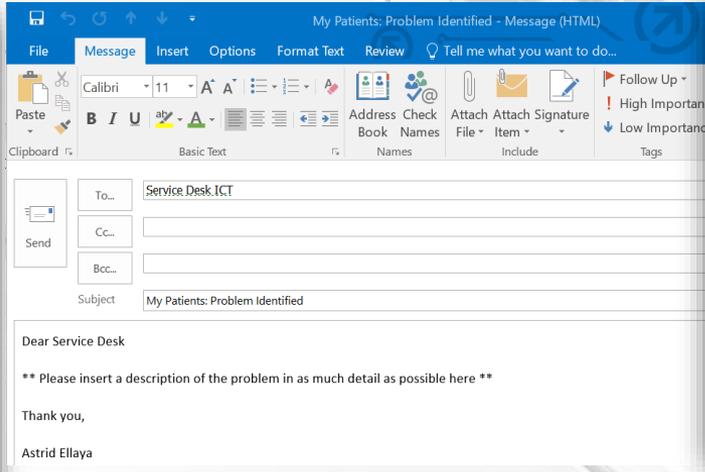


Astrid Ellaya

LOG OUT

- DASHBOARD
- CODE SEARCH
- ELSEVIER SEARCH
- LOG A PROBLEM
- LOG A SUGGESTION
- VIEW DEMO

Version: 3.5.3



My Patients: Problem Identified - Message (HTML)

To: Service.Desk.ICT

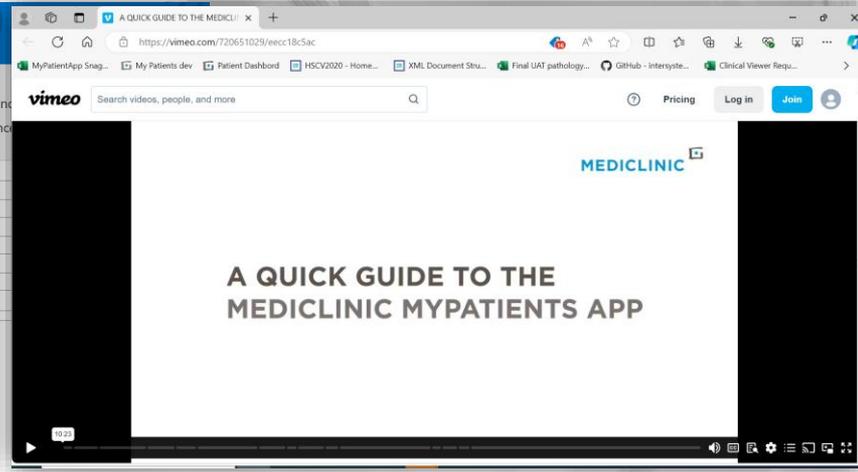
Subject: My Patients: Problem Identified

Dear Service Desk

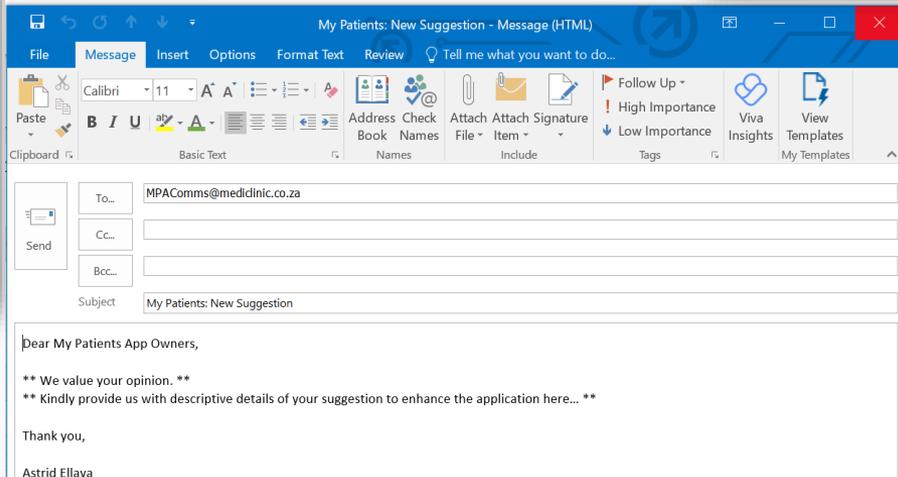
**** Please insert a description of the problem in as much detail as possible here ****

Thank you,

Astrid Ellaya



A QUICK GUIDE TO THE MEDICLINIC MYPATIENTS APP



My Patients: New Suggestion - Message (HTML)

To: MPACComms@mediclinic.co.za

Subject: My Patients: New Suggestion

Dear My Patients App Owners,

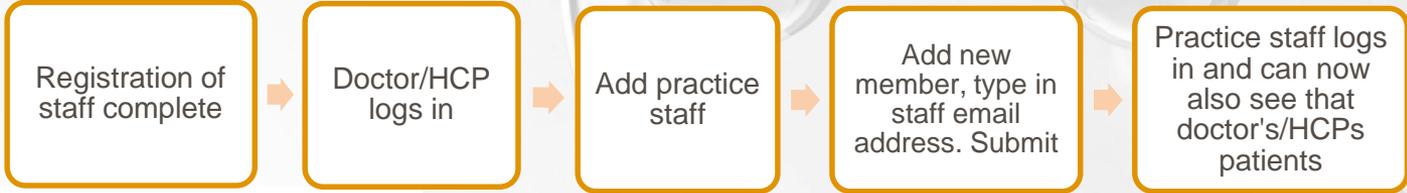
**** We value your opinion. ****

**** Kindly provide us with descriptive details of your suggestion to enhance the application here... ****

Thank you,

Astrid Ellaya

Adding Practice Staff to Doctor Profiles in Group Practices



- DASHBOARD
- CODE SEARCH
- THEATRE LIST
- ADD PRACTICE STAFF**
- AMPLITUDE 

BACK TO [DASHBOARD](#)

ADD NEW MEMBER

Name	Surname	Email	Actions
Iloma	Ma		

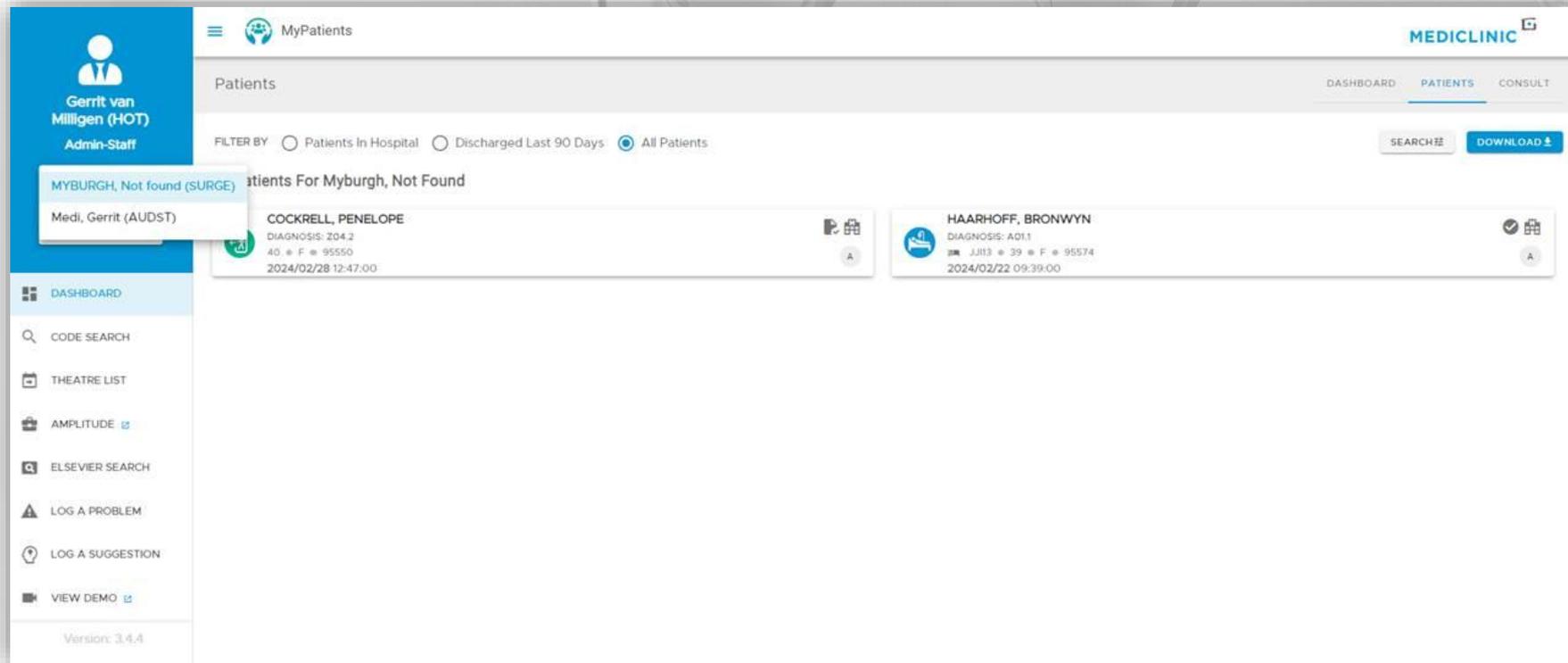
Rows per page: 10 1-1 of 1

Add New Member

Email

CANCEL SUBMIT

Group practice staff able to see multiple doctors patient records



MyPatients MEDICLINIC

Patients

DASHBOARD PATIENTS CONSULT

FILTER BY Patients In Hospital Discharged Last 90 Days All Patients

SEARCH DOWNLOAD

MYBURGH, Not found (SURGE) Patients For Myburgh, Not Found

Medi, Gerrit (AUDST)

	COCKRELL, PENELOPE DIAGNOSIS: Z04.2 40 • F • 95550 2024/02/28 12:47:00	 
	HAARHOFF, BRONWYN DIAGNOSIS: A01.1 JJIJ • 39 • F • 95574 2024/02/22 09:39:00	 

Version: 3.4.4

- DASHBOARD
- CODE SEARCH
- THEATRE LIST
- AMPLITUDE [↗](#)
- ELSEVIER SEARCH
- LOG A PROBLEM
- LOG A SUGGESTION
- VIEW DEMO [↗](#)

Astrid Ellaya
EC-Clinician

LOG OUT

- DASHBOARD
 - CODE SEARCH
 - THEATRE LIST
 - ADD PRACTICE STAFF
 - CLINICAL VIEWER
 - ELSEVIER SEARCH
 - LOG A PROBLEM
 - LOG A SUGGESTION
 - CLINICAL VIEWER TRAINING
 - VIEW DEMO
- Version: 3.5.3

PATIENTS IN HOSPITAL

MOSTERT, HEILETJE ALETTA
DIAGNOSIS: R11
EG24 • 54 • F • 95442
2023/10/12 08:00:00
CLINICAL VIEWER

MACDUCK, SCROOGE
DIAGNOSIS: I10
BG17 • 49 • M • 95446
2023/10/10 08:57:00
CLINICAL VIEWER

DISCHARGED LAST 7 DAYS

MACDUCK, SCROOGE
DIAGNOSIS: I10
49 • M • 95445
2023/10/10 08:19:00
CLINICAL VIEWER

ZANE, RACHEL
DIAGNOSIS: I10
39 • F • 95440
2023/10/09 08:10:00
CLINICAL VIEWER

SCHEDULED THEATRE CASES

MOKOENA, MR K
THEATRE 07 -
2023/11/01 08:01:00 - 08:30:00

SHOW MORE

RUNNER, ROAD
DIAGNOSIS: 27125
EG34 • 49 • M • 95451
2023/10/09 12:28:00
CLINICAL VIEWER

MOONBOWS, IZZYSTAR
DIAGNOSIS: O82.9
48 • F • 70199
2024/12/12 at 10:23:00
CLINICAL VIEWER

Patients tab: displays all patients in the care team on pas for that doctor

MyPatients MEDICLINIC

Patients DASHBOARD PATIENTS CONSULT

FILTER BY Patients In Hospital Discharged Last 7 Days Patients in EC Discharged from EC All Patients SEARCH DOWNLOAD

All Patients

- DASH, RAINBOWS**
DIAGNOSIS: 082.9
CG12 • 43 • F • 70197
2024/12/10 at 14:36:00
CLINICAL VIEWER
- DEMO FOR CSR, DEMO**
DIAGNOSIS: Z00.0
PI01 • 42 • M • 70191
2024/12/05 at 12:53:00
CLINICAL VIEWER
- FORSDYKE, GLEN**
DIAGNOSIS: I24.9
CG15 • 70 • M • 70166
2024/11/01 at 08:38:00
CLINICAL VIEWER
- JACK, PRUDENCE**
DIAGNOSIS: 088.2
DG24 • 20 • F • 70210
2025/01/24 at 14:53:00
CLINICAL VIEWER
- MATKOVICH, PETER JAMES**
DIAGNOSIS: I10
CG25 • 82 • M • 70164
2024/11/01 at 07:42:00
CLINICAL VIEWER
- MOONBOWS, IZZYSTAR**
DIAGNOSIS: 082.9
CG48 • 48 • F • 70199
2024/12/12 at 10:23:00
CLINICAL VIEWER

MyPatients

Patients

FILTER BY Patients In Hospital Discharged Last 7 Days Patients in EC Discharged from EC

Discharged Last 7 Days

There are no discharged patients to show.

Search by

Select Type: All

Select Hospital: All

Select Ward: All

Search on surname or visit number

Search on discharge date (range)

Search results will include patients from the last 90 days.

CLEAR APPLY

MyPatients MEDICLINIC

Patients DASHBOARD PATIENTS CONSULT

FILTER BY Patients In Hospital Discharged Last 7 Days Patients in EC Discharged from EC All Patients SEARCH DOWNLOAD

Discharged Last 90 Days

- ABRAHAMS, MELISSA**
DIAGNOSIS: G43.9
33 • F • 69747
2024/12/01 at 16:00:00
CLINICAL VIEWER
- CAROLUS, ELIZABETH ANN**
DIAGNOSIS: R11
63 • F • 70138
2024/12/09 at 09:12:00
CLINICAL VIEWER
- CAROLUS, NADINE**
DIAGNOSIS: E11.9
41 • F • 70205
2025/01/17 at 15:34:00
CLINICAL VIEWER

REFRESH DATA

Search on discharge date (range)

December 2024

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

CANCEL OK

Search on discharge date (range)

January 2025

S	M	T	W	T	F	S
		1	2	3	4	
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

CANCEL OK



Patient card

CAROLUS, NADINE

Discharged Patient

DASHBOARD PATIENTS CONSULT

Personal Details

Expand to view the patient's details

Age 40 Birth Date 1983/11/23 Gender Female
Doctor AGGENBACH I AND ASSOC Language English

VIEW MORE

Visit Details

Expand to view visit details

Hospital Mediclinic Panorama Patient No. 70136_D101217339 Admitted 2024/10/09
Ward Not available Bed Not available Level of Care See patient activity

VIEW MORE

Clinical Information

CLINICAL VIEWER ID

PATIENT ACTIVITY LEVEL OF CARE DIAGNOSES CARE TEAM

Discharged	Recorded at 10:15:00 on 9 Oct 2024
Admitted	Recorded at 05:06:00 on 9 Oct 2024

Consent Management

Click to collapse

ALLOW CONSENT

Facility	Encounter Type	Admitted	Discharged	Admitting Clinician
<input type="checkbox"/> Mediclin Cape Gate	O	2024/10/14 06:53:00	2024/10/15 13:54:00	DE BRUIN GP
<input type="checkbox"/> Mediclin Cape Gate	E	2024/09/26 07:01:00	2024/09/26 10:03:00	MOHAMED Z
<input type="checkbox"/> Mediclin Bloemfontein	I	2024/07/04 06:02:00	2024/07/04 23:59:59	ROOS ME
<input type="checkbox"/> Mediclin Bloemfontein	I	2024/06/26 06:31:00	2024/07/04 11:55:00	LESOU RB

Audit Trail

Click to collapse

Date	Registration No.	Name
2024-10-16 09:53	MP0470880	AGGENBACH I
2024-10-16 09:53	MP0470880	AGGENBACH I



Patient Details

CAROLUS, NADINE

Print

Personal Details

Age 40 Birth Date 1983/11/23 Gender Female
ID Number [REDACTED] ID Type R5AD Employer MEDICLINIC
Occupation MEDICLINIC Doctor AGGENBACH I AND ASSOC Doctor Role Admitting
Language English

Contact Details

Work No 029436000 Home No 078954702
Email Matthew.Penke@mediclin.co.za
Address Not available
Not available
Not available

Visit Details

Hospital Mediclinic Panorama
Level of Care See patient activity Ward Not available Bed Not available
Patient No 70136_D101217339 Admitted 2024/10/09 Discharged 2024/10/09
Admit Method Walk-in Hospital Service MEDICAL Patient Type Emergency
LOI (Actual) 65 LOI (Authorized) 0 Deceased No
BMI 5.9kg/m2 Weight 5 kg Height 0 m

Medical Aid Details

Medical Aid DISCOVER HEALTH Plan Name KeyCare Plus Membership No. 8483912
Authorization No Not available Patient Dependent Code 00

Main Member Details

Surname CAROLUS Title MISS Initials NL
Gender Female Relation MAIN ID Number 83920564084
ID Type R5AD Work No 0 Home No 0
Email Address Not available Employer Not available Occupation Not available
Address 1257 STREET, TEST SUBURB, TEST CITY, 7650

Next of Kin Details

Care Team Notes

Click to collapse

Date	Contributor	Note	Note Type
2025-02-03 08:32:57 AM	Nadine Sher on behalf of [REDACTED]	Consultation for intervention	Consult

Rows per page: 5 11 of 1

PRINT NOTES

View Patient Activity and Level of Care details

Clinical Information

[CLINICAL VIEWER](#)

PATIENT ACTIVITY LEVEL OF CARE DIAGNOSES CARE TEAM

Bed Change A AS05

Recorded at 10:24:41 AM on 5 Nov 2024

Bed Change GEN A AS05

Recorded at 10:17:23 AM on 5 Nov 2024

Clock-In: 2024-11-03 14:12 - Clock-Out: 2024-11-03 15:23 - UNLISTED LAPAROSCOPIC PROC - BLADDER - duration 71 minutes

Recorded at 2:12:00 PM on 3 Nov 2024

Clock-In: 2024-11-03 14:12 - Clock-Out: 2024-11-03 15:23 - LAPAROSCOPY, SURGICAL PROSTATECTOMY, RETROPUBIC RADICAL - duration 71 minutes

Recorded at 2:12:00 PM on 3 Nov 2024

Clock-In: 2024-11-03 14:12 - Clock-Out: 2024-11-03 15:23 - LAPAROSCOPY RETROPERITONEAL LYMPH NODE BIOPSY - duration 71 minutes

Recorded at 2:12:00 PM on 3 Nov 2024

Admitted

Recorded at 10:17:00 AM on 3 Nov 2024

Clinical Information

[CLINICAL VIEWER](#)

PATIENT ACTIVITY **LEVEL OF CARE** DIAGNOSES CARE TEAM

LOC	Start date and time	End date and time	Duration
GEN	2025/01/24 at 14:53	2025/01/29 at 16:20	05 Days 01 Hours 27 Mins

Clinical Information

[CLINICAL VIEWER](#)

PATIENT ACTIVITY **LEVEL OF CARE** DIAGNOSES CARE TEAM

LOC	Start date and time	End date and time	Duration
ICU	2024/12/05 at 12:54	2024/12/10 at 11:48	04 Days 22 Hours 54 Mins

Submit an ICD10 diagnosis

For patients recently discharged within in 2 days, must be prior to final billing.

Clinical Information CLINICAL VIEWER

PATIENT ACTIVITY LEVEL OF CARE **DIAGNOSES** CARE TEAM

Date	Code
2025/01/17	E11.9
2025/01/17	J45.9
2025/01/17	I10

ADD DIAGNOSIS INFO

New Diagnosis

Code Search By Description ICD-10 Code

ICD-10 Code Search

S72.00 - FRACTURE OF NECK OF FEMUR, CLOSED

Additional Notes

X-ray confirmed neck of femur fracture

Diagnosis Type

Final

CANCEL SAVE

Care Team Notes Click to collapse

Date	Contributor	Note	Note Type
2024-10-16 09:48:33 AM	Astrid Ellaya	S72.00 - FRACTURE OF NECK OF FEMUR, CLOSED Notes: x-ray confirmed neck of femur fracture	Final

Rows per page: 5 1 of 1

PRINT NOTES

MyPatients **MEDICLINIC**

Patient Diagnostic Notes

Please print and include this in the patient's file.

Patient Details

Hospital	Mediclinic Panorama
Patient Number	70137
Current Bed	
Patient Name	CALEB CAROLUS
Date of Birth	2022/03/14

Patient Diagnoses

Date Code(s) Added	2024/10/16
S72.00 - FRACTURE OF NECK OF FEMUR, CLOSED (Final)	

Notes: x-ray confirmed neck of femur fracture

Submitted By

Full Name	Astrid Ellaya
Registration Number	MP0470880
Role	Admitting

Three mechanisms to be added to a patients care team as a treating provider

A screenshot of the MyPatients application interface. The 'Patients' tab is active, showing a search bar with 'Panorama' entered. Below the search bar, there is a dropdown menu for 'Select Doctor' with 'ACKERMANN, HILGARD (UROLO)' selected. A table below lists patient records with columns for Doctor, Ward, Bed, Visit No., Patient First Name, and Patient Surname. The first row shows 'ACKERMANN HM', 'F', 'EG24', '95449', 'HILGARD ALFIDA', and 'MOSTERT'.

Doctor	Ward	Bed	Visit No.	Patient First Name	Patient Surname
ACKERMANN HM	F	EG24	95449	HILGARD ALFIDA	MOSTERT

A screenshot of the MyPatients application interface showing the 'Forms and Actions' tab. The 'REFER' sub-tab is active. It features a 'Select Location' dropdown menu with 'Panorama' selected, and a 'Select Doctor' dropdown menu. Below these, there is a 'Notes' section with the text 'Please review this patient!' and a 'SAVE' button at the bottom.

Unit Administration
assistant or
reception staff.

Can add an
additional treating
provider on PAS

Using the consult
tab within the
application.

Can use the
application to
automatically be
added on PAS

Receiving a referral
within the
Application.

Also automatically
adds the doctor into
the care team on
PAS

Consult – Allows addition to the care team by the doctor or practice admin

DASHBOARD PATIENTS **CONSULT**

Find Patients

Select Location ▼

Search on Visit Number or Patient Surname
Starts with...

Search on Group Practice
Start typing to search ▼

Search on Doctor
Start typing to search ▼

<input type="checkbox"/>	Doctor	Ward	Bed	Visit No.	Patient First Name	Patient Surname	D (discharged) / A (admitted)	Actions	Reason
<input checked="" type="checkbox"/>	ALBERTYN M	H	HG03	95543	DAISY	DUCK	A: 2024/01/16		Consultation
<input type="checkbox"/>	ALBERTYN M	H	HP20	95545	MOUSE	MICKEY	A: 2024/01/16		

Rows per page: 10 1-2 of 2

Select Location
Panorama ▼

Search on Group Practice
Start typing to search ▼

Search on Doctor
Start typing to search ▼
ALBERTYN, M (GYNAE)

<input type="checkbox"/>	Doctor	Ward	Bed	Visit No.	Patient First Name	Patient Surname
<input checked="" type="checkbox"/>	ALBERTYN M	H	HG03	95543	DAISY	DUCK
<input type="checkbox"/>	ALBERTYN M	H	HP20	95545	MOUSE	MICKEY

By clicking submit, you acknowledge that you have obtained a referral from the specified doctor to treat and join the patient to the care team.

SUBMIT

Add Reason

[Endorse Doctor](#)

- Consultation
- Consultation for intervention
- Pre-operative assessment

Add Reason and Referring Doctor

Select Reason ▼

Referring Doctor

Select Doctor ▼

Other doctor

Doctor Name and Surname

CANCEL SAVE

After telephonic or in person referral in app referral can be sent

MOSTERT, ELSA MARIA

MEDICLINIC

Clinical Information

CLINICAL VIEWER

PATIENT ACTIVITY LEVEL OF CARE DIAGNOSES CARE TEAM

- Discharged**
Recorded at 3:34:00 PM on 17 Jan 2025
- Bed Change GEN B BG06**
Recorded at 3:18:33 PM on 17 Jan 2025
- Admitted**
Recorded at 8:18:00 AM on 17 Jan 2025

Thursday • 13:17

MyPatients: ELSA MARIA MOSTERT (94983) has been referred to you by Caroline Antonie. Referred at 2023/05/04 13:17:53

13:17

Okay Thanks 😞 Nice

Text message

Forms and Actions

FORMS ACTIONS REFER

Select Location
Panorama

Refer patient to HCP

Select Doctor
BOTH, JOHAN (ENTSU)

Notes
Second opinion needed.

SAVE

Forms and Actions

FORMS ACTIONS REFER

Select Location
Constantiaberg

Refer patient to HCP

Select Healthcare Professional
Start typing to search

(AUDST)
UGARCHUND, TRACY (DIET)

SAVE

MOSTERT, HEILETJE ALETTA

DIAGNOSIS: R11

EG24 • 54 • F • 95442

2023/10/12 08:00:00

CLINICAL VIEWER



 DASHBOARD

 CODE SEARCH

 THEATRE LIST

 ADD PRACTICE STAFF

 AMPLITUDE [↗](#)

 CLINICAL VIEWER [↗](#)



CLINICAL VIEWER

PATIENT SEARCH

▼ Search by Demographics

LAST NAME

FIRST NAME

MIDDLE NAME

DATE OF BIRTH

PHONE

GENDER

ID NUMBER

> Search by MRN

> Override Consent Policy



RUNNER, ROAD

DIAGNOSIS: 27125

EG34 49 M 95451

2023/10/09 12:28:00

[CLINICAL VIEWER](#)



CT

RUNNER, ROAD FAST

Male 50y 12/07/1973 MPIID:100187427

There may still be restricted data that you are not permitted to view.

Override Applied

Chartbook

DIAGNOSES

Sorted by Encounter Date, Facility

Clinical Summary

Encounters

Conditions

Allergies

Medications

Vital Signs

Lab Results

Documents

Diagnostic Studies

Procedures

Prosthesis and Implants

Care Team

Demographics

Insurance

Diagnosis	Encounter No	Facility	Encounter Date	Details
Other And Unspecified Abdominal Pain	79076	Mediclinic Stellenbosch	15/07/2024	
Severe Depressive Episode Without Psychotic Symptoms	87686	Mediclinic Newcastle	13/07/2024	
Essential (Primary) Hypertension	95640	Mediclinic Panorama	24/06/2024	
Appendectomy	89866	Mediclinic Cape Gate	07/12/2023	
Other And Unspecified Abdominal Pain	89866	Mediclinic Cape Gate	07/12/2023	

Page 1 [Next >](#)

ALLERGIES

Sorted by Last Updated, Allergen

Allergen	Reaction	Facility	Last Updated
Allergic Rhinitis Due To Pollen		Mediclinic Panorama	
Allergic Purpura		Mediclinic Cape Gate	

MEDICATIONS

Sorted by Entered On, Medication

Medication	Dose, Frequency and Route Instruction	Entered On	Details
Nectzole			
Adco Magnesium Sulph 50% 2ml	As Directed	31/05/2023	
Adco-midazolam Inj 5mg/5ml		31/05/2023	
Bayer Aspirin Cardio 100mg Tab	One Tablet(S) In The Morning After A Meal	31/05/2023	
Paracetamol Fres 10mg/ml 100ml		31/05/2023	

LAB RESULTS

Sorted by Collection Date, Order

Results	Order	Link	Collection Date	Details
Results	Liver Function		01/12/2024 22:48	
Results	Minerals		01/12/2024 22:48	
Results	Minerals		01/12/2024 22:48	
Results	PDF Report	PDF	01/12/2024 22:48	
Results	Renal Function		01/12/2024 22:48	

< Previous Page 4 [Next >](#)

DIAGNOSTIC STUDIES

Study	Description	Document Link	Test Date	Details
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DOCUMENTS

Document	Source	Facility	Event Date	Details
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Warning: Downloading documents may present security and privacy risks. Downloaded documents must be removed from the local device after use.

CLINICAL VIEWER – LAB RESULTS

Chartbook

- Clinical Summary
- Conditions
- Allergies
- Medications
- Documents
- Immunizations
- Vital Signs
- Lab Results
- Diagnostic Studies
- Procedures
- Prosthesis and Implants

LAB RESULTS BY DATE

Order	Trend	Result 1	Result 2	Result 3	Result 4	Result 5	Result 6
PDF Report		01/12/2024 22:48	07/10/2024 20:32	07/10/2024 20:30	07/10/2024 20:29	26/09/2024 17:26	26/09/2024 17:22
Cardiac	☰	07/10/2024 20:30	07/10/2024 20:30	26/09/2024 17:26	26/09/2024 17:26		
Coagulation	☰	07/10/2024 20:30	07/10/2024 20:30	26/09/2024 17:26	26/09/2024 17:26		

LAB RESULTS TABLE Search Sorted by Collection Date, Test

Order	Test	Result	Units	Flag	Reference Range	Status	Trend	Collection Date	Details
Liver Function	Albumin	42	g/L	N	38 - 50	F	☰	07/10/2024 20:30	⋮
Liver Function	ALP	112	U/L	H	32 - 111	F	☰	07/10/2024 20:30	⋮

RESULTS DETAIL

Coagulation

ORDERING CLINICIAN Drs.

ORDER STATUS Executed

SPECIMEN VENIPUNCTURE

COLLECTION DATE 07/10/2024 20:32

Trend

DATE LAB RECEIVED 07/10/2024 20:32

RESULT DATE 07/10/2024 20:49

RESULT STATUS Final

LAST UPDATED

AGE AT TIME OF TEST 26 Years

Test Item	Flag	Value	Units	Reference Range	Test Item Status	Comments	Collection Date
D-Dimer	H	0.7	mg/L	<0.5	Final	D-Dimer should not be used as a standalone test to confirm venous thromboembolism (VTE). A negative D-Dimer may be used as a rule out test for VTE, in patients with a low pretest probability.	07/10/2024
INR	N	0.90		0.8 - 1.1	Final		07/10/2024

CLINICAL VIEWER – LAB RESULTS

FUSION, Ben

Male 26y 06/16/1998 MPIID: 100722477

Override Data Restrictions

[Back to: Results Detail](#)

TREND

[Test Item Cumulative Graph](#)

[Cumulative Graph](#)

Test Items	01/12/2024 22:48	07/10/2024 20:32
D-Dimer	0.3 *	0.7 * H
INR	1.10 H	0.90
PT	11.25	11.10
aPTT	31.00	25.00

FUSION, Ben

Male 26y 06/16/1998 MPIID: 100722477

Override Data Restrictions

[Back to: Trend](#)

GRAPH DETAILS

DATE FROM

07/10/2024

TIME FROM

00:00

DATE TO

01/12/2024

TIME TO

23:59

SELECT ITEMS

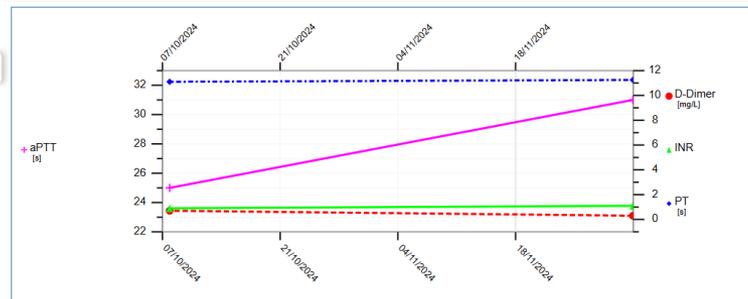
D-Dimer

INR

PT

aPTT

GRAPH SETUP



Refresh Graph



ENCOUNTERS

Encounter Type	Facility	Encounter No	Encounter Start Date	Encounter End Date	Discharge Destination	Care Provider	Authorisation Number	Insurance
Emergency								
Emergency	Mediclinic Newcastle	87688	29/09/2023 10:08	29/09/2023 10:09	Normal - discharged by doctor	GAINSFORD N		⋮
Inpatient								
Inpatient	Mediclinic Panorama	95440	05/10/2023 12:01	09/10/2023 08:10	Normal - discharged by doctor	FOURIE AE		⋮
Inpatient	Mediclinic Panorama	95439	05/10/2023 12:01	05/10/2023 14:58	Normal - discharged by doctor	FOURIE AE		⋮
Inpatient	Mediclinic Panorama	95441	05/10/2023 15:03	05/10/2023 15:04	Normal - discharged by doctor	FOURIE AE		⋮
Inpatient	Mediclinic Welkom Med.Centre Sub-Acute	52341	29/09/2023 09:44	29/09/2023 09:45	Normal - discharged by doctor	FOURIE S_JL		⋮
Inpatient	Mediclinic Welkom Day Clinic	60119	29/09/2023 09:51	29/09/2023 09:52	Split or partial account	FOURIE PL		⋮
Inpatient	Mediclinic Welkom Day Clinic	60120	29/09/2023 09:56	29/09/2023 09:56	Transfer out to other Mediclinic hospital	FOURIE PL		⋮
Inpatient	Mediclinic Newcastle	87683	29/09/2023 10:01	29/09/2023 10:03	Transfer out to other Mediclinic hospital	GAINSFORD N		⋮
Inpatient	Mediclinic Panorama	95399	22/09/2023 13:01			FOURIE AE		⋮
Inpatient	Mediclinic Panorama	95400	22/09/2023 13:14			FOURIE AE		⋮
Inpatient	Medicross Germiston Theatre	95373	22/08/2023 08:00			N No Specified Doctor or Specialist		⋮
Inpatient	Mediclinic Panorama	95373	17/08/2023 12:42	21/08/2023 12:49	Transfer out to other facility	PIENAAR G		⋮
Outpatient								
Outpatient	Mediclinic Welkom Med.Centre Sub-Acute	52342	29/09/2023 09:48	29/09/2023 09:48	Split or partial account	FOURIE S_JL		⋮
Outpatient	Mediclinic Newcastle	87684	29/09/2023 10:05	29/09/2023 10:05	Treatment deferred - Hospital related reasons	GAINSFORD N		⋮

PROCEDURES

Operation Code	Operation	Procedure Date	Surgeon	Facility	Encounter No	Details
▼	Arthrocentesis, Aspiration And/or Injection, Major Joint Or Bursa (E.g. Shoulder, Hip, Knee, Subacromial Bursa); Without Ultrasound Guidance					
20610	Arthrocentesis, Aspiration And/or Injection, Major Joint Or Bursa (E.g. Shoulder, Hip, Knee, Subacromial Bursa); Without Ultrasound Guidance	13/06/2023	ADRIAAN (ATTIE) CLOETE	Netcare Pinehaven Hospital	95261	⋮
▼	Arthroscopy, Shoulder, Surgical; Decompression Of Subacromial Space With Partial Acromioplasty, With Coracoacromial Ligament (I.e. Arch) Release, When Performed (List Separately In Addition To Code For Primary Procedure)					
29826	Arthroscopy, Shoulder, Surgical; Decompression Of subacromial Space With Partial Acromioplasty, With Coracoacromial Ligament (I.e. Arch) Release, When Performed (List Separately In Addition To Code For Primary Procedure)	13/06/2023	ADRIAAN (ATTIE) CLOETE	Netcare Pinehaven Hospital	95261	⋮
▼	Arthroscopy, Shoulder, Surgical; Distal Claviclectomy Including Distal Articular Surface (Mumford Procedure)					
29824	Arthroscopy, Shoulder, Surgical; Distal Claviclectomy Including Distal Articular Surface (Mumford Procedure)	13/06/2023	ADRIAAN (ATTIE) CLOETE	Netcare Pinehaven Hospital	95261	⋮
▼	Catheter Placement In Coronary Artery(S) For Coronary Angiography, Including Intraprocedural Injection(S) For Coronary Angiography, Imaging Supervision And Interpretation;					
93454	Catheter Placement In Coronary Artery(S) For Coronary Angiography, Including Intraprocedural Injection(S) For Coronary Angiography, Imaging Supervision And Interpretation;	14/06/2023	ARTHUR KAGGWE MUTYABA	Netcare Alberton Hospital	1015629317	⋮

PROCEDURES

* OPERATION	HIP REPLACEMENT TOTAL ACETABULAR AND FEMORAL PROSTHESIS	ANAESTHETIST	CRAVEN HP(MP0534188)
OPERATION CATEGORY		SURGEON(S)	LOUW AJ(MP0123137)
PROCEDURE DATE	17/08/2023	ASSISTANT(S)	VLOK GJ(MP0139041)
CARE PROVIDER	LOUW AJ		
FACILITY	Mediclinic Panorama		

PATIENT DASHBOARD

Patient Dashboard

Alexander Richard  

Mediclinic Panorama, All beds     

23 RESULTS   

Group by unit and doctor // Wards & Theatres

<p>MRS. A. GREEN 36 Year(s) // Female Dr. A. Best AG09 // Cardio Thorac ICU // 93132 Discovery Health, Coastal Saver Admitted: 23/03/2023 at 17:57</p>   	<p>MRS. JL. HOLLIS 31 Year(s) // Female Dr. F. Meza AG06 // Cardio Thorac ICU // 93136 Discovery Health, Coastal Saver Admitted: 23/03/2023 at 10:08</p> 
<p>MRS. A. QUINN 44 Year(s) // Female Dr. B. Skinner BG01 // Cardio Thorac high care // 93131 Discovery Health, Coastal Saver Admitted: 23/03/2023 at 15:32</p> 	<p>JG11 // HIC GENERAL</p> 
<p>CG08 // CARDIOLOGY</p> 	<p>MR. C. BOUVET 26 Year(s) // Male Dr. A. Best DG12 // Coronary ICU // 93137 Bonitas Medical Fund, Bonstart Admitted: 23/03/2023 at 16:20</p> 
<p>MRS. V. JOYCE 46 Year(s) // Female Dr. C. Ayala DG03 // Coronary ICU // 93134 Bonitas Medical Fund, Bonstart Admitted: 23/03/2023 at 16:20</p>   	<p>MRS. E. RICHMOND 78 Year(s) // Male Dr. A. Drummond BG13 // Cardio Thorac high care // 91018 POLMED, Basic Admitted: 23/03/2023 at 19:59</p> 

Version 01.01.01 

Mrs. A. Green 

AG09 // Cardio Thorac ICU // 93132

Online Clinical Assessment 	Clinical Viewer 	SMS Next of kin 
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PAS - PHARMACY

ACCESS VIA MM33 – DISPENSING

ACCESS VIA NEW MENU ITEM – MM1810

```
ARP022M PATIENT STOCK BILLING PHARMACY Wed, 14th Jun 2023 08:21:11
GRANTWIL MCUAT: Mediclinic Panorama

-----
95142 L Ward: 05 DISPENSARY Store 001
D95142 2023-06-14 ESSENTIAL (PRIMARY) HYPERTENSION Lang: E
LOS: 0.0 Ave LOS: 3.0 BED: CG20 Dispensed Value: 
Line Code Quant. Description/Label Presc Doctor L Value

-----
Bottom

Prescr. Doc :
F3=Prev F5=Generic F6=Prod Hist F7=Exit F8=Prd F10=Pat F11=Show F13=CV
MA A A 20/007
```

```
X2P500 MEDI-MENU - MCUAT: Mediclinic Panorama 23/06/14
GRANTWIL C1: CLINICAL PHARMACY - GRANT 08:22:16

-----
1748. Pharmacy Intervention History - CGIDRUGIN9
1747. Pharmacy Interventions - CGIDRUGINO
767. Relabelling of Emergency Cupb/ Free format label - ARP025
1491. Stock Holding: Manage Essential Stock - S0P094
- 10 INQUIRIES
379. Central Profile: View Product Master - S0P712
472. Dispensing: Maintain Drug Administration Abbrev - S0P763
1721. Distribution: View To Follow Replenish Products - S0P083
1732. Distribution: View/Print Patient Billing - S0P085
1. Doctors Inquiry - $LDR2
1810. Launch Clinical Viewer - S0P205
402. Market: Inquiry into MCC Market - S0P289
547. NAPPI/Medikredit Inquiry Product Master - S0P750
1088. Orders: Intra Group - View Availability at Hosp - S0P782
1729. Schedule Register Audit tool - S0P084
375. Stock Master Indicators: Recoverable flag - S0P011
More...

Enter choice Search
=> _____ => _____
F1=Help F3=Exit F10=Change Password

MA A A 22/007
```





PURPOSE

To enhance the quality of life.



VISION

To be the partner of choice that people trust for all their healthcare needs.



MISSION

To create value every day by providing cost-efficient, quality care and outstanding client experiences.

THANK YOU



“Patients are empowered by the rise of digital technologies and are therefore becoming active decision-makers in their medical care process.”

- [Gray et al. \(2013\)](#)